

# Katherine Sharp

## (Kate)

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[GitHub.com/OpenDesertDreams](https://github.com/OpenDesertDreams)  
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ABN: 52 338 860 394

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### Career Objective

I am actively seeking to further expand my knowledge and experience base with an organisation offering new challenges and where I can also utilise some of my current skills and experience in computer technology.

A role in which I can gain job satisfaction in an interesting and rewarding industry that provides excellent career prospects and learning capabilities.

**SKILLS:** SQL, CSS/HTML, JavaScript (React & Angular Basics), C# Basics, GIT Basics, Terminal, OutSystems, Ubuntu/Linux, VS Code. Microsoft SSMS, SaaS, TortoiseSVN, Microsoft Image Composer, Active Reports, 3CX, Jira, Confluence.

**ROLES:** Software Engineer/Developer, CRM Campaign Developer, Report Development, Report Designer/Writer, Data collection/Technician, Data Analysis, CRM Marketing Execution, Web Development, WordPress, IT Support.

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### Experience

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#### Broncos Leagues Club / Software Engineer

2020 Red Hill, QLD

Developing Apps (Outsystems, JavaScript & C#). Data modelling, building templates, Implementing application logic, building interface (JavaScript & C#). Report Development (SQL), report templates (C#), logic (JavaScript & C#), pdf (JavaScript & C#) & excel formats. Importing database excel tables.

#### Titan DMS / IT Support/Report & CRM Developer

2018 North Lakes, QLD

Custom implementation for the following on Titans ERP cloud based system  
SaaS Web Service for 45+ Car Manufacturers, 200+ Dealerships Databases.  
CRM SMS/Email Campaigns (SQL & HTML/CSS).

Campaign marketing Data Collection setup, creation, stages setup, triggered events, automated campaigns (SQL).

Report Development (SQL), Report Designer (C#), Report Analytics, implementing Interactive Parameters.

Templates, document creation, data input, script, Logos (SQL & C#).

Remote Servers, initialising services, resolving issues, setup printers, error review, setting report schedules.

Jira, creating or resolving tickets, reviewing issues, version data.

Confluence, writing or editing documentation and producing release data.

Data extracts to third parties, monitoring. Server relocation/setup.

Apps, Setup. Training, Webinars in CRM. Sales & lead live data feed.

IT Support, Problem solving, Incoming calls, Assistance with all areas of the software to determine if development improvement is needed, testing and analysis. Setup of real time sales leads, contact, reminders, KPIs.

## **Sound Images / Graphic Design Internship**

2015 Maleny, QLD

Editing & reviewing advertising media.  
Graphic design. Web Design.

## **Smart Learn Training & Development / IT Technician Trainee**

2014 Landsborough, QLD

Servicing. Maintenance. Diagnostics. Construction of computers.  
Testing and replacing hard drives, power supplies, graphics cards and RAM.  
Running data recovery scans. Installing operating systems.  
Removing contaminated software and installing anti-virus programs.  
Setting up local WIFI and wired networks.

## **YTT Solutions / IT Trainee**

2008 Maleny, QLD

Html. CSS.  
Operate MYOB.  
General data logging and use of Microsoft Excel.  
Graphic Design.

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### **Reference**

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#### **Titan DMS / Jenny Hayes**

Manager

0422 377 560

Jenny.Hayes@titandms.com.au

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### **Website**

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#### **Online Resume**

2021

opendesertdreams.github.io

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### **Certificates**

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- Passport
  - ABN
  - First Aid Certificate
  - WHS Certificate
  - Australian Cultural Heritage
  - Class C Licence
  - SQL Skill Badge