

- 12 -

Select knowledge sources
in agent's topic



MONTHLY MASTERY

FEATURE-A-DAY

with Copilot Studio



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Katerina Chernevskaya



Generative answers node

What is it?

The Generative answers node acts like a trusted assistant in Santa's workshop, ready to answer questions by pulling information directly from Knowledge sources.

The node uses advanced AI to interpret queries, find relevant content, and deliver concise answers, ensuring accurate and context-aware responses.

It saves time, enhances user experience, and ensures consistency by quickly providing reliable answers without needing manual intervention.



Think of it as a knowledgeable elf that keeps Santa's workshop running smoothly, ensuring everyone gets the right answers, right when they need them. 🎄



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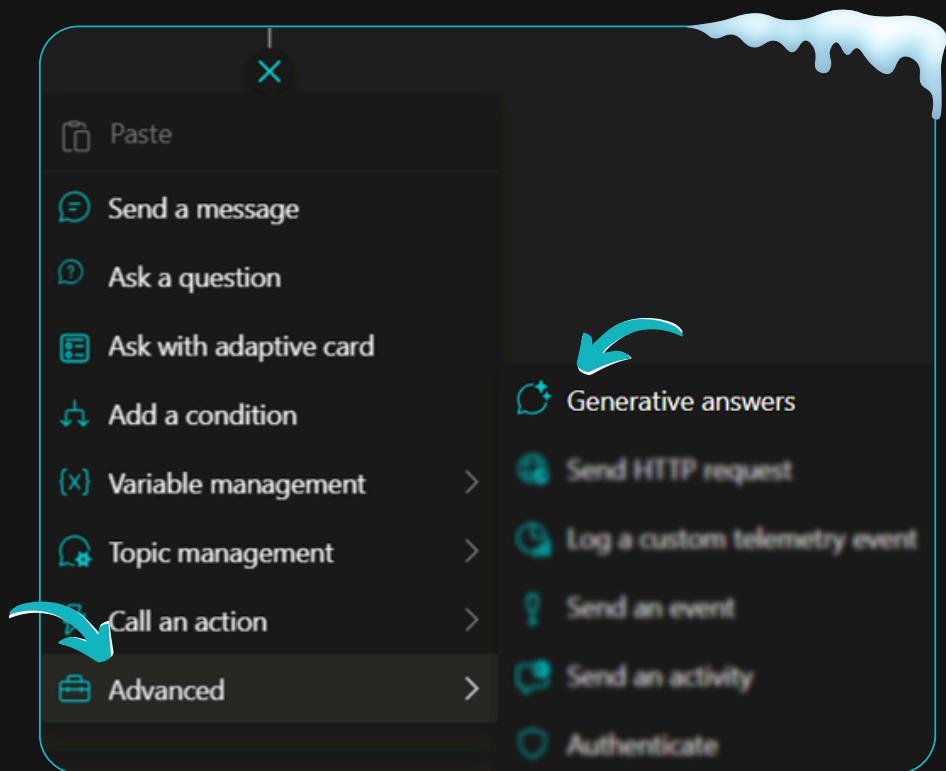


Generative answers node

Add in a topic

By default, the **Generative answers** node is part of the **Conversational boosting** topic. You can configure this node within the topic or add it to other topics.

To add a **Generative answers** node to a topic, select the **Add node** icon, navigate to the **Advanced** section, and choose the **Generative answers** node.



