




Your electricity bill



Bill date: May 22, 2023

Summary of what you owe

Amount due on your last bill	\$0.00
⊖ Payment made	\$0.00
⊖ Your balance forward	\$0.00
Your new charges (details on following pages)	
+ Cost of electricity (includes taxes and fees)	\$193.41
Deposit amount	\$510.00
⊖ Total amount due	\$703.41
Payment due date	Jun 12, 2023

KATIE SMITH

 **YOUR ACCOUNT NUMBER:**
8094577795
 **FOR SERVICE AT:**
1402 S Tuthill Well Shared

Questions?
 Log in to My Account at aps.com
 Call us at 602-371-6767



Your account number **8094577795** Bill date **May 22, 2023**
Mailing address or phone number change?
Please call 602-371-6767 or 800-253-9407.

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KATIE SMITH
1207 S 205TH AVE
BUCKEYE AZ 85326-5900

When paying in person, please
bring the bottom portion of your bill.

Total amount due: \$ 703.41

Payment due date: Jun 12, 2023

Total amount paid: \$ _____

Please **make your check payable to APS**
and write your account number on your check.
To ensure proper credit, please enclose the
bottom portion of your bill with your payment.

Pay 24 hours-a-day, 7 days a week
• Visit aps.com/paybill
• Download our free, mobile app
• Call 602-371-6555 or 866-776-0445

News from APS

Things you need to know

Have a question, concern or dispute regarding your bill or payment?

- Visit aps.com/contact to email us or chat
- Call 602-371-7171 (metro Phoenix) or 800-253-9405 (other areas)
- Para servicio en español llame 602-371-6861
- Hearing Impaired Dial 711 (AZ Relay)
- Send us a letter: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933

Have an electrical emergency? Call:

- 855-688-2437 (metro Phoenix) or 855-688-2437 (other areas) for power outages
- 602-258-5483 (metro Phoenix) or 800-253-9408 (other areas) for other electrical emergencies
- 811 or 800-782-5348 (Blue Stake) before you dig to avoid an electrical emergency

Important billing information:

- Payment is due no later than 21 days from the bill date. If received later than 28 days from the bill date, your account will be delinquent and may be subject to a late payment charge of 1.5% + tax per month. If your power is shut off for nonpayment, you will need to pay the past due amount before service will be turned back on.
- We may require a deposit if an account becomes delinquent with two or more bills, or has been disconnected for nonpayment within a 12-month period. Deposits may also be required for customers with a non-residential service plan who do not meet certain financial conditions (as determined by APS using a credit scoring worksheet).
- One-time waiver
If you're on the Fixed Energy Charge Plan and your average monthly usage increases over time causing you to be moved to a higher tier you can contact us for a one-time waiver to keep your lower tier. See APS contact information above.

Electricity regulations and rates are approved by:

Arizona Corporation Commission
1200 W Washington Street, Phoenix, AZ 85007
602-542-4251 or 800-222-7000 (toll free in-state only)
azcc.gov



PO BOX 37812
BOONE IA 50037-0812



Your electricity bill
May 22, 2023

KATIE SMITH

Your account number
8094577795

Service plan: Extra Small GS

Meter number: DC5040
Meter reading cycle: 15

Charges for electricity services

Cost of electricity you used

Customer account charge	\$5.78
Delivery service charge	\$44.82
Environmental benefits surcharge	\$9.21
Federal environmental improvement surcharge	\$0.14
System benefits charge	\$3.29
Power supply adjustment*	\$19.92
Metering*	\$7.09
Meter reading*	\$0.11
Billing*	\$0.34
Generation of electricity*	\$80.41
Federal transmission and ancillary services*	\$8.29
Federal transmission cost adjustment*	-\$0.57
LFCR adjustor	\$2.75
Cost of electricity you used	\$181.58

Taxes and fees

Regulatory assessment	\$0.37
State sales tax	\$10.19
County sales tax	\$1.27
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$193.41

Total charges for electricity services \$193.41

** These services are currently provided by APS but may be provided by a competitive supplier.*

Amount of electricity you used

Meter reading on May 22	26527
Meter reading on May 10	25483
Total electricity you used, in kWh	1044

Graph and Compare information will be available next month.



Reliability You Can Count On

You count on us to power your life, and we are proud to deliver among the most reliable service in the country. We prepare year-round for Arizona's extreme weather — from clearing vegetation around equipment to hardening our infrastructure against severe storms — investing more than \$1.5 billion annually in the grid so you have power when you need it.

Reliability and resilience are at the core of our recent request to update rates with the Arizona Corporation Commission (ACC). In addition to continuing to maintain and improve reliability and resiliency, our request is also focused on making the following enhancements in cost-competitive clean energy and customer programs:



Reliability and resilience

- Replace aging poles and cable
- Add advanced technologies to reduce outage impact
- Increase resilience in wildfire-prone areas



Clean, balanced energy supply

- Build cost-competitive clean energy at Agave Solar Plant
- Add energy storage at existing solar sites
- Invest in Palo Verde Generating Station



Continuously improving customer programs

- Eliminate payment fees
- Expand limited-income bill assistance
- Add two new time-of-use holidays

You are invited to participate in public comment sessions organized by the ACC — in person at 1200 W. Washington Street, Phoenix or by phone at (877) 309-3457 (passcode 801972877##) — during the following dates and times:

- Thursday, June 1: 1pm-4pm
- Wednesday, June 7: 6pm-8:30pm
- Tuesday, June 20: 10am-1pm and 6pm-8:30pm
- Monday, July 31: 10am-1pm

While we understand it is never easy to hear that bills could go up, we also recognize how critically important it is to ensure safe, reliable and resilient energy to serve your needs — today and into the future.

To learn more about why this request is important for our customers and communities, please visit aps.com/ratecase.