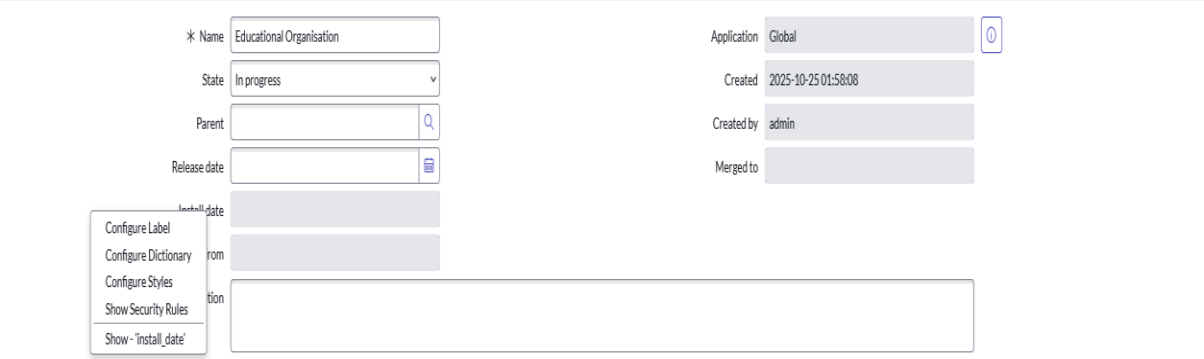
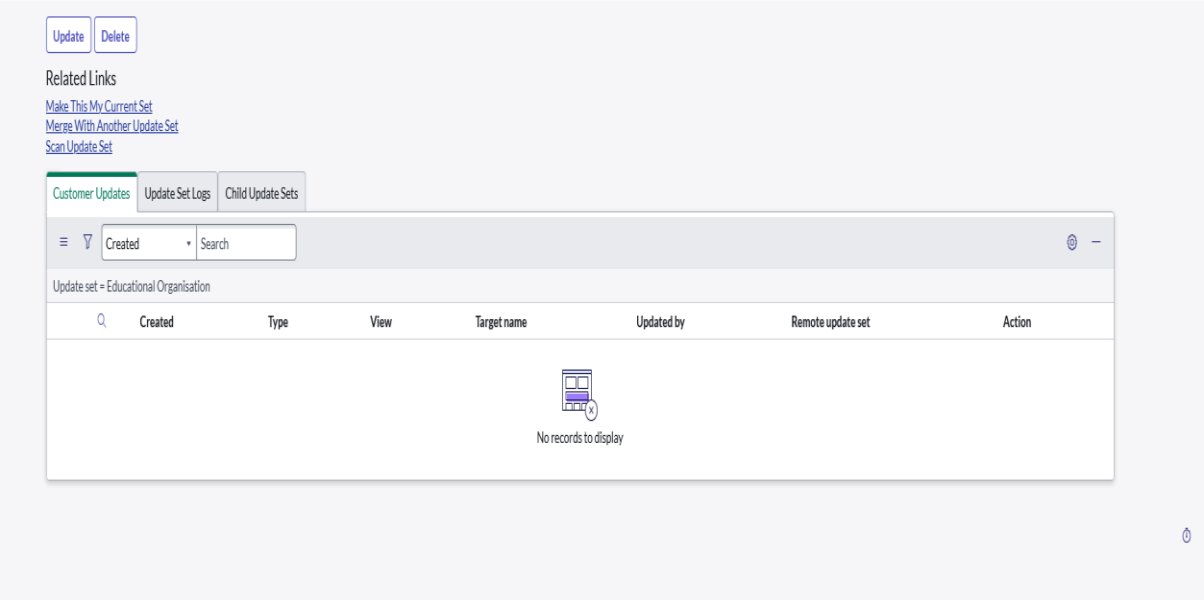
PERFORMANCE AND TESTING

Date	27-01-2026
Team ID	LTVIP2026TMIDS24894
Project Name	Educational Organization Using ServiceNow
Maximum Marks	4 Marks