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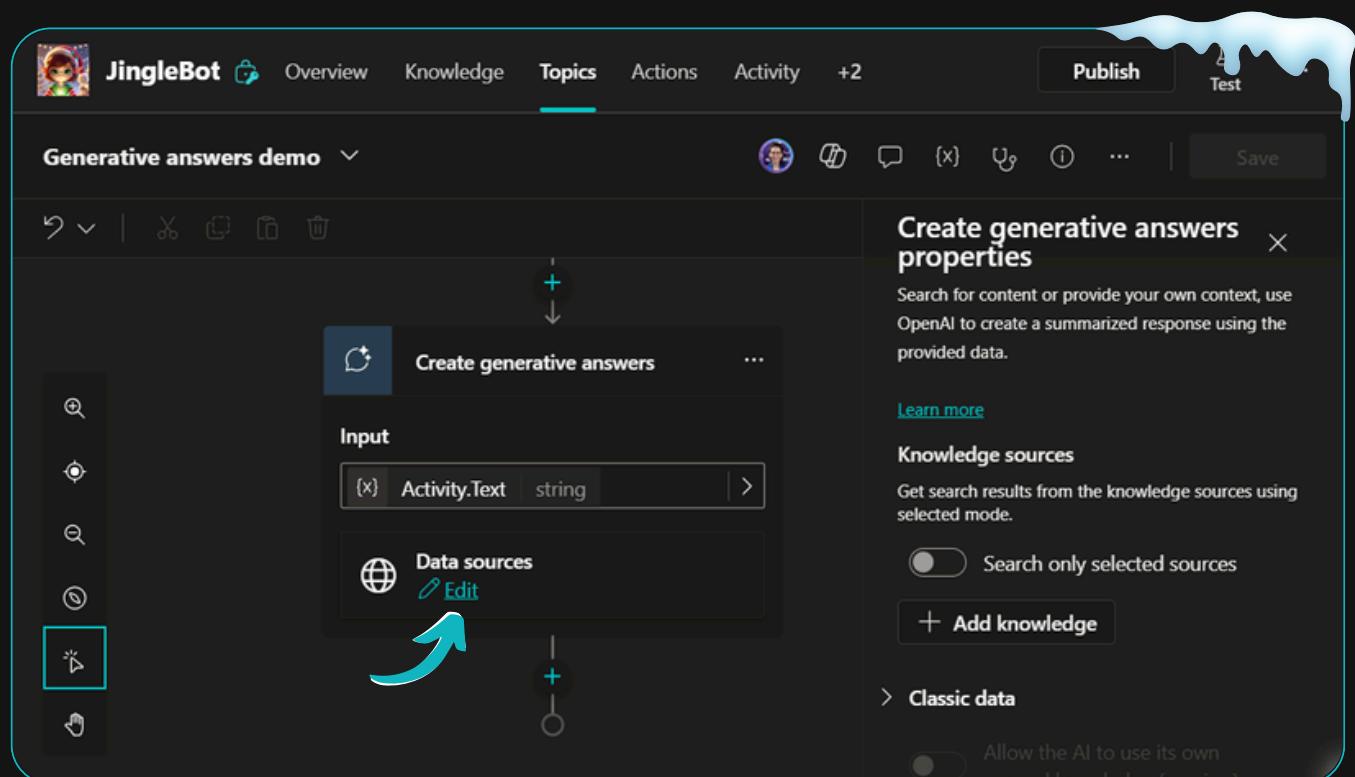
Generative answers node

Configure knowledge

This node requires the following:

- **Input**: The query for which the answer should be generated.
- **Data sources**: The knowledge base from which the response will be generated.

To configure the Data sources, click **Edit** in the node.



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Generative answers node

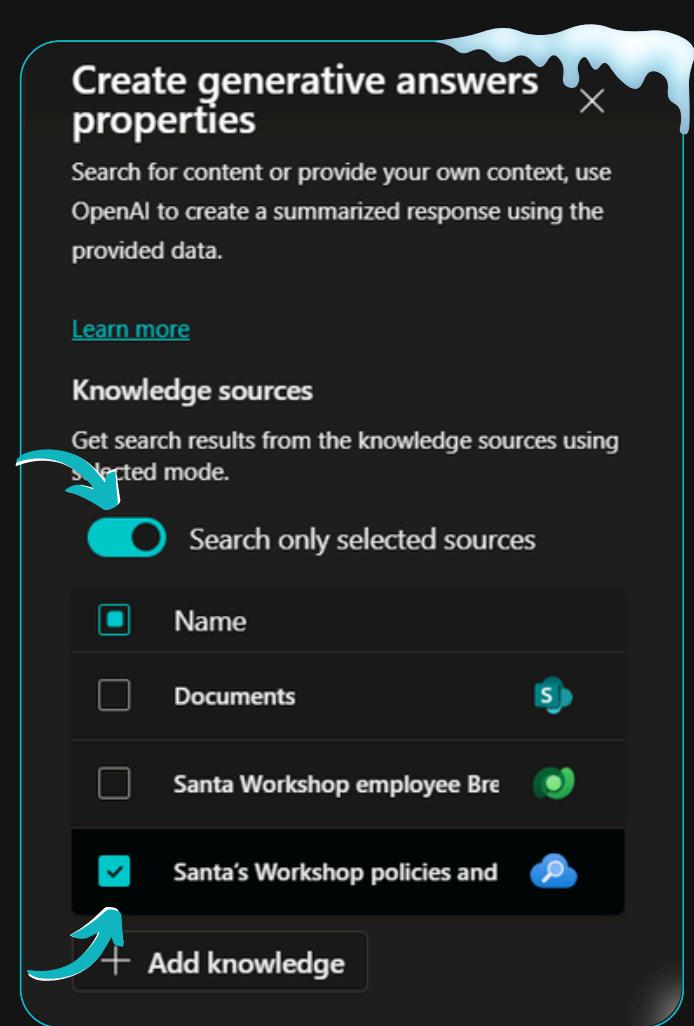
Configure knowledge

By default, the node uses **all** the knowledge sources you've configured in advance.

