Report

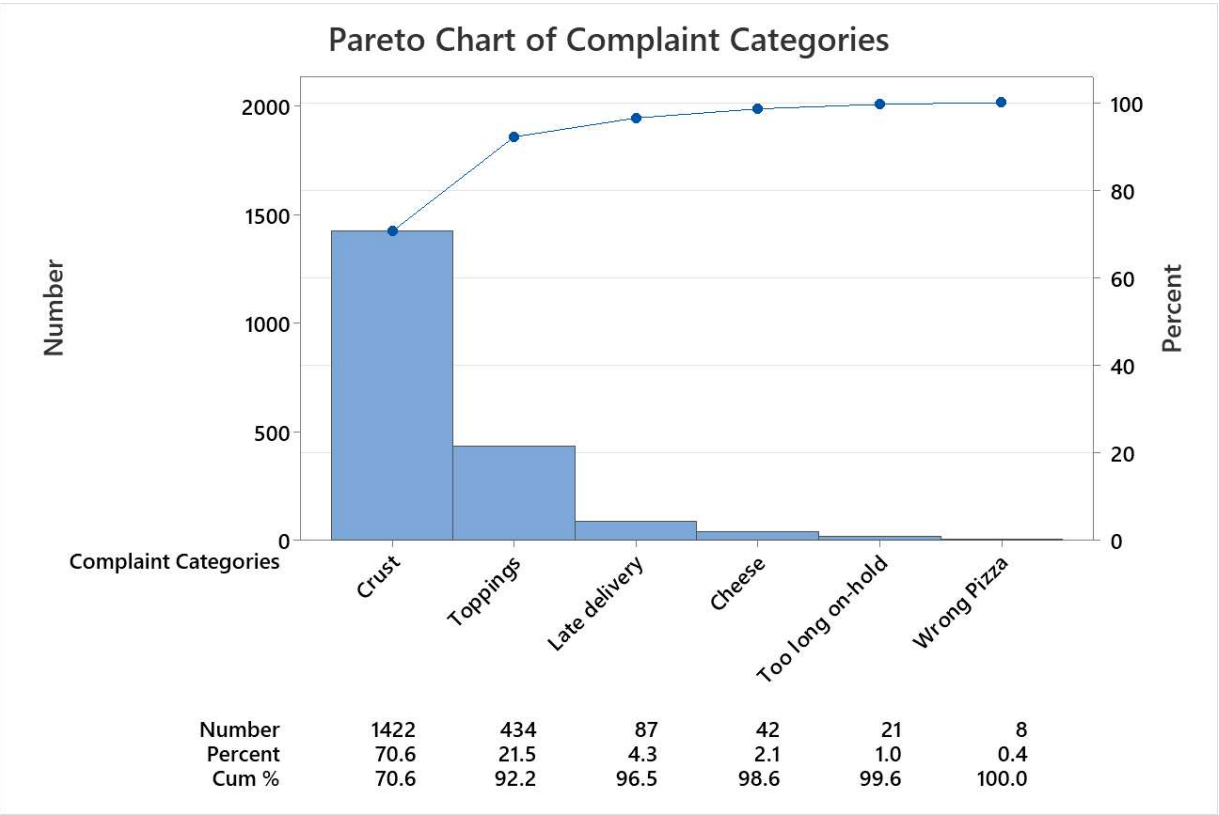## Pareto charts

Analyze complaint data by the store location
Which store location has the most number of complaints?

Stat -> Quality Tools -> Pareto Chart
Defect or Attribute Data: Complaint Categories
Frequencies: Number
By variable: blank
Do not combine

Pareto Chart of Complaint Categories

Complaint Categories	Crust	Toppings	Late delivery	Cheese	Too long on-hold	Wrong Pizza
Number	1422	434	87	42	21	8
Percent	70.6	21.5	4.3	2.1	1.0	0.4
Cum %	70.6	92.2	96.5	98.6	99.6	100.0

Pareto : no effect

Stat -> Quality Tools -> Pareto Chart
Defect or Attribute Data: Complaints by Location
Frequencies: Crust Complaints
By variable: blank
Do not combine

There is no Pareto effect in this case.

Pareto Chart of Complaints by Location

Complaints by Location	B	D	A	E	C
Crust Complaints	301	298	280	278	265
Percent	21.2	21.0	19.7	19.5	18.6
Cum %	21.2	42.1	61.8	81.4	100.0