

## Test whether Data Distribution is Normal

Graph -> Probability Plot -> Single

Variables: Delivery Time1 , Delivery Time 2  
Display on separate panels of the same graph  
Distribution: Normal

RESULTS:

p-value is larger than 0.05, therefore, fail to reject the null hypothesis: data is normally distributed



## Process Capability Normal

Stat-> Quality Tools -> Capability Analysis -> Normal

Single column: Delivery time1

Subgroup Size: 1

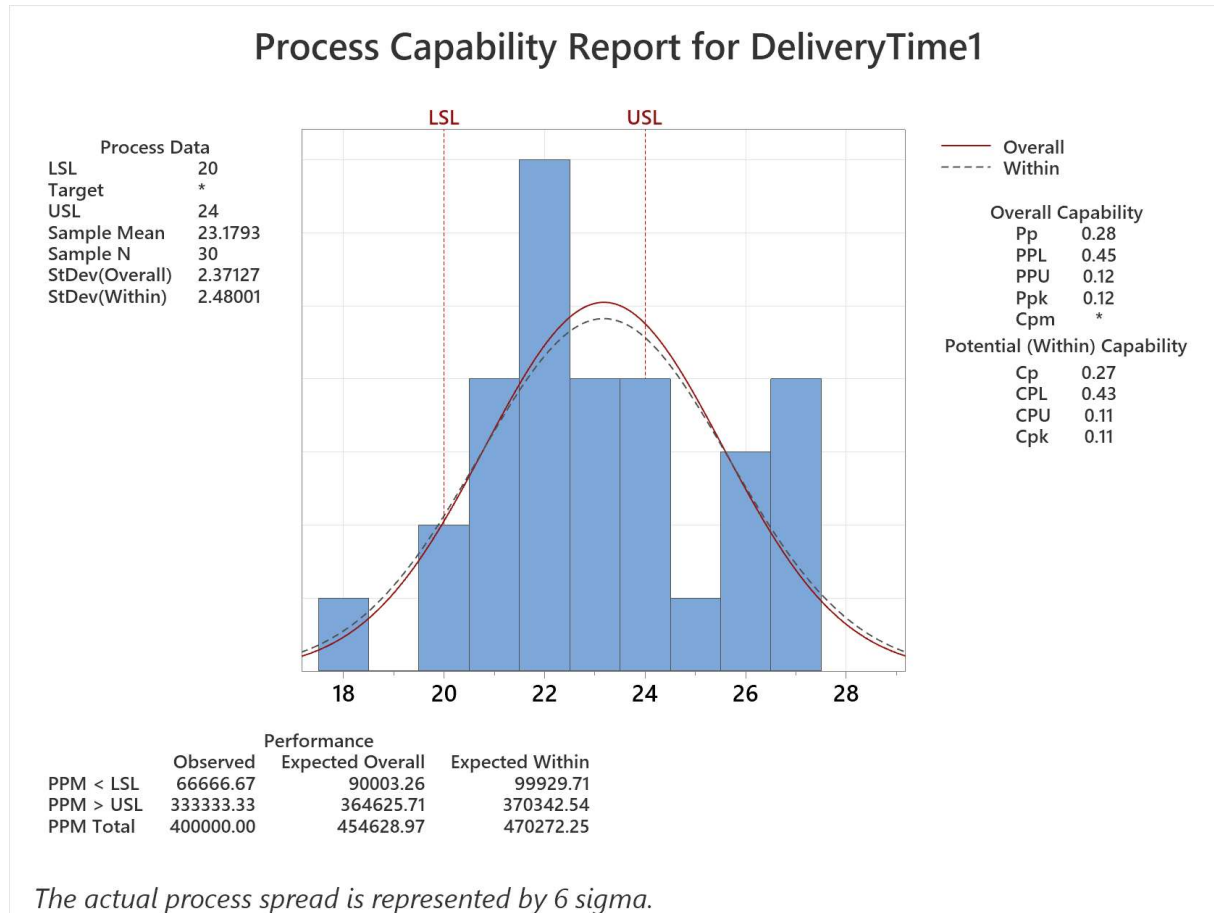
Low spec: 20

Upper spec: 24

#### RESULTS:

About 40% of the deliveries exceed 24 hours: process is not well controlled

Cpk < 1 means process is capable of meeting specifications



## Process Capability Between and Within

For data that was created in subgroups (for example, data collected for 5 consecutive samples for 30 runs)