For a specific node, you can selectively choose which sources to search.

This helps make the response more **accurate** and **relevant** to the topic.

To select knowledge sources, enable the **Search only selected sources** toggle and choose the required sources.



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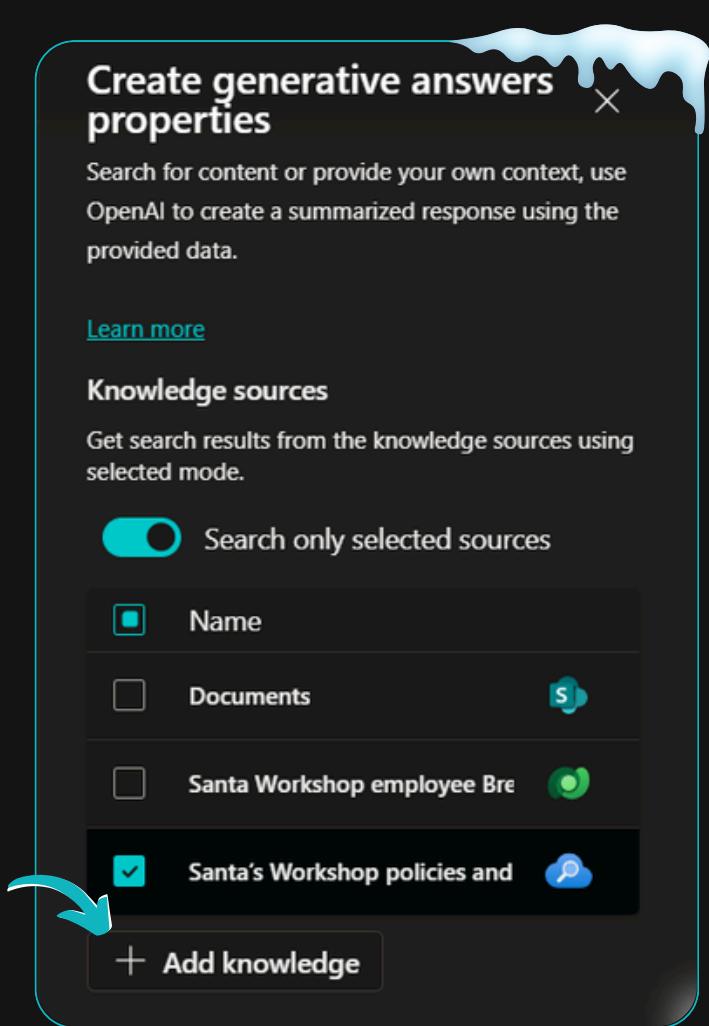


Generative answers node

Configure knowledge

You can add a new knowledge source directly from the configuration pane.

Simply click the **+ Add knowledge** button and follow the wizard.



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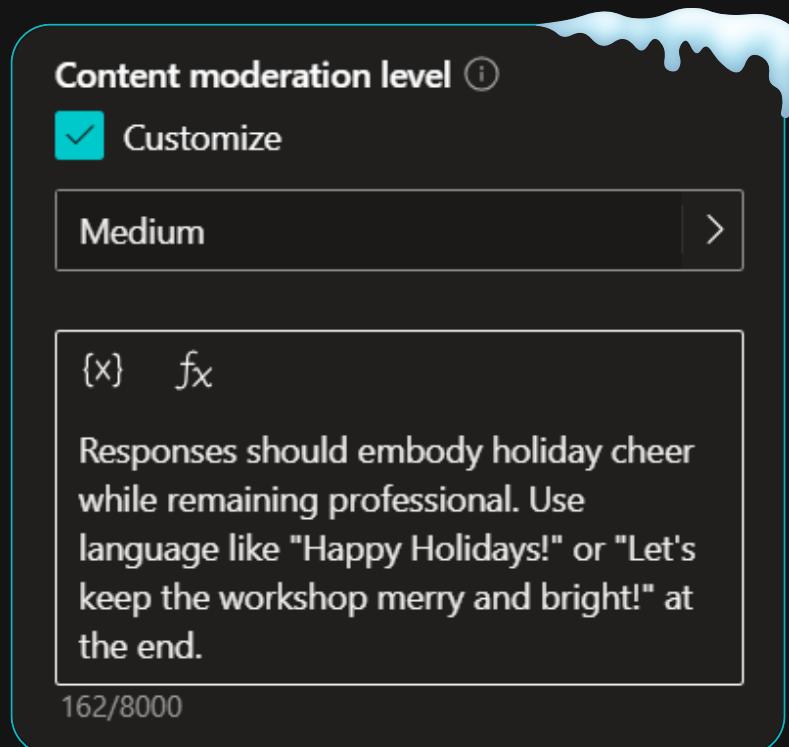


