

Unit 114, 139 Commercial Street, Teneriffe, QLD, 4005
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Katrina Tomaszczyk

EMPLOYMENT ATTRIBUTES AND SKILLS

Highly driven to personally succeed in every endeavour in my life, I have chosen pathways in my career that have shaped my desire to deliver exceptional customer and personal satisfaction results. My careers has allowed me to experience aspects of myself that I have excelled in, especially leading into Supportive Roles within a company. This has allowed me the opportunity to work within a team to create a purpose bigger than one individual.

QUALIFICATIONS AND CERTIFICATES

- 2019 Certificate III in Information, Digital Media and Technology
- 2018 Agile Fundamentals, Certificate Soft Ed
- 2013 FLIGHT CENTRE, Traineeship in Travel Agent (Retail Travel Services)
- 2009 Certificate III in Security Operations and Crowd Control Management
- 2008 Certificate in SOLAS (Safety of Life at Sea) and Social Responsibilities in Crowd Management
- 2004 Certificate III in Outdoor Education
- 2003 Certificate III in Retail Operations

EMPLOYMENT HISTORY

- 2022 AUG - Current **Entain Australia** - Coder Academy Scholarship, Graduate Developer
- 2020 MAY - 2022 AUG **Entain Australia**, Senior Product Manager
- 2018 SEP – 2020 MAY **Flight Centre Australia**, Digital Online Systems Analyst, Product Manager eCommerce

Skills Acquired; Analytical thinking, creating design patterns and architecture, project management, team building, effective communication and persuasion, stakeholder management.

- 2017 JUN – 2018 SEP **Flight Centre Australia**, Corporate System Support Analyst

Skills Acquired: Troubleshooting software, hardware and mobile devices, stakeholder management, relationship building with vendors internal, external and Incident management.

- 2015 AUG -2017 JUN **Flight Centre Australia**, Level 3 Service and IT Application Specialist

- 2012 JAN – 2015 AUG **Flight Centre Australia & Flight Centre Canada**, *Travel Consultant: Assistant Team Leader*, Retail Store Toronto, Canada & Australia

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ACHIEVEMENTS

2021	Provide First Aid, Provide cardiopulmonary resuscitation
2011 – 2018	Minor Blue Card – Volunteering
2010 – 2018	Senior First Aid Certificate and CPR
2010	Responsibly Service of Alcohol (RSA Certificate)
2001	International Volunteer of the Year Award

COMMUNITY INTERESTS

Interests: Further education, personal development, building computer, learning new coding languages, martial arts (Brazilian Jiu Jitsu), nutrition, outdoor activities, fitness and spending time with family and friends.

REFERENCES

On request