# KATHYAYANI SASALA

## **Data Engineering & Analytics Specialist**

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### **Summary**

With 4 years of hands-on experience in designing and developing data pipelines, performing advanced analytics, and building cloud-native data workflows on GCP and AWS. Proficient in leveraging Python, SQL, and modern data platforms to process large-scale datasets for real-time and batch processing. Experienced in collaborating with cross-functional teams to deliver business insights and scalable data products. Brings a balanced skill set of engineering precision and analytical depth, enabling both robust infrastructure and impactful decision-making.

- Cloud Platforms (GCP & AWS): Skilled in Big Query, Dataflow, Pub/Sub, GCS (GCP) and Redshift, S3, Glue, Lambda (AWS) to design efficient and secure data workflows across hybrid cloud environments.
- Data Engineering & Integration: Built batch and streaming ETL pipelines using Python, SQL, Apache Kafka, and Airflow. Familiar with orchestration, error handling, and data validation best practices.
- Analytics & Business Intelligence: Delivered actionable insights via Looker, Tableau, and Google Data Studio. Transformed raw data into analytics-ready datasets aligned with stakeholder needs.
- **DevOps & Automation:** Experience with **Docker**, basic **CI/CD pipelines**, **Git**, and **Terraform** for **automating deployments** and maintaining **environment consistency**.
- Data Quality & Governance: Applied data profiling, validation, and lineage tracking to ensure reliability and accuracy of data products.
- Team Collaboration: Active contributor in Agile teams; participated in sprint planning, code reviews, and collaborative problem solving with analysts, data scientists, and product owners.

#### **Education**

Master's in computer science | Florida Atlantic University | Florida, USA

Dec 2024 | GPA 3.9

Bachelor's in computer science | Bharat Institute of Engineering and Technology, Hyderabad | India

May 2019 | GPA 3.0

#### **Technical Skills**

Languages & Programming: Python, SQL, Java, Shell Scripting

**Data Engineering:** ETL Pipeline Development, Real-time Data Streaming, Data Transformation, Query Optimization, Data Quality & Validation

**Cloud Platforms:** Google Cloud Platform (BigQuery, Dataflow, Pub/Sub, Google Cloud Storage, Composer), AWS (S3, Lambda, Redshift, Glue, Kinesis)

Databases: BigQuery, MongoDB, PostgreSQL, MySQL, Firestore, DynamoDB

Workflow Orchestration: Apache Airflow, GCP Composer Streaming & Messaging: Apache Kafka, Google Pub/Sub

**DevOps & CI/CD:** Docker, Kubernetes, Jenkins, Git, GitHub Actions, Terraform **Monitoring & Observability:** Google Stackdriver, AWS CloudWatch, Prometheus **Testing & Quality:** Unit Testing, Integration Testing, Data Validation Scripts

**Development Tools:** VS Code, IntelliJ IDEA, Jupyter Notebook

Concepts & Practices: Distributed Systems, Agile Development, Data Governance, Secure & Scalable Data Architecture

# **Work Experience**

## **Application Support Coordinator** | Florida Atlantic University

Feb 2025 – Present

Served as a key technical contributor in supporting and enhancing the university's IT infrastructure and AI-driven research platforms. Developed cloud-ready tools, managed infrastructure deployments, and ensured continuous application performance for students, staff, and research stakeholders.

#### **Key Projects & Responsibilities:**

- **Cloud-Based IT Tools & AI Support Systems:** Developed and maintained web-based applications to support campus-wide IT and AI initiatives, resulting in a **30% improvement in system performance** and administrative task automation.
- **CI/CD Optimization:** Designed and deployed **CI/CD pipelines** using GitHub Actions and Jenkins to streamline development workflows and reduce deployment time by **40**%.
- Cloud Infrastructure Management: Deployed and managed cloud applications on AWS and Azure, achieving 99.9% uptime while ensuring compliance with university security policies.
- SSO Integration & Identity Management: Implemented Single Sign-On (SSO) integrations across internal platforms, improving login security and reducing access-related support requests by 50%.
- Knowledge Management & Documentation: Authored and maintained technical documentation for application lifecycles, tools, and procedures, improving onboarding efficiency by 20% and supporting knowledge transfer across IT teams.
- Modernization & Framework Integration: Integrated modern frontend frameworks into legacy systems, boosting development efficiency by 35% and improving UI responsiveness.
- End-User Support & Issue Resolution: Resolved 200+ technical support cases across departments, maintaining an average issue resolution time under 24 hours, ensuring smooth IT operations for academic and research users.

