

# Frank Miller

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## PROFESSIONAL SUMMARY

A dedicated and results-driven **Operations Analyst** with over **11 years** of experience in data analysis, machine learning, and predictive modeling. Skilled in transforming business needs into technical solutions using modern data science tools and practices. Passionate about solving real-world problems through data-driven approaches and delivering measurable outcomes.

## CORE SKILLS

- **Technical Skills:** Model Deployment, Scikit-learn, Computer Vision, R, Data Visualization, AWS, Statistics, Feature Engineering, Google Cloud Platform (GCP)
- **Analytical Skills:** Statistical modeling, hypothesis testing, data interpretation.
- **Soft Skills:** Clear communication, collaboration, agile mindset, mentoring.
- **Tools:** Tableau, Power BI, Jupyter, Git, Docker, Cloud platforms.

## PROFESSIONAL EXPERIENCE

### Future Insights

September 2020 – November 2020

Role: *Operations Analyst*

- Extracted and analyzed large-scale datasets to uncover actionable insights for business growth.
- Built predictive models using machine learning techniques to optimize decision-making.
- Collaborated with engineers and stakeholders on end-to-end model deployment and reporting.
- Led initiatives for workflow automation, improving data pipeline efficiency by 30%.
- Provided guidance and training to junior analysts on analytical best practices.

## EDUCATION

### University of Queensland

Graduated: November 2020

Master of Science in Quantitative Finance

GPA: 3.43

- Relevant Courses: Data Structures, Algorithms, Statistics, Machine Learning, Database Systems

## SELECTED PROJECTS

### E-commerce Recommendation System

- Led end-to-end development of a scalable data-driven system that improved operational efficiency.
- Utilized advanced analytics and machine learning for real-time prediction and automation.
- Deployed solutions with seamless integration into business intelligence dashboards.