# Zomato Real-Time Analytics Suite

Power BI Dashboard

"Transforming raw data into restaurant-ready revenue strategies – one click at a time."

A powerful, enterprise-grade Power BI analytics solution integrated with live SQL Server data, delivering actionable insights into Zomato's operations across 800+ Indian cities.

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## **Project Overview**

The Zomato Real-Time Analytics Suite is a fully interactive, real-time Business Intelligence dashboard built using Power BI with DirectQuery

### mode from **SQL Server**.

It enables business teams to:

- Monitor user engagement trends
- Track sales performance and growth
- Segment performance by food category (Veg/Non-Veg)
- Drill down by city and restaurant
- Make data-driven decisions using refreshable, real-time reports

## **Key Features**

- Live SQL Server Integration (DirectQuery)
- 20+ Dynamic DAX Measures
- Real-Time KPIs, Charts & Trends
- Drilldowns by City  $\rightarrow$  Restaurant
- Dynamic Bookmarks and Slicers
- YOY Comparisons & Target Trackers

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## Dashboard Walkthrough

### **Index Page**

- Project Title & Tagline
- Navigation Buttons (Overview, User Engagement, City Analytics, About)
- Footer with Author, Year, GitHub Link

### 1. User Engagement Dashboard

User Dashboard

## **Key Features:**

- Total / Active / Inactive Users
- Demographic Segmentation (Age, Gender)

- YOY User Gain/Loss
- Monthly Active User (MAU) Trends

## **Business Value:**

- Insight into user behavior and retention
- Targeted marketing with filters
- Identify churn risks

### 2. Sales Performance Dashboard

Sales Dashboard

### **Key Features:**

- Sales KPIs (Current vs Previous Year)
- Category-Wise Sales (Veg vs Non-Veg)
- Order Volume vs Order Value
- YOY Sales Trendlines & Target Tracking

### **Business Value:**

- Identify high-margin vs high-volume products
- Track seasonal sales trends
- Make pricing/promotion decisions

## 3. City Analytics Dashboard

## **Key Features:**

- Top/Bottom Cities by Sales & Orders
- Restaurant Ratings by City
- City  $\rightarrow$  Restaurant Drilldown
- User Growth by Region

## **Business Value:**

- Spot regional growth opportunities
- $\bullet \ \ {\rm Improve} \ {\bf restaurant} \ {\bf performance}$
- $\bullet \;\; {\rm Optimize} \; {\bf resource} \; {\bf allocation}$

# **Technical Implementation**

Feature	Technology Used
Data Source Visualization Data Modeling Interactivity Deployment	SQL Server (DirectQuery Mode) Power BI Desktop / Service DAX (Data Analysis Expressions) Slicers, Bookmarks, Buttons Power BI Web Service

# DAX Measures Used

Measure Name	Purpose
Total Users	Total number of users
User Count	User count for visuals
Active User	Users active in selected period
Non Active User	Inactive users in selected time frame
Monthly Active User	Users active monthly
Gain User (Year Wise)	YOY user growth
Loss User (Year Wise)	YOY user drop-off
Sales Value	Total revenue
Order Count	Total orders placed
Count_Order Value	Variant for visualizations
Average Rating	Avg. rating by restaurant/city
Current Year / Previous Year	Time filter measures
Target Sales (18% over prev.)	Projected target calculation
Top_Bottom_N_Sale	Ranks based on sales

# Dynamic Titles & Text Elements

Dynamic Element	Purpose
Dynamic KPI Title	Based on selected year
Dynamic Current Sales Title	Adjusts with filters
Previous Sale Title Dynamic	YOY label
Dynamic Subheading	Subtitle based on filter (year/city)
Dynamic Sales Values Line Graph	Used in YOY trend chart
Title	
$Dynamic\_Top\_Bottom\_Title$	Title for top/bottom sales visuals

# Sample Insights

- Ahmedabad: 15.2M revenue (2020), Avg Rating: 4.3
- 2,000+ users gained in metro cities
- Urban Eatery ranked #1 in revenue
- Non-Veg = 58% of orders in Tier-1 cities

## **Screenshots**

Section	Preview
Index Page	Index
About Section	About
Overview Dashboard	Overview

## **About Page**

## About the Project

The **Zomato Real-Time Analytics Suite** transforms Zomato's operational data into **actionable insights** using Power BI and SQL. Key goals:

- Track user engagement and demographics
- Monitor city-wise sales growth and churn
- Evaluate restaurant performance
- Set realistic goals with trend tracking

### **Navigation Buttons**

Bookmarks connect: - Overview

- User Dashboard
- City Dashboard
- About

### Why This Project Helpful

"Turning food delivery data into intelligent decisions—faster, sharper, smarter."

"Delivering data-driven decisions for every bite."

"From SQL to sales strategy—your data, served hot."

## Setup Power BI Dashboard Project

### 1 Prerequisites

- Power BI Desktop
- SQL Server access
- Required tables: users, orders, ratings, locations

### 2 Setup Steps

"'bash Step 1: Clone Repository git clone https://github.com/VyomeshKatariya/Zomato-PowerBI-Dashboard.git

Step 2: Open .pbix in Power BI Desktop Step 3: Edit Parameters  $\rightarrow$  Set SQL Connection Step 4: Validate DirectQuery Mode Step 5: Review Visuals & DAX Step 6: (Optional) Publish to Power BI Service

# Author

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