Generative answers node

Content moderation

The content moderation settings help control the **quality** and **accuracy** of the responses your agent provides. It acts like a filter to balance the number of answers generated with their relevance.

- **Lowest** moderation allows the agent to provide more answers, but some may be less accurate.
- **Highest** moderation limits the number of answers but ensures they are more relevant and reliable.



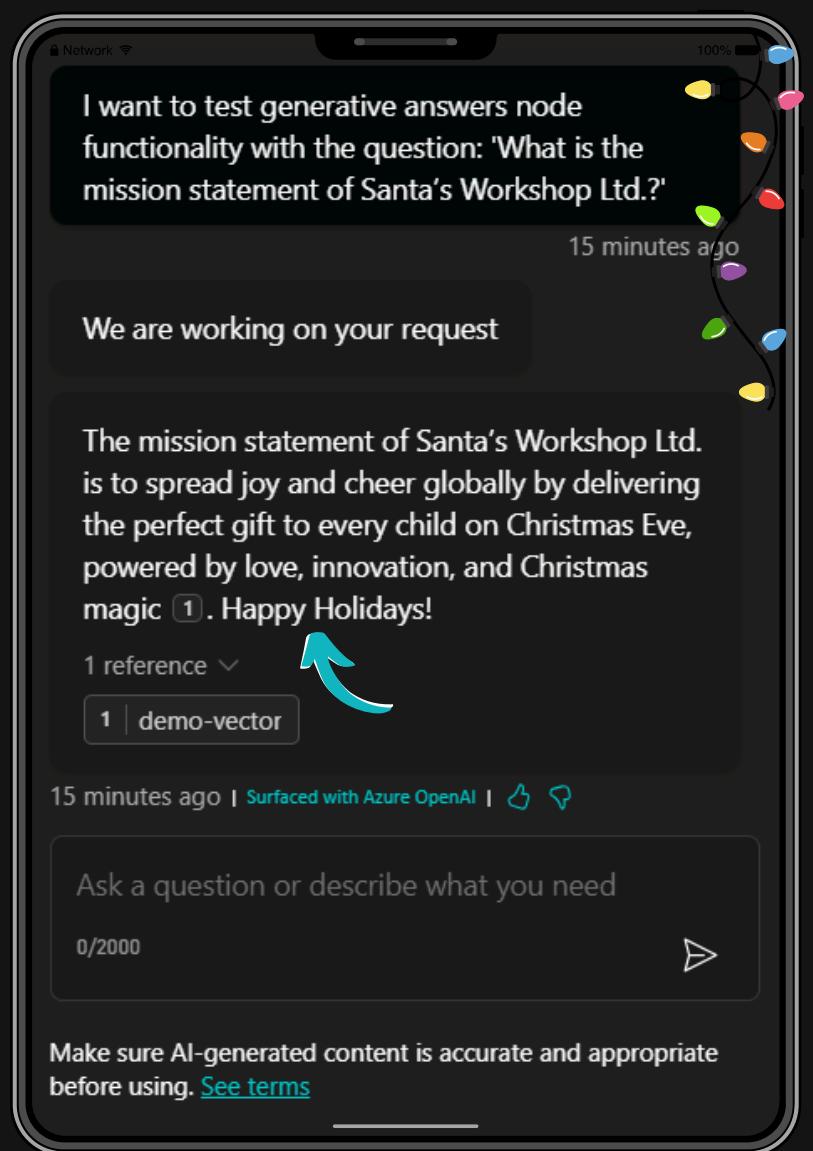
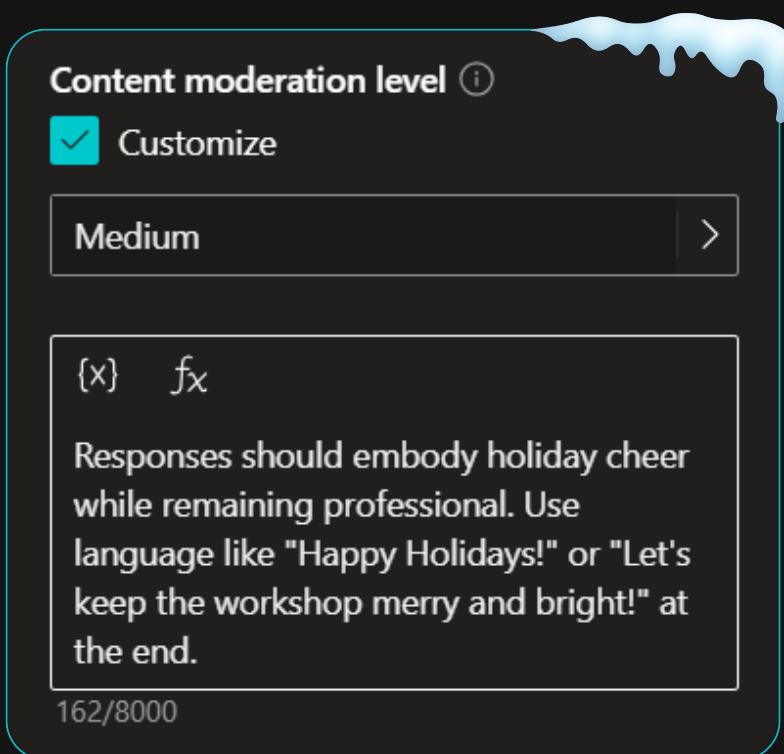
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Generative answers node

