

## Examples of BUG REPORTS

(attachments not included)

TITLE: Samsung Galaxy J7 - Careers page – The Phone application doesn't open after clicking on a phone link

SEVERITY: High

ISSUE TYPE: Functional

FREQUENCY: Every Time

### DESCRIPTION:

1. Open <https://shop.lululemon.com/>
2. Drop down and click on the Careers link at the bottom of the page (over the footer)
3. Drop down and click on the 1.877.263.9300 link at the bottom of the page

EXPECTED RESULT: The Phone application opens to make a call.

ACTUAL RESULT: The page Free shipping opens on the site . The user cannot contact.

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TITLE: Samsung Galaxy J7 - Help page - The breadcrumbs disappear after opening the page

SEVERITY: Medium

ISSUE TYPE: Functional

FREQUENCY: Every Time

### DESCRIPTION:

1. Open <https://shop.lululemon.com/>
2. Drop down and click on the accordion Help at the bottom of the page
3. Select the item Our Products

EXPECTED RESULT: The breadcrumbs Home > Help > Our Products appear on the page and stay there

ACTUAL RESULT: The breadcrumbs Home > Help > Our Products appear (attachment MP4 00:17:19 sec) and at once disappear (attachment MP4 00:17:33 sec). The Search link appears on this page.

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TITLE: Samsung Galaxy J7 - Shop all Training -Sorting products by price doesn't work properly in How to Low order

SEVERITY: Medium

ISSUE TYPE: Functional

FREQUENCY: Every Time

### DESCRIPTION:

1. Open <https://shop.lululemon.com/>
2. Drop down and click on Shop all Training
3. Select Sort / Price: High to Low

EXPECTED RESULT: All the products are sorted in High to Low order correctly

ACTUAL RESULT: There are products with lower prices that are displayed before products with higher prices. The discount doesn't include in Sort.

The bag is reproduced on all pages with discount price.

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TITLE: Belarus - Contacts - The Russian contacts are exported in unreadable format

SEVERITY: Medium

ISSUE TYPE: Functional

FREQUENCY: Every Time

Precondition: Create a user, add a contact in Russian language to the contacts book

1. Open url <https://mylifebox.com/#!/welcome>
2. Log in
3. Select the tab "Contacts"
4. Select the russian contact (for example: Александра Новицкая)
5. Click on "Download" in the upper right of the screen
6. Open .vcf file on the PC

EXPECTED RESULT: The First and Last names are in right format.

ACTUAL RESULT: The Last name has unreadable format. Export of a Russian contact is not possible.

LIVEBOX VERSION: 3.26.23.5

BROWSER NAME AND VERSION: Google Chrome 77.0.3865.75