

K

KATHERINE  
— HARPER

- WEB DEVELOPMENT
- SOFTWARE DEVELOPMENT
- APP DEVELOPMENT

ABOUT

Dedicated and passionate software developer. Currently excelling in an in-house technical support role at a law firm, where I thrive on resolving IT challenges and ensuring seamless operations. My journey in the tech world extends beyond the workplace, as I find joy in exploring the realms of game development and design during my free time.

SKILLS

Team work	Team Management
Unity	C#
HTML / CSS	UI / UX
Critical thinker	Communication

EDUCATION

2018 - 2021	<div>BACHELOR OF INFORMATION TECHNOLOGY</div> <div>WHITECLIFFE</div>
2009- 2012	<div>NZ DIPLOMA IN GRAPHIC DESIGN</div> <div>DESIGN &amp; ARTS COLLEGE OF NEW ZEALAND</div>



PHONE  
022 455 9532

EMAIL  
katherineharper91@outlook.com

WEBSITE  
<https://katherineharper.github.io/KatherineHarper/>

EXPERIENCE

2022 - Current

ANTHONY HARPER

INHOUSE TECHNOLOGY SUPPORT SPECIALIST

- \*Provide comprehensive technical support to internal staff, addressing hardware and software issues promptly and efficiently.
- \*Install, configure, and troubleshoot a wide range of software applications and operating systems.
- \*Collaborate with cross-functional teams to implement IT policies, procedures, and best practices.
- \*Conduct training sessions for employees on IT tools and systems, fostering a tech-savvy work environment.
- \*Monitor and respond to help-desk tickets, resolving issues in a timely manner.

2014 - 2016

SMITHS CITY

SALES/PHOTO LAB MANAGER

- \* Produced quality photos to customer specifications.
- \* Provided useful advice and recommendations to customers.
- \* Generated sales of camera and computer technology and provided after-sale service.
- \* Carried out stock takes and maintained supplier relationships.
- \* Communicated effectively with management and other departments.

2009 - 2013

HANAFINS CAMERA AND VIDEO

SALES/PHOTO LAB MANAGER

- \*Comprehensive customer service including complaint resolution
- \*Led group classes on digital camera technology
- \*Produced quality photos to customer specifications
- \*Provided challenging custom prints and restoration services
- \*Consistently met sales targets while building lasting customer relationships