Content moderation

Additionally, you can add **instructions** to guide how responses should be generated, ensuring the answers align with your specific requirements or tone.



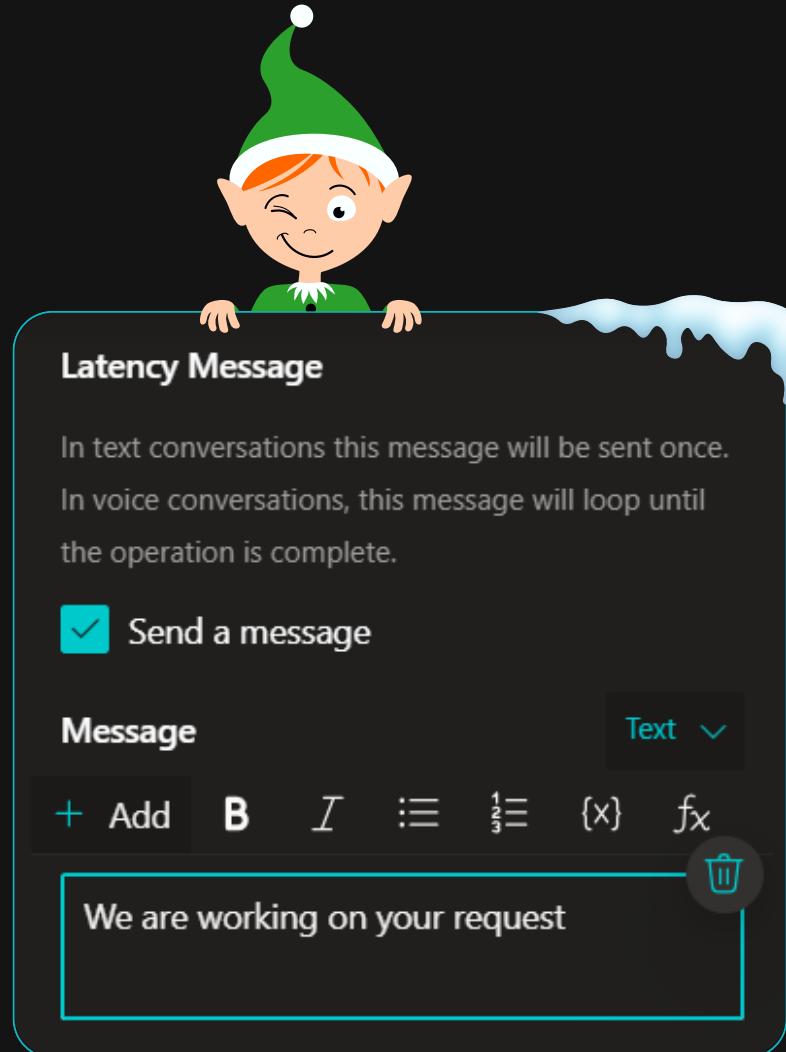
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Generative answers node

Latency message

The Latency message **informs users** when the response might take longer to generate.



