👓 Retrospective Insights

What went well:
1. We have completed the in-scope user stories and resolved the errors found in Sprint 2 based on the client's feedback.
2. The verbal and written communication went effectively between the team and the client.
3. The analytics dashboard provided detailed insights about the users' behavior.
4. We have addressed the issues reflected by the client as soon as we receive her email.

What could be improved:
1. During the demonstration with the client, we should reduce the technical terms and use simple and understandable phrases used for explanation.
2. The structure of the wiki documentation should be better organised and the content should include the rationale of each decision.

What we have learned:
1. Logical negotiation with the client is allowed to provide a high-quality product.
2. Delivering a product professionally is a combination of high quality product and concise documentation.

Action Items	Assignee	Due Date
1. Double-check the ensure the written details of the wiki documentation before Sprint 3 submission.	All	29/5
2. Prepare a clear manual for the client to understand the functions of our application for the handover plan	All	3/6

Next Steps

- Hand over the final source code, documentation, product, and the account information to the client.
- Conduct client training if it can help the client to familiar with the product efficiently.