

# Kateryna Borysenko

## Breakfast Server

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Enthusiastic and customer-oriented server with experience in the food and beverage industry, including owning and operating a coffee house in Ukraine. Recently relocated to the United States and committed to improving my English language skills while providing exceptional service at Cambria Madeira Beach Hotel as a Breakfast Server. Dedicated to ensuring high-quality service and creating a pleasant atmosphere for guests.

## Work Experience

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### Front End Developer , Andersen Lab

Warsaw, Poland • Remote • [June 2022 - May 2024](#)

- **Developed the front-end part of the application:** Created a seamless and user-friendly interface for a remote banking customer service web application.
- **Created comprehensive documentation:** Authored Workflow, Introduction, Installation guides, and a Styleguide, which streamlined onboarding and ensured consistency across the project.
- **Supported new team members:** Provided guidance on front-end development issues, accelerating their integration and effectiveness.
- **Distributed tasks:** Efficiently allocated tasks among team members, ensuring balanced workloads and timely project delivery.
- **Defined scope and timelines:** Established clear project scopes and timelines, which helped in setting realistic expectations and achieving milestones.
- **Collaborated in cross-functional discussions:** Participated in meetings with QA, BA, UI/UX Designers, and stakeholders, contributing to holistic project development and aligning technical solutions with business needs.
- **Engaged in SCRUM practices:** Took part in grooming, retrospectives, planning, and daily stand-ups, promoting agile methodologies and continuous improvement.

### Owner , Julius Meinl Coffee House

Stakhanov, Ukraine • [April 2014 - Desember 2021](#)

- Managed daily operations of the coffee house, ensuring high standards of customer service and product quality.
- Greeted and served customers, creating a welcoming and friendly atmosphere.
- Prepared and presented menus, offering recommendations to enhance the customer experience.
- Took and served orders accurately and efficiently, maintaining a fast-paced and efficient workflow.
- Handled customer inquiries, complaints, and feedback with professionalism and a positive attitude.
- Allocated duties to employees, ensuring smooth operations and optimal productivity.
- Identified business opportunities and implemented strategies to reduce costs and increase profits.
- Built strategic partnerships to enhance the coffee house's offerings and market presence.
- Prepared financial accounts and tax returns, ensuring compliance with regulatory requirements.

## Skills

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- Ability to work efficiently in a fast-paced environment
- Strong organizational and multitasking abilities
- Proficient in handling customer complaints and providing solutions
- Experienced in menu presentation and upselling
- Skilled in financial management and business operations
- Ability to collaborate effectively with kitchen and serving staff
- Basic English language skills with a strong commitment to improvement

## Additional Education

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### GoIT , Full Stack Developer

Kyiv, Ukraine • Online • Bootcamp • [May 2022](#)

### Infopulse Univer. Front End Developer

Kyiv, Ukraine • Online • [April 2020](#)

## Education

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### Volodymyr Dahl East Ukrainian National University

Master's Degree in Accounting and Auditing • [February 2006](#)