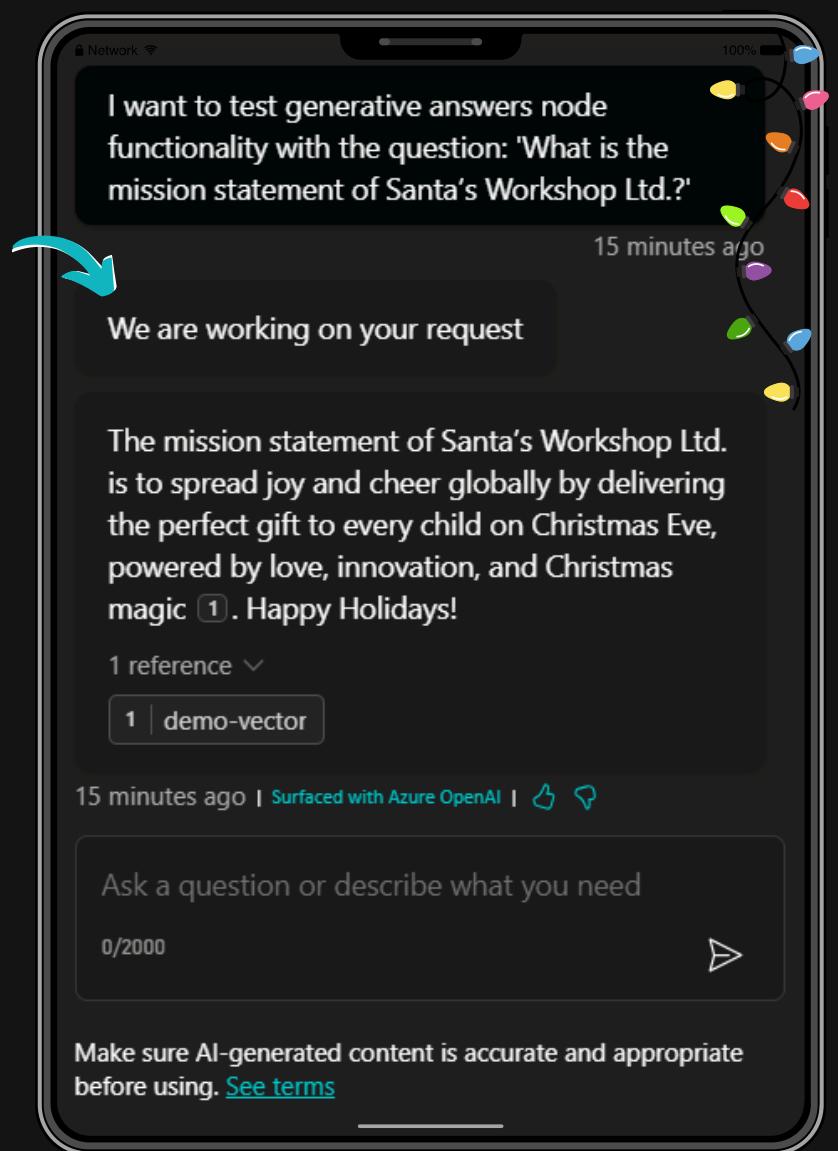
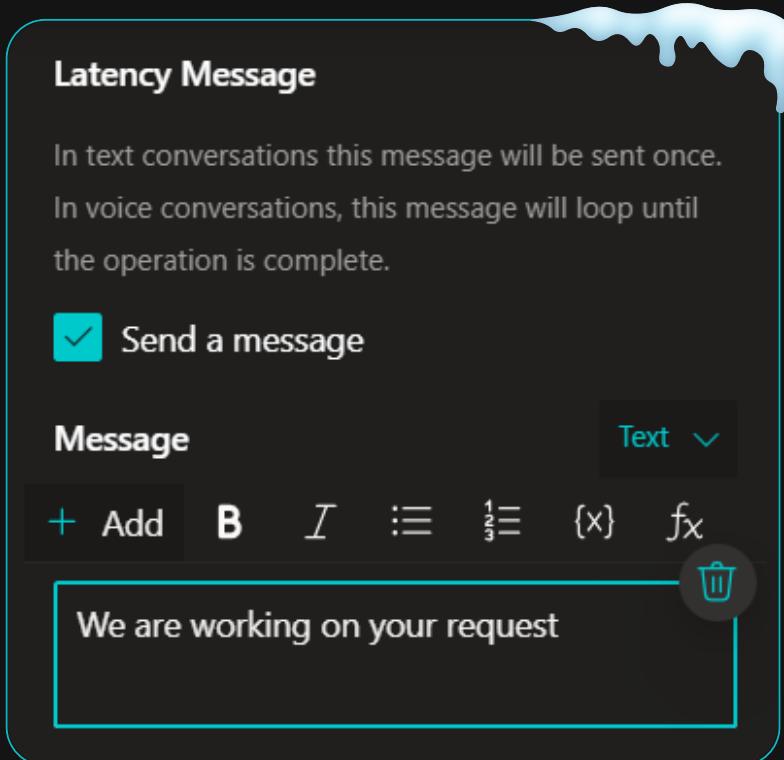
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Generative answers node

Latency message

This message helps manage user expectations by notifying them that the system is processing their request.



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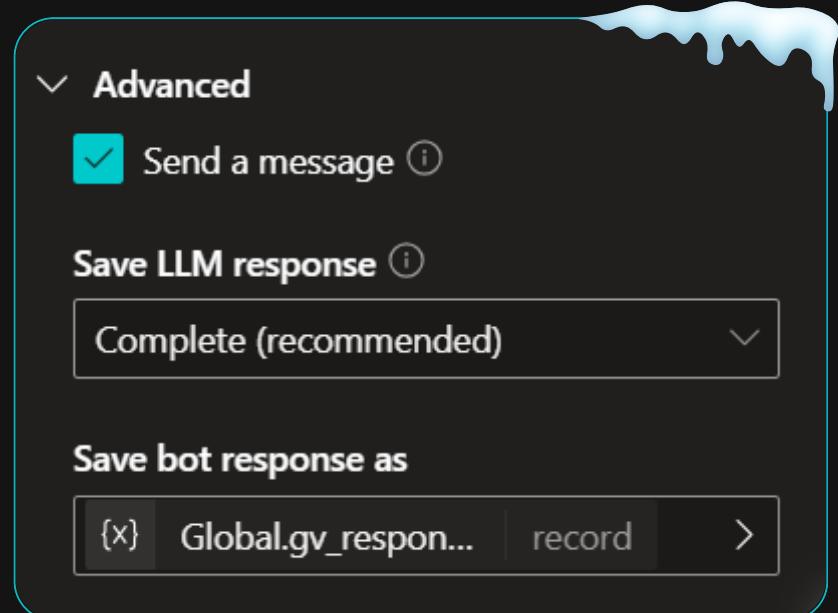


Generative answers node

Advanced settings

The Advanced settings for a Generative answers node allow you to **customize** and **enhance** how responses are handled.

These options provide greater **control** over the flow and behavior of the responses.



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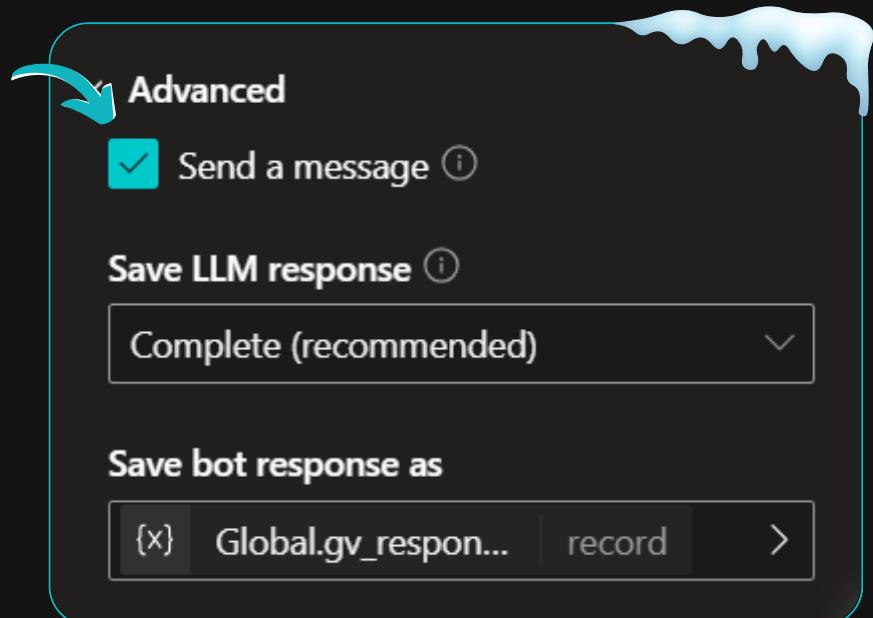


Generative answers node

Advanced settings

Send a message

When enabled, the bot automatically sends GPT-generated responses. If disabled, the responses will not be sent automatically.



