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KATHERINE
— HARPER

- WEB DEVELOPMENT
- SOFTWARE DEVELOPMENT
- APP DEVELOPMENT

ABOUT

Passionate IT Graduate from Whitecliff technology, my favorite hobby is programming and designing Unity game engine games. When I am not coding, you can find me running or watching documentaries on YouTube.

SKILLS

Team work	Team Management
Unity	C#
HTML / CSS	MySql
Critical thinker	Communication

EDUCATION

2018 - 2021	<div>BACHELOR OF INFORMATION TECHNOLOGY</div> <div>WHITECLIFFE</div>
2009- 2012	<div>NZ DIPLOMA IN GRAPHIC DESIGN</div> <div>DESIGN & ARTS COLLEGE OF NEW ZEALAND</div>



PHONE

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WEBSITE

https://katherineharper.github.io/KatherineHarper/

EXPERIENCE

2022 - Current

ANTHONY HARPER

INHOUSE TECHNOLOGY SUPPORT SPECIALIST

- *Provide comprehensive technical support to internal staff, addressing hardware and software issues promptly and efficiently.
- *Install, configure, and troubleshoot a wide range of software applications and operating systems.
- *Collaborate with cross-functional teams to implement IT policies, procedures, and best practices.
- *Conduct training sessions for employees on IT tools and systems, fostering a tech-savvy work environment.
- *Monitor and respond to help-desk tickets, resolving issues in a timely manner.

2014 - 2016

SMITHS CITY

SALES/PHOTO LAB MANAGER

- * Produced quality photos to customer specifications.
- * Provided useful advice and recommendations to customers.
- * Generated sales of camera and computer technology and provided after-sale service.
- * Carried out stock takes and maintained supplier relationships.
- * Communicated effectively with management and other departments.

2009 - 2013

HANAFINS CAMERA AND VIDEO

SALES/PHOTO LAB MANAGER

- *Comprehensive customer service including complaint resolution
- *Led group classes on digital camera technology
- *Produced quality photos to customer specifications
- *Provided challenging custom prints and restoration services
- *Consistently met sales targets while building lasting customer relationships