KATHYAYANI SASALA

Data Engineering & Analytics Specialist

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Summary

With 4 years of hands-on experience in designing and developing data pipelines, performing advanced analytics, and building cloud-native data workflows on GCP and AWS. Proficient in leveraging Python, SQL, and modern data platforms to process large-scale datasets for real-time and batch processing. Experienced in collaborating with cross-functional teams to deliver business insights and scalable data products. Brings a balanced skill set of engineering precision and analytical depth, enabling both robust infrastructure and impactful decision-making.

- Cloud Platforms (GCP & AWS): Skilled in Big Query, Dataflow, Pub/Sub, GCS (GCP) and Redshift, S3, Glue, Lambda (AWS) to design efficient and secure data workflows across hybrid cloud environments.
- Data Engineering & Integration: Built batch and streaming ETL pipelines using Python, SQL, Apache Kafka, and Airflow. Familiar with orchestration, error handling, and data validation best practices.
- Analytics & Business Intelligence: Delivered actionable insights via Looker, Tableau, and Google Data Studio. Transformed raw data into analytics-ready datasets aligned with stakeholder needs.
- **DevOps & Automation:** Experience with **Docker**, basic **CI/CD pipelines**, **Git**, and **Terraform** for **automating deployments** and maintaining **environment consistency**.
- Data Quality & Governance: Applied data profiling, validation, and lineage tracking to ensure reliability and accuracy of data products.
- Team Collaboration: Active contributor in Agile teams; participated in sprint planning, code reviews, and collaborative problem solving with analysts, data scientists, and product owners.

Education

Master's in computer science | Florida Atlantic University | Florida, USA

Dec 2024 | GPA 3.9

Bachelor's in computer science | Bharat Institute of Engineering and Technology, Hyderabad | India

May 2019 | GPA 2.7

Technical Skills

Languages & Programming: Python, SQL, Java, Shell Scripting

Data Engineering: ETL Pipeline Development, Real-time Data Streaming, Data Transformation, Query Optimization, Data Quality & Validation

Cloud Platforms: Google Cloud Platform (BigQuery, Dataflow, Pub/Sub, Google Cloud Storage, Composer), AWS (S3, Lambda, Redshift, Glue, Kinesis)

Databases: BigQuery, MongoDB, PostgreSQL, MySQL, Firestore, DynamoDB

Workflow Orchestration: Apache Airflow, GCP Composer Streaming & Messaging: Apache Kafka, Google Pub/Sub

DevOps & CI/CD: Docker, Kubernetes, Jenkins, Git, GitHub Actions, Terraform **Monitoring & Observability:** Google Stackdriver, AWS CloudWatch, Prometheus **Testing & Quality:** Unit Testing, Integration Testing, Data Validation Scripts

Development Tools: VS Code, IntelliJ IDEA, Jupyter Notebook

Concepts & Practices: Distributed Systems, Agile Development, Data Governance, Secure & Scalable Data Architecture

Work Experience

Application Support Coordinator | Florida Atlantic University

Feb 2025 – Present

Served as a key technical contributor in supporting and enhancing the university's IT infrastructure and AI-driven research platforms. Developed cloud-ready tools, managed infrastructure deployments, and ensured continuous application performance for students, staff, and research stakeholders.

Key Projects & Responsibilities:

- **Cloud-Based IT Tools & AI Support Systems:** Developed and maintained web-based applications to support campus-wide IT and AI initiatives, resulting in a **30% improvement in system performance** and administrative task automation.
- **CI/CD Optimization:** Designed and deployed **CI/CD pipelines** using GitHub Actions and Jenkins to streamline development workflows and reduce deployment time by **40%**.
- Cloud Infrastructure Management: Deployed and managed cloud applications on AWS and Azure, achieving 99.9% uptime while ensuring compliance with university security policies.
- **SSO Integration & Identity Management:** Implemented **Single Sign-On (SSO)** integrations across internal platforms, improving login security and reducing access-related support requests by **50%**.
- Knowledge Management & Documentation: Authored and maintained technical documentation for application lifecycles, tools, and procedures, improving onboarding efficiency by 20% and supporting knowledge transfer across IT teams.
- Modernization & Framework Integration: Integrated modern frontend frameworks into legacy systems, boosting development efficiency by 35% and improving UI responsiveness.
- End-User Support & Issue Resolution: Resolved 200+ technical support cases across departments, maintaining an average issue resolution time under 24 hours, ensuring smooth IT operations for academic and research users.