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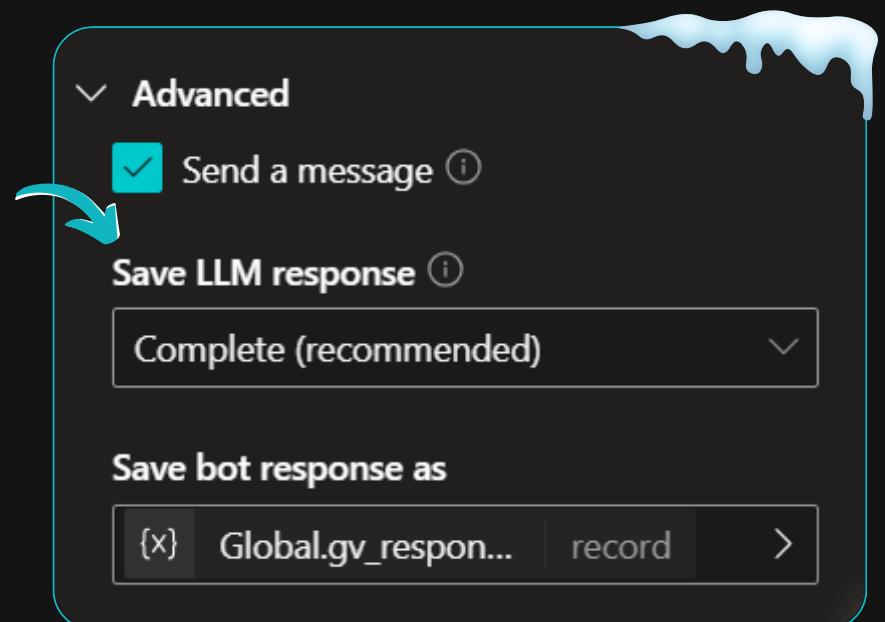
Generative answers node

Advanced settings

Save LLM response

This setting enables you to save the raw response from the Large Language Model (LLM) to a variable for future use.

This is useful for logging, debugging, or post-processing responses.



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Generative answers node

Advanced settings

Save LLM response

Based on the selected option, the stored content will vary.

Global (15)

Global.gv_response string

The mission statement of Santa's Workshop Ltd. is to spread joy and cheer globally by delivering the perfect gift to every child on Christmas Eve, powered by love, innovation, and Christmas magic [1]. Happy Holidays! [1]: cite:1 "Citation-1"

Text only: Saves just the answer and its citation.

Variable value

gv_response record

```
1 ↴ {  
2 ↴   "Text": {  
3 ↴     "CitationSources": [  
4 ↴       {  
5 ↴         "Id": "1",  
6 ↴         "Name": "demo-vector",  
7 ↴         "Text": "{chunk:santa's workshop ltd. Constitution\\nCompany Charter\\n\\nPreamble\\nSanta's Workshop Ltd., hereinafter referred to as \"the Company,\" exists to embody the spirit of Christmas and spread joy to all children of the world. Through innovation, teamwork, and unwavering dedication, the Company is committed to  
8 ↴           title:Santas Workshop Ltd. Constitution.docx",  
9 ↴           "Url": ""  
10 ↴       }  
11 ↴     ],  
12 ↴     "Content": "The mission statement of Santa's Workshop Ltd. is to spread joy and cheer globally by delivering the perfect gift to every child on Christmas Eve, powered by love, innovation, and Christmas magic [1].",  
13 ↴     "MarkdownContent": "The mission statement of Santa's Workshop Ltd. is to spread joy and cheer globally by delivering the perfect gift to every child on Christmas Eve, powered by love, innovation, and Christmas magic [1].\\n\\n[1]: cite:1 \"Citation-1\""  
14 ↴ }
```

Complete response: Saves the full answer, including citations and source metadata.



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Dataverse as knowledge Benefits

Dynamic responses

Provides intelligent answers from your content without predefined responses.



Enhanced user experience

Delivers quick, relevant, and accurate answers.

Customizable control

Fine-tune answers with moderation settings, message prompts, and response storage options.

Scalability

Handles large and growing knowledge bases effortlessly.

Consistency

Ensures reliable, uniform responses across all queries.



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Today's Task: Configure Generative answers node



1. Add a Generative answers node to a topic

Insert a Generative answers node into an existing or new topic in Copilot Studio.

2. Configure the node

Select knowledge, adjust the content moderation level, set up advanced settings.

3. Test your configuration

Ask the bot various questions and observe how responses change based on your moderation settings and advanced configurations.

Analyze the quality and behavior of the answers.



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