Section 1

Steps	Set preferences	Payment	Movie Collection	Watch together	Binge-list and Downloads	Profile and Shorts
Happy						
Neutral		6)6)				
Unhappy						
Actions	 login and Authenticate Give Preferences of movies, languages, and type of content. 	 Find the suitable Subscription Plan. Go through the payment window. Make payment and enjoy the app. 	 wander through many movies options. Checking curated lists of different genres. Search and find movies. Read reviews and about movie info. 	 User invites friends to watch the movie together. They chat with watching movie together and react to others. 	 User makes List to binge watch movies one after. User downloads movie to watch it later User removes movies from Binge-list or downloads after watching them. 	 User edits profile and personal info. User changes preferences and edit the friends list. User scrolls through Shorts for quick fun. User reacts to shorts and comments on it.
KEY POINTS	 user needs a personalized content preference. Based on language and content preference we can make feed better for user. 	 User should get benefit of flexibility in plans. User should be able to make payments through many ways. 	 User gets curated list of movies and other content. User can quickly find and navigate to the movie. user gets idea of movie through about section and reviews. 	 User and friends can watch a movie together even after being apart. User can invite friends through many link sharing platforms. 	 User can create list of movies to watch later and can download them. User can remove the movie from the list which is already seen. 	 User should be able to edit profile and preferences. User should be able to change the plan anytime. User gets refreshment through shorts.