

# BSc (Hons) in Information Technology Year 3 – Semester 2, 2019

# SE3051 - User Experience Engineering (Tutorial/Lab)

Health Care App

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# Instructions

1. Navigate to health care app.

• Is this app successfully opened?

Yes

• Is it take more time to load?

No, it loads normal way.

Can you understand what to do in this app?

No, it is too complex to identify.

#### 2. Go to calendar icon.

• Is it clear to identify and navigate to the calendar?

Yes, I can identify the calendar but I am not satisfying about the icon.

• Do you satisfy that icon and color of the page of the app?

No, It is look like a childish style. Not a professional way.

#### 3. Add new event to the calendar as a reminder.

• Can you easily navigate to add event page?

I try to find the add event button on the page. But in the bottom of the page there is a plus sign and I navigate to that page.

Can you easily add the new event to the calendar?

No I can't because there are so many fields to fill in this add event page. Because of that I am unable to add new event to the calendar easily.

• Can you clearly identify the things that you should fill in the add event form?

No. I got confuse when I saw that page firstly. It is very hard to use because it showed unclear way.

#### 4. View added event to the calendar.

• Can you view the added event in the calendar?

No I can't view my events in the calendar.

• Can you easily view the event which