Within subgroup variation is common cause variation

Between subgroup variation is special-cause variation

#### Stat-> Quality Tools -> Capability Analysis -> Between/Within

Single column: Length

Subgroup Size: Sample

Low spec: 15

Upper spec: 25

Options -> Display: Parts per Million or percent, Capability stats

#### RESULTS:

Potential capability  $C_p = 0.36$

CPL and CPU are potential capabilities for lower and upper spec

Actual process capability  $C_{pk} = 0.33$

ppm of defect rates range is listed in Expected B/W (divide by 1 million to get 28.3% defect rate)

This is the defect rate that can be achieved if variation from systemic sources and between/within subgroup will be eliminated

CTRL/E to edit:

Options -> Display: Percent, Benchmark Z's

Z bench = 0.56

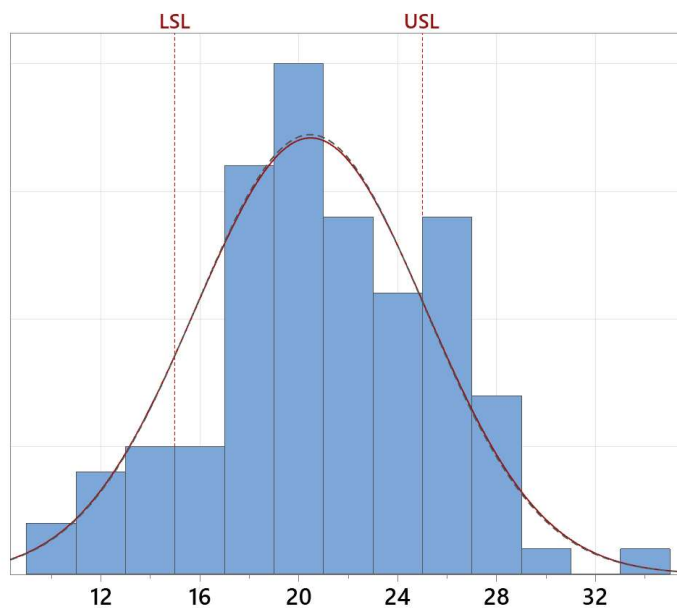
Sigma level =  $1.5 + Z$  bench overall

To account for process shifts in the long run, add 1.5 to convert to Sigma levels

### Between/Within Capability Report for Length

Process Data

LSL	15
Target	*
USL	25
Sample Mean	20.48
Sample N	100
StDev(Overall)	4.66987
StDev(Between)	1.93033
StDev(Within)	4.21135
StDev(B/W)	4.63268



Overall Capability

Pp	0.36
PPL	0.39
PPU	0.32
Ppk	0.32
Cpm	*

B/W Capability

Cp	0.36
CPL	0.39
CPU	0.33
Cpk	0.33

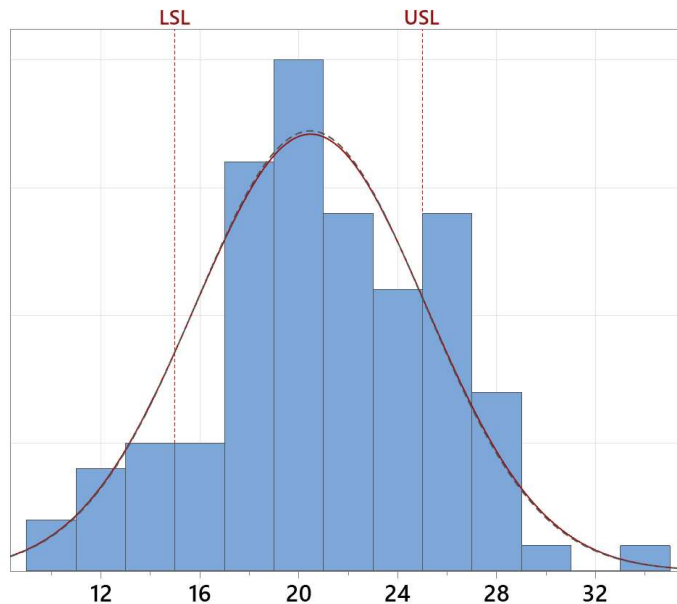
	Observed	Expected Overall	Expected B/W
PPM < LSL	110000.00	120301.60	118424.02
PPM > USL	130000.00	166545.35	164611.98
PPM Total	240000.00	286846.95	283036.00

*The actual process spread is represented by 6 sigma.*

## Between/Within Capability Report for Length

Process Data

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StDev(Within)	4.21135
StDev(B/W)	4.63268



Overall Capability

Z.Bench	0.56
Z.LSL	1.17
Z.USL	0.97
Ppk	0.32
Cpm	*

B/W Capability

Z.Bench	0.57
Z.LSL	1.18
Z.USL	0.98
Cpk	0.33

	Observed	Expected Overall	Expected B/W
% < LSL	11.00	12.03	11.84
% > USL	13.00	16.65	16.46
% Total	24.00	28.68	28.30

The actual process spread is represented by 6 sigma.

## Test whether Data Distribution is Normal

Graph -> Probability Plot -> Single

Variables: Delivery Time

Distribution: Normal, then try CTRL/E Weibull

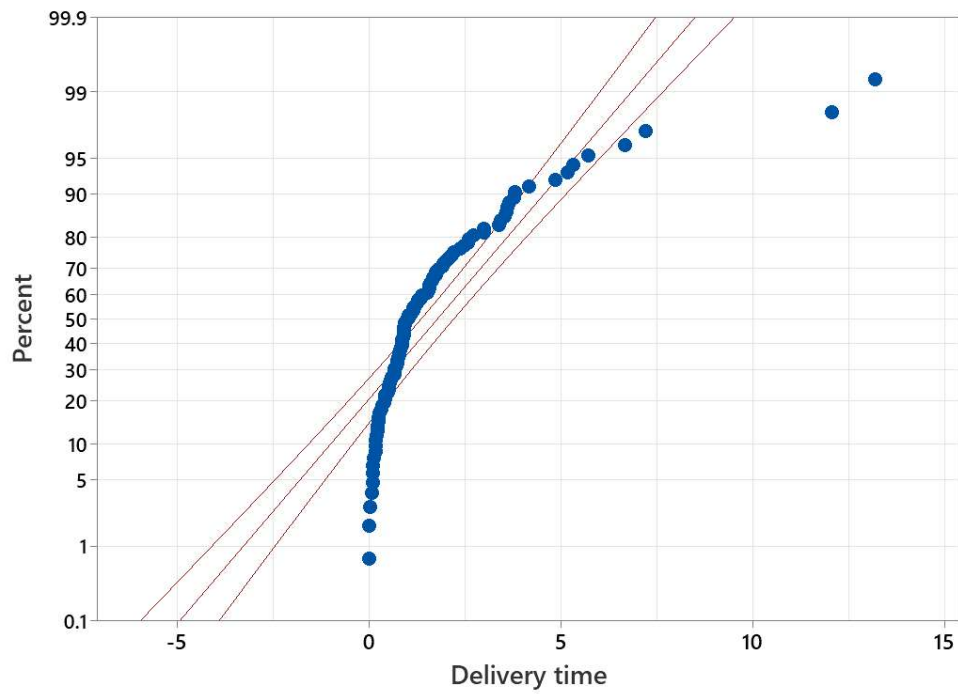
RESULTS:

Normal Distribution: p-value is less than 0.05, therefore, accept the null hypothesis: data is not normally distributed

Weibull Distribution: p-value larger than 0.05, therefore this is a good fit.