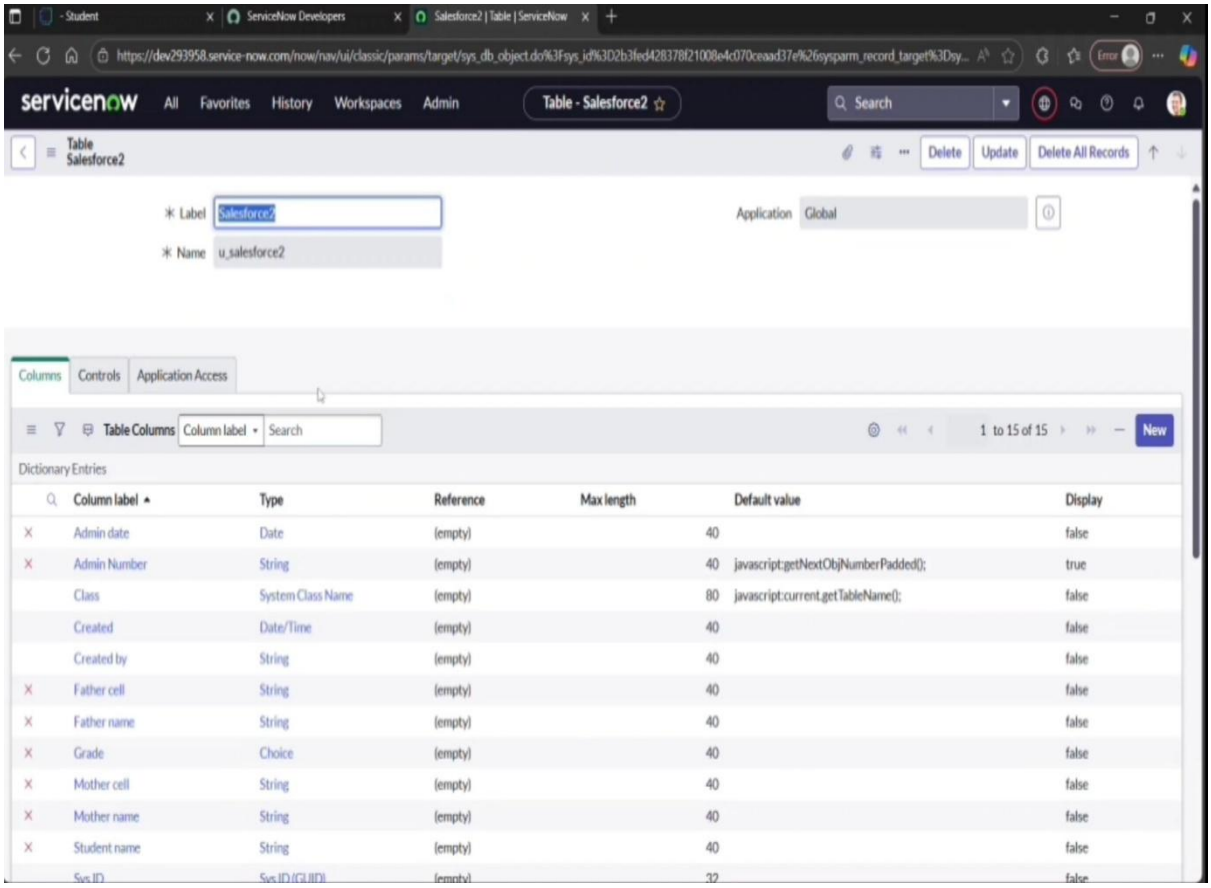
Model Performance Testing

User Creation

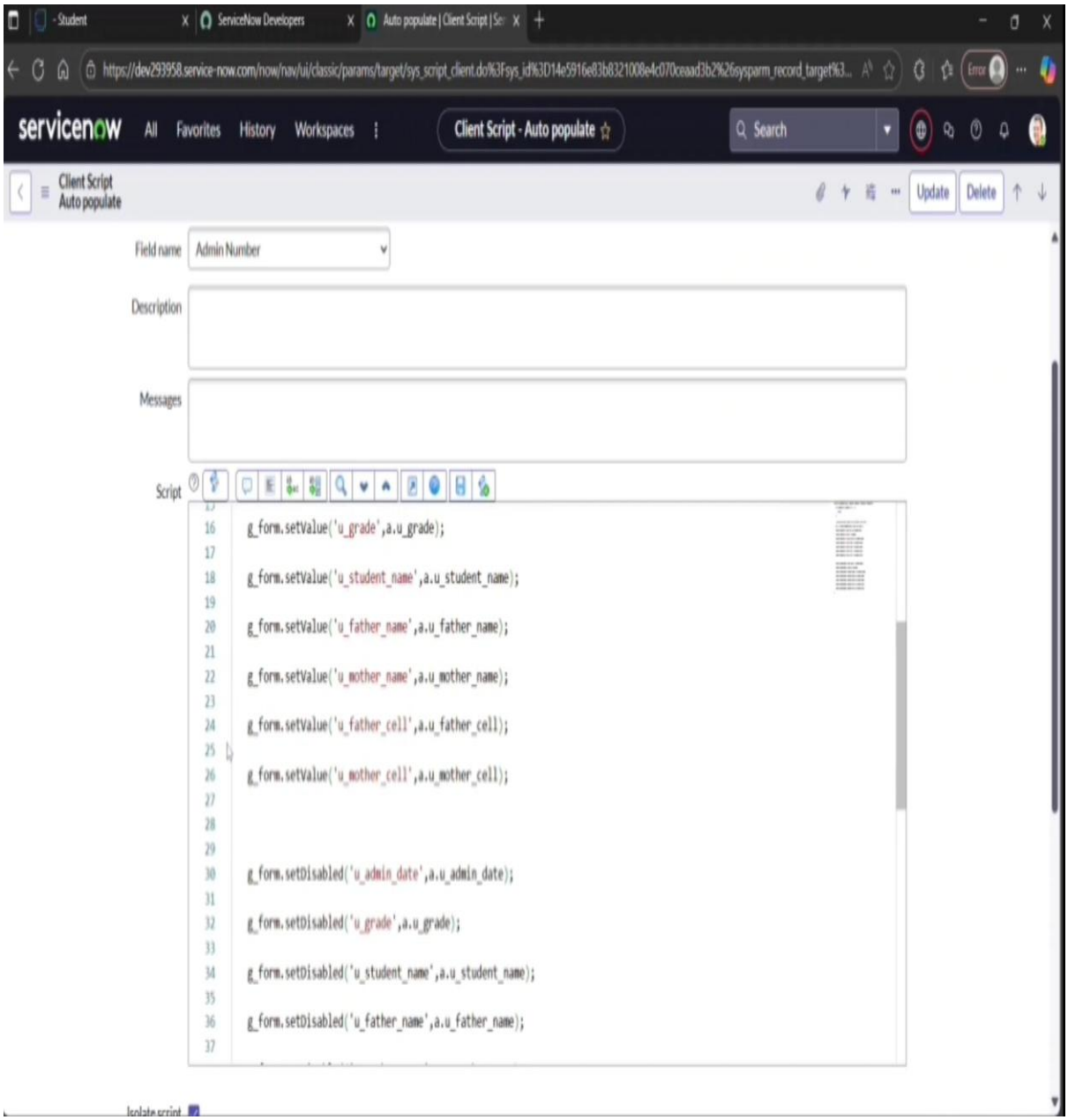




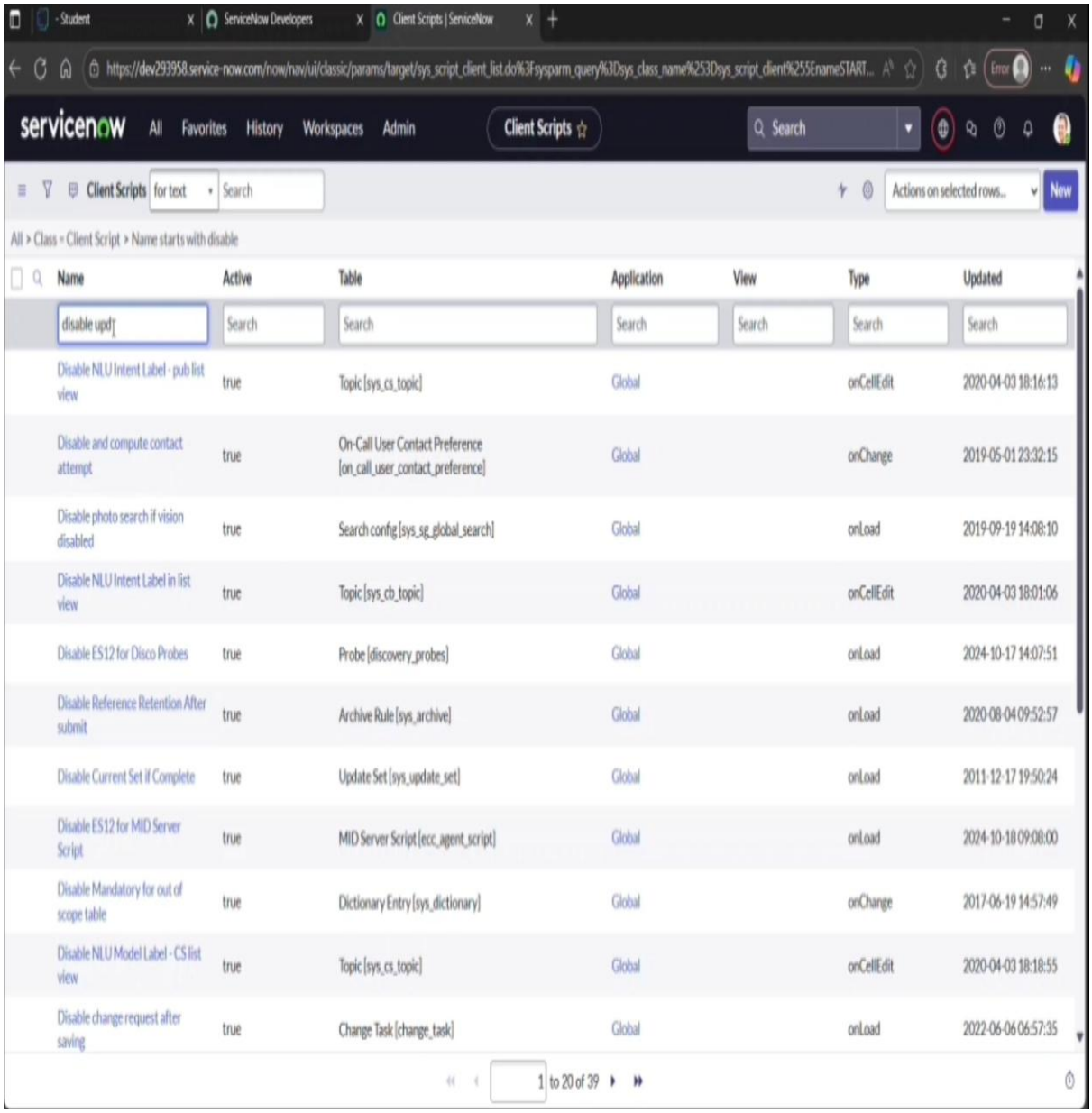
Assign Incident To User



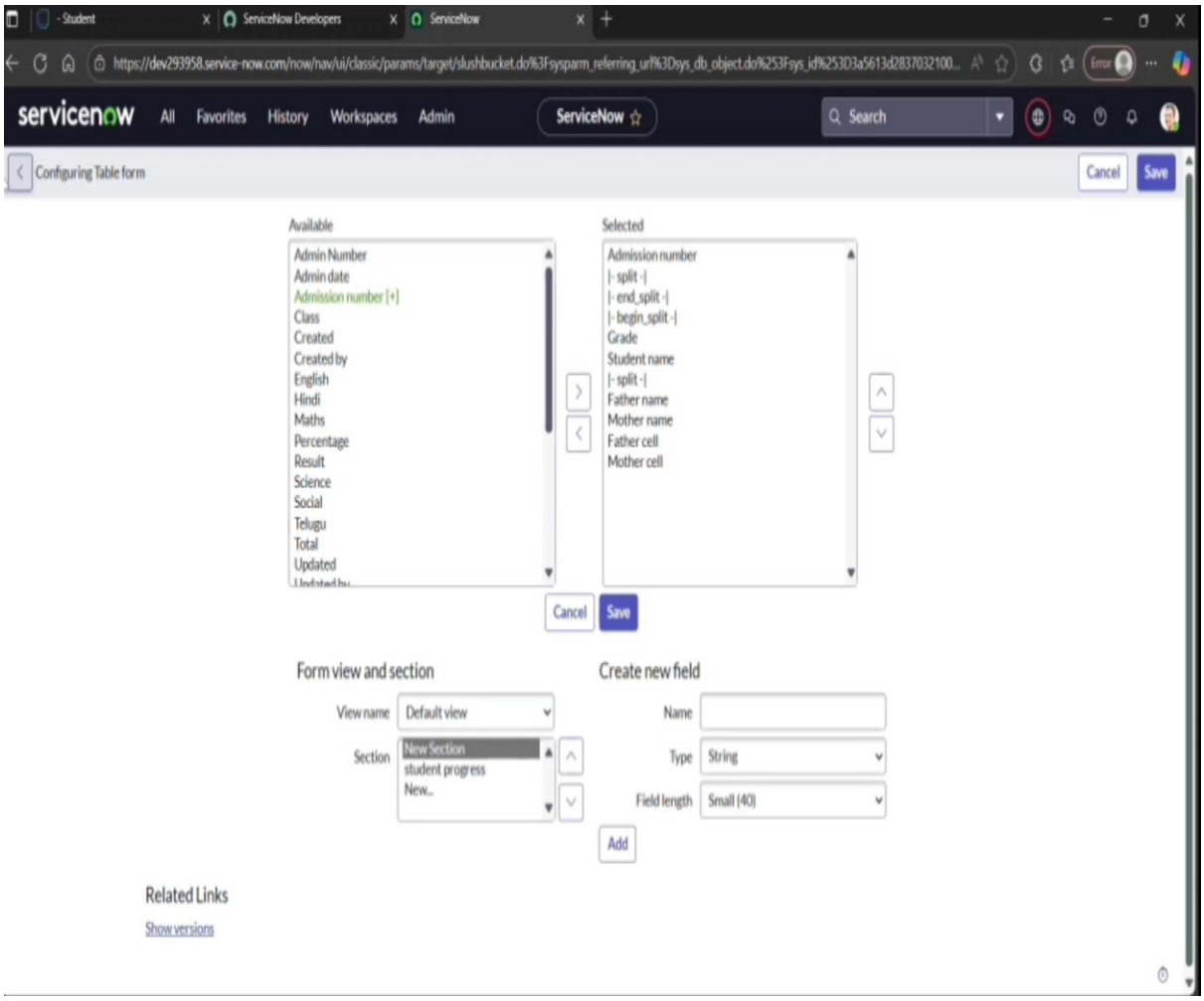
Business Rule Creation

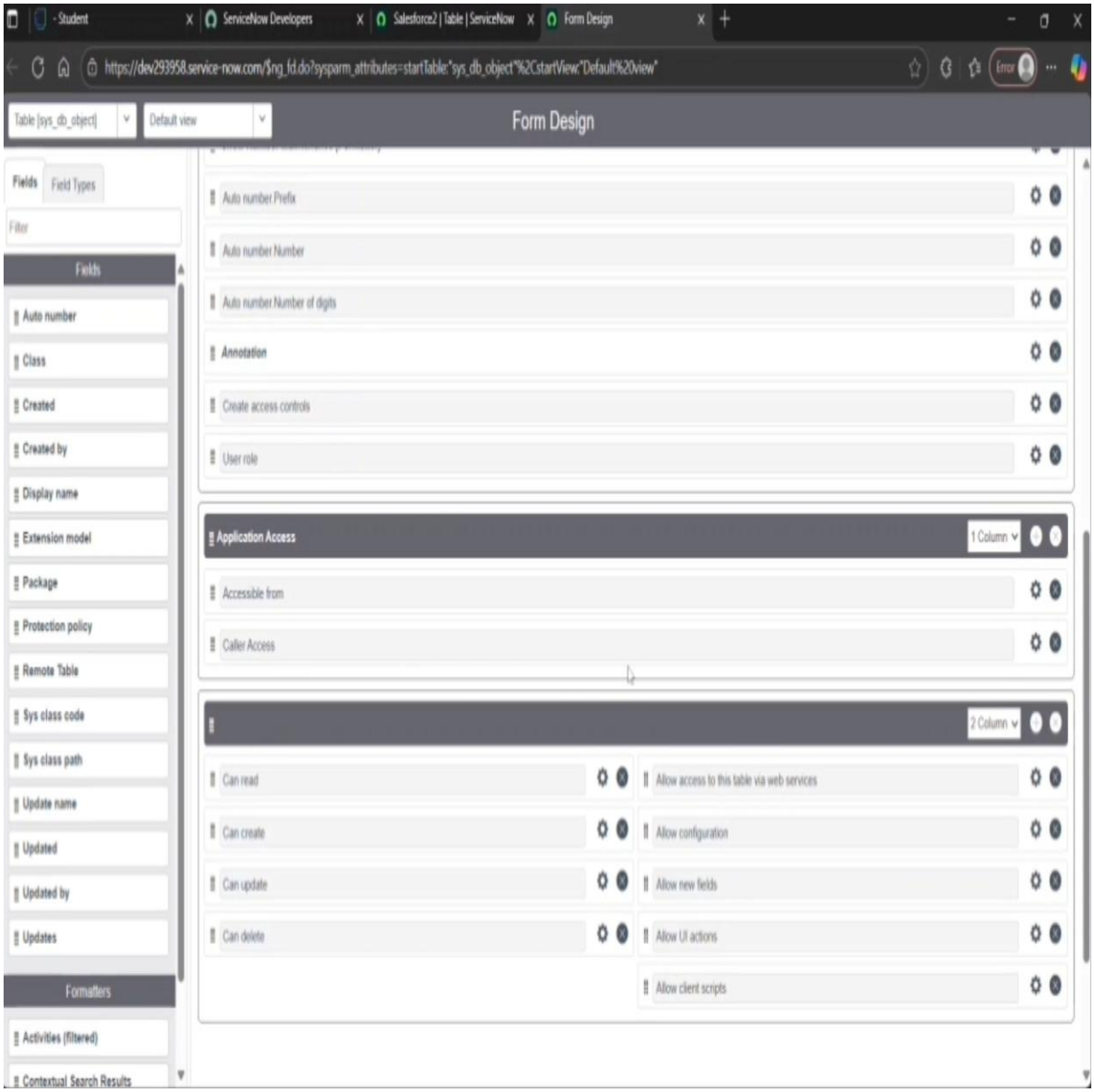


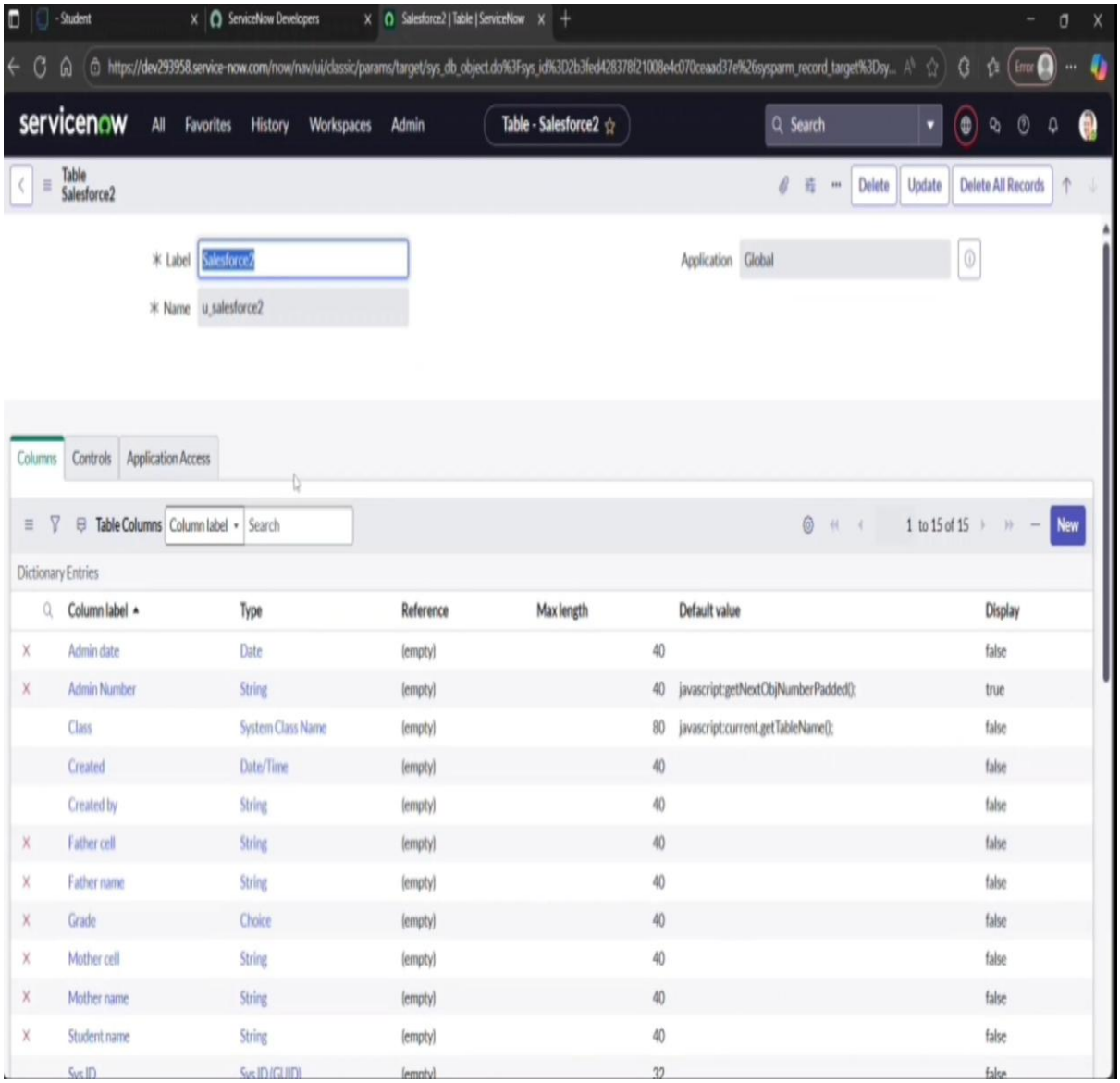
Test Deletion



Test With Unassigned User




Student