# **Graduate Student Worker** | Florida Atlantic University

### Aug 2023 – Dec 2024

Provided technical and cloud infrastructure support as part of the university's IT services team. Contributed to cloud-based deployments, help desk operations, and system upgrades, supporting hundreds of end-users across campus.

#### **Key Projects & Responsibilities:**

- IT Help Desk Ticketing Optimization: Managed and maintained the university's IT support ticketing system, resulting in a 25% reduction in average resolution time and improved response efficiency.
- Cloud Deployment Trussed AI: Deployed and configured Trussed AI software on AWS cloud, optimizing resource allocation and achieving a 30% increase in deployment speed.
- System Upgrades & Team Leadership: Directed a team of 5 student technicians through critical infrastructure upgrades, system migrations, and cloud deployments, increasing operational efficiency by 15% and reducing downtime by 20%.
- **Service Enhancements:** Led enhancements to the help desk platform, incorporating user feedback to improve workflows and increasing user satisfaction ratings by 20%.

## Data Engineer | ATOS | SYNTEL

Oct 2019 - Dec 2022

Joined as a campus hire and quickly progressed into a data engineering role within a major healthcare modernization program for a U.S.-based client. Contributed to the development of real-time data pipelines, SQL optimization, and cloud-based analytics infrastructure aimed at improving claims processing, provider insights, and regulatory reporting.

# **Project: Healthcare Data Modernization – U.S. Healthcare Client**

#### **Key Contributions:**

- ETL & Data Pipeline Development: Built and maintained batch and real-time ETL pipelines using Python, SQL, Apache Kafka, and Airflow, ingesting millions of claims and provider records from distributed source systems into Google BigQuery.
- Cloud Integration (GCP & AWS): Designed cloud-based workflows leveraging Pub/Sub, Dataflow, and Google Cloud Storage to handle real-time data ingestion and transformation. Used AWS S3, Glue, and Redshift for structured data warehousing in hybrid environments.
- Data Modeling & Optimization: Created partitioned and clustered tables in BigQuery to support low-latency queries. Optimized Redshift SQL queries and schema structures, improving report performance by 50%.
- **Data Quality & Validation:** Built custom Python scripts for **automated data validation**, anomaly detection, and schema enforcement, resulting in **40% fewer downstream data issues**.
- **Cross-Functional Collaboration:** Worked with data analysts, business SMEs, and QA engineers to define KPIs, build data marts, and ensure traceable and reliable reporting outputs for billing, claims adjudication, and compliance tracking.
- **Growth & Impact:** Started as a fresher focused on QA support and manual SQL testing. Within one year, promoted into the core data engineering team, owning end-to-end pipelines and participating in client architecture discussions. Contributed to reducing the client's data processing SLA from 6 hours to under 2 hours.

## **Certifications, Honors & Awards**

#### • Data Analysis with Python - FreeCodeCamp

Certified in data analysis using Python, including NumPy, Pandas, Matplotlib, and SciPy. Demonstrated skills in data cleaning, visualization, exploratory data analysis (EDA), and building analytical models for insights generation.

- AWS Certified Developer Associate (DVA-C02) LinkedIn Learning
  - Completed certification preparation for the AWS Developer Associate exam, gaining expertise in AWS services like Lambda, S3, DynamoDB, SNS, and IAM. Built and deployed cloud-native applications with best practices in security and serverless development.
- AWS Cloud Quest: Cloud Practitioner Amazon Web Services
  - Earned foundational AWS certification through a hands-on, gamified learning experience covering core cloud concepts in compute, networking, databases, and security.
- ServiceNow Certified System Administrator ServiceNow
  - Certified in ServiceNow administration, including platform navigation, form configuration, workflow automation, user/group management, and Service Catalog functionality.
- Intermediate Technical Interview Prep CodePath
  - Completed an intermediate-level program focusing on data structures, algorithms, and system design. Practiced LeetCode-style problems to strengthen real-world problem-solving and technical interview skills.
- Docker Foundations Professional Certificate Docker & LinkedIn Learning
  - Certified in Docker fundamentals, including containerization, Docker CLI, Dockerfiles, volumes, and image management. Demonstrated ability to build and run containerized applications in development and production environments.
- Selenium WebDriver with Java for Beginners Udemy
  - Completed practical training in Selenium automation using Java. Gained experience in writing test scripts, browser automation, TestNG integration, and testing real-time web applications.