### Probability Plot of Delivery time

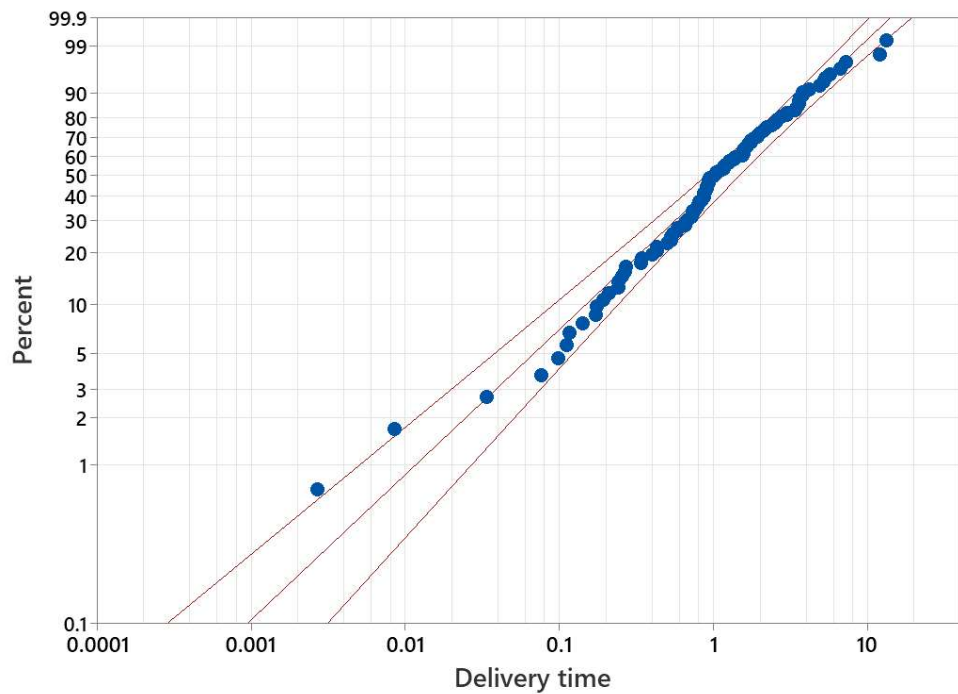
Normal - 95% CI



Mean 1.790  
StDev 2.168  
N 100  
AD 8.044  
P-Value <0.005

### Probability Plot of Delivery time

Weibull - 95% CI



Shape 0.9217  
Scale 1.719  
N 100  
AD 0.492  
P-Value 0.224

# Process Capability Nonnormal

## Stat-> Quality Tools -> Capability Analysis -> Nonnormal

Fit Distribution: Weibull

Single column: Length

Subgroup Size: Sample

Low spec: 0.5

Upper spec: 2.5

Options -> Display: Percent, Capability stats

### RESULTS:

Observed performance of the defect rate is 44%

The expected performance in the long run has defect rate of 51.77%

Potential overall capability  $P_p = 0.22$

Actual overall capability  $P_{pk} = 0.20$

CTRL/E to edit:

Options -> Display: Percent, Benchmark Z's

Z bench = -0.04

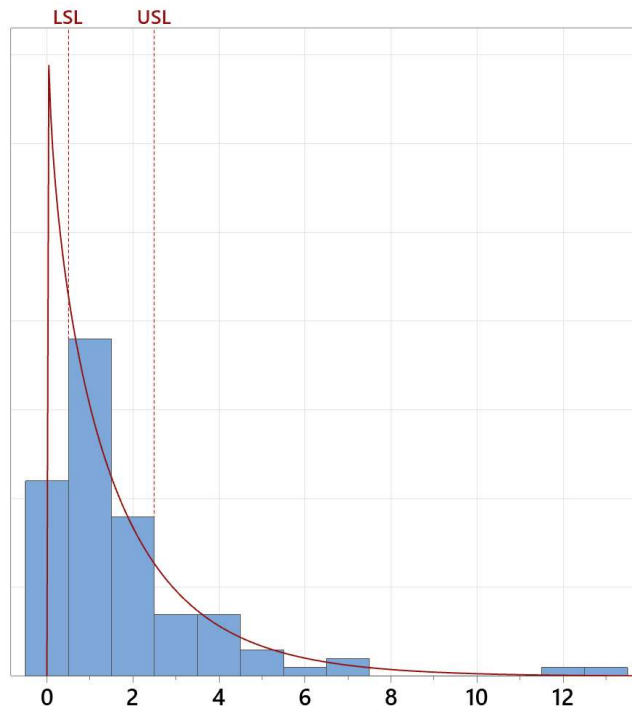
Sigma level =  $1.5 + (-0.04) = 1.46$

## Process Capability Report for Delivery time

Calculations Based on Weibull Distribution Model

Process Data	
LSL	0.5
Target	*
USL	2.5
Sample Mean	1.79017
Sample N	100
Shape	0.921653
Scale	1.71914

Observed Performance	
% < LSL	22.00
% > USL	22.00
% Total	44.00



Overall Capability	
$P_p$	0.22
$P_{PL}$	0.20
$P_{PU}$	0.23
$P_{pk}$	0.20

Exp. Overall Performance	
% < LSL	27.41
% > USL	24.36
% Total	51.77

*The actual process spread is represented by 6 sigma.*

## Process Capability Report for Delivery time

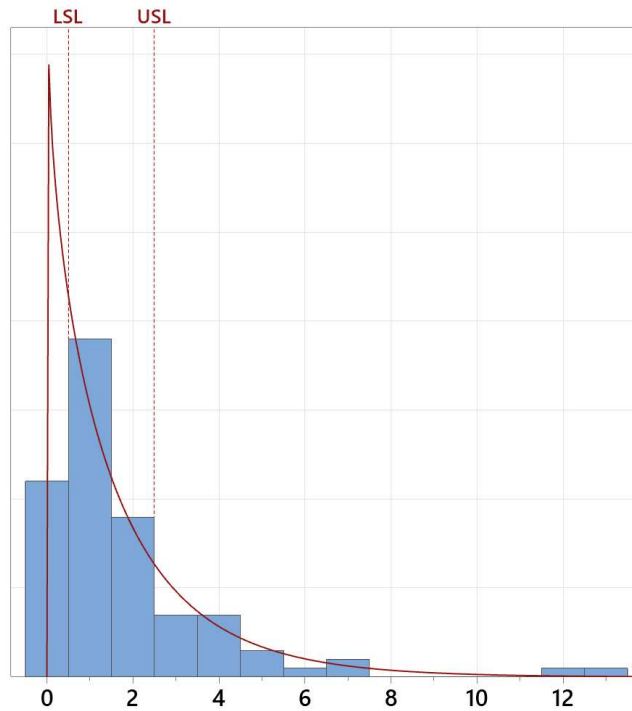
Calculations Based on Weibull Distribution Model

Process Data

LSL	0.5
Target	*
USL	2.5
Sample Mean	1.79017
Sample N	100
Shape	0.921653
Scale	1.71914

Observed Performance

% < LSL	22.00
% > USL	22.00
% Total	44.00



Overall Capability

Z.Bench	-0.04
Z.LSL	0.60
Z.USL	0.69
Ppk	0.20

Exp. Overall Performance

% < LSL	27.41
% > USL	24.36
% Total	51.77

*The actual process spread is represented by 6 sigma.*

## Binomial Distribution:

Examples: yes/no, pass/fail, distinct bands

**Stat-> Quality Tools -> Capability Analysis -> Binomial**

Defectives: Rejects

Use sizes in : Sampled

Target: 10

Tests: Perform all tests

RESULTS:

P Chart shows no out of control conditions.

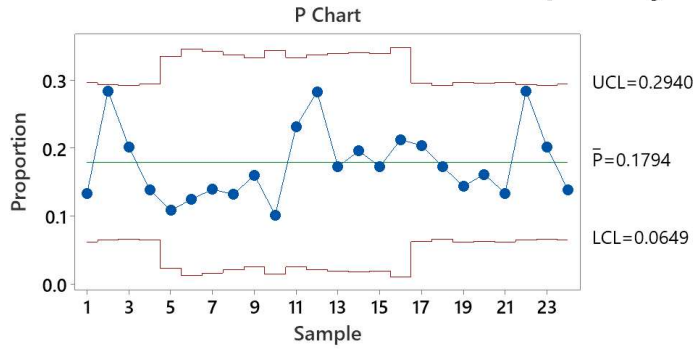
This process is in control: stable and predictable.

% Defective = 17.94%

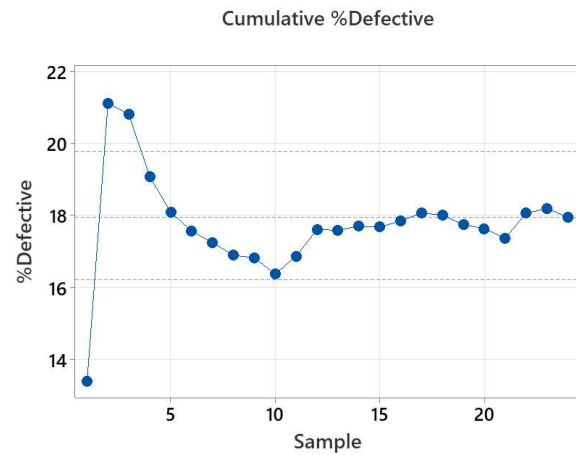
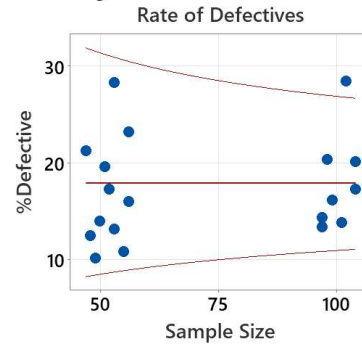
Process Z = 0.9175

To discount process shifts  $+1.5 = 2.4175$

# Binomial Process Capability Report for Rejects



Tests are performed with unequal sample sizes.



**Summary Stats**  
 (95.0% confidence)

%Defective:	17.94
Lower CI:	16.21
Upper CI:	19.78
Target:	10.00
PPM Def:	179431
Lower CI:	162093
Upper CI:	197804
Process Z:	0.9175
Lower CI:	0.8495
Upper CI:	0.9859

