**Meditation Centre Project Specifications**

1. Users should be able to access the meditation centre’s basic contact information
2. Users should be able to view information on lessons offered including their time and availability
3. Customers and Staff should be able to create and access an individual account
4. From within their account, customers should be able to manage their enrollment; including, booking classes, viewing a classes timetable, viewing their own timetable and their waitlist status
5. From within their account, customers should be able to contact their current instructor
6. From within their account, customers should be able to be contacted by their instructor in case of class cancellation or postponement.
7. Customers should create a profile to hold their basic information as well as methods for communication.
8. Staff should be able to find, view and edit a customer's profile.
9. Staff should create a profile to hold information on their classes; what classes they teach, skills, specialties. Staff may choose to upload a profile picture.
10. From within their account, staff should be able to check enrollment on the classes they currently teach.
11. From within their account, staff should be able to see their timetable of upcoming classes.
12. From within their account, staff should be able to send announcements to their currently enrolled students in case of class cancellation or postponement.

Customer should be able to find and view a staff’s profile, but not edit it.

**Package Delivery System Specifications**

1. Information on all packages must be protected and only accessed if the current user knows both the package ID number and the last name of the recipient
2. Customers must be able to track their packages current status through a package ID number
3. Customers must be able to request a delivery estimate based on their packages current status
4. Customers should be able to contact the courier
5. Customers should be able to designate special instructions for delivery
6. *Customers should be able to request an update to their delivery destination*
7. Desirably, customers should receive a push notification during user specific milestones of the delivery
8. Couriers must be able to update the current status of the package they are delivering
9. Couriers must be able to view all packages in need of delivery
10. Couriers must be able to contact the recipient
11. Couriers must be able to view any additional delivery instructions attached to the package

**Expectations being a developer (Meditation Centre)**

* Contact us page
* Sign up page
* About us page
* Login page for customer/staff
* Course information and timetabling
* Landing/Home Page
* Book classes/ see times
* Who’s enrolled in classes
* Waitlist status / course status
* Month/Quarterly/Yearly subscription
* Customers
  + Class times
  + Class availability
  + Calendar
  + Waitlists
  + Profile
    - Name
    - Gender
    - Email
    - Phone
    - Registration Status
  + Contact the teachers
  + Confirmation emails - if possible
  + Announcements Page / Newsletters
* Staff
  + See who’s enrolled
  + See waitlists
  + See their calendar
  + Announcements Page
  + Find contact information
  + Profile
  + Skills, what classes they teach, how many classes they’ve taught

*Condensed*

1. Staff should be able to see who is enrolled in the classes they are teaching

**Expectations being a client (Package Delivery)**

* Track/register parcels
* Customers
  + Request package location
  + Delivery estimation
  + Contact driver
  + Special instructions
  + Update destination
  + Priority (first class, air mail, second class)
  + Customer can see location based on a tracking ID
* Drivers
  + Update status of package
  + Check packages out for delivery
  + Courier
* Package
  + Destination
  + Attempts at delivery
  + Delivery window
* Login page - Last name + Package ID
* Push notifications