ServiceNow Developers
Salesforce2 | Table | ServiceNow
Form Design
https://dev293958.service-now.com/$ng_fd.do?sysparm_attributes=startTable:"sys_db_object"%2CstartView:"Default%20view"
Error
Table [sys_db_object]
Default view
Form Design
Fields
Field Types
Filter
Fields
Auto number
Class
Created
Created by
Display name
Extension model
Package
Protection policy
Remote Table
Sys class code
Sys class path
Update name
Updated
Updated by
Updates
Formatters
Activities (filtered)
Contextual Search Results
Auto number Prefix
Auto number Number
Auto number Number of digits
Annotation
Create access controls
User role
Application Access
1 Column
Accessible from
Caller Access
2 Column
Can read
Can create
Can update
Can delete
Allow access to this table via web services
Allow configuration
Allow new fields
Allow UI actions
Allow client scripts



Parameters And Values

Explanation

- **These parameters represent the key measurable and configurable elements used in your ServiceNow project.**
- **Each value can be customized based on your educational organization's needs.**
- **Using these parameters ensures the system is flexible, scalable, and performance-oriented.**

Parameter	Description	Example Value	Purpose / Use in Project
Organization Name	Name of the educational institution using ServiceNow	ABC Engineering College	Identifies the institution using the platform
Number of Users	Total number of students, staff, and administrators using the system	2,500	Determines user load and access requirements
Departments	Academic or administrative departments integrated in the platform	Computer Science, ECE, Mechanical, Admin	Helps organize workflows and requests by department
Services Offered	Key services automated through ServiceNow	IT Helpdesk, Admission Queries, Attendance Management, Leave Requests	Defines the scope of automation in the project
User Roles	Access levels for different types of users	Student, Faculty, Admin, IT Support	Controls access permissions and dashboard visibility