Graduate Student Worker | Florida Atlantic University

Aug 2023 - Dec 2024

Provided technical and cloud infrastructure support as part of the university's IT services team. Contributed to cloud-based deployments, help desk operations, and system upgrades, supporting hundreds of end-users across campus.

Key Projects & Responsibilities:

- IT Help Desk Ticketing Optimization: Managed and maintained the university's IT support ticketing system, resulting in a 25% reduction in average resolution time and improved response efficiency.
- Cloud Deployment Trussed AI: Deployed and configured Trussed AI software on AWS cloud, optimizing resource allocation and achieving a 30% increase in deployment speed.
- System Upgrades & Team Leadership: Directed a team of 5 student technicians through critical infrastructure upgrades, system migrations, and cloud deployments, increasing operational efficiency by 15% and reducing downtime by 20%.
- **Service Enhancements:** Led enhancements to the help desk platform, incorporating user feedback to improve workflows and increasing **user satisfaction ratings by 20%**.

Data Engineer | ATOS | SYNTEL

Oct 2019 - Dec 2022

Joined as a campus hire and quickly progressed into a data engineering role within a major healthcare modernization program for a U.S.-based client. Contributed to the development of real-time data pipelines, SQL optimization, and cloud-based analytics infrastructure aimed at improving claims processing, provider insights, and regulatory reporting.

Project: Healthcare Data Modernization – U.S. Healthcare Client

Key Contributions:

- ETL & Data Pipeline Development: Built and maintained batch and real-time ETL pipelines using Python, SQL, Apache Kafka, and Airflow, ingesting millions of claims and provider records from distributed source systems into Google BigQuery.
- Cloud Integration (GCP & AWS): Designed cloud-based workflows leveraging Pub/Sub, Dataflow, and Google Cloud Storage to handle real-time data ingestion and transformation. Used AWS S3, Glue, and Redshift for structured data warehousing in hybrid environments.
- Data Modeling & Optimization: Created partitioned and clustered tables in BigQuery to support low-latency queries. Optimized Redshift SQL queries and schema structures, improving report performance by 50%.
- **Data Quality & Validation:** Built custom Python scripts for **automated data validation**, anomaly detection, and schema enforcement, resulting in **40% fewer downstream data issues**.
- **Cross-Functional Collaboration:** Worked with data analysts, business SMEs, and QA engineers to define KPIs, build data marts, and ensure traceable and reliable reporting outputs for billing, claims adjudication, and compliance tracking.
- **Growth & Impact:** Started as a fresher focused on QA support and manual SQL testing. Within one year, promoted into the core data engineering team, owning end-to-end pipelines and participating in client architecture discussions. Contributed to reducing the client's data processing SLA from 6 hours to under 2 hours.

Certifications, Honors & Awards

Data Analysis with Python – FreeCodeCamp

Certified in data analysis using Python, including NumPy, Pandas, Matplotlib, and SciPy. Demonstrated skills in data cleaning, visualization, exploratory data analysis (EDA), and building analytical models for insights generation.

AWS Certified Developer – Associate (DVA-C02) – LinkedIn Learning

Completed certification preparation for the AWS Developer Associate exam, gaining expertise in AWS services like Lambda, S3, DynamoDB, SNS, and IAM. Built and deployed cloud-native applications with best practices in security and serverless development.

• AWS Cloud Quest: Cloud Practitioner – Amazon Web Services

Earned foundational AWS certification through a hands-on, gamified learning experience covering core cloud concepts in compute, networking, databases, and security.

ServiceNow Certified System Administrator – ServiceNow

Certified in ServiceNow administration, including platform navigation, form configuration, workflow automation, user/group management, and Service Catalog functionality.

• Intermediate Technical Interview Prep – CodePath

Completed an intermediate-level program focusing on data structures, algorithms, and system design. Practiced LeetCode-style problems to strengthen real-world problem-solving and technical interview skills.

• Docker Foundations Professional Certificate - Docker & LinkedIn Learning

Certified in Docker fundamentals, including containerization, Docker CLI, Dockerfiles, volumes, and image management. Demonstrated ability to build and run containerized applications in development and production environments.

• Selenium WebDriver with Java for Beginners – Udemy

Completed practical training in Selenium automation using Java. Gained experience in writing test scripts, browser automation, TestNG integration, and testing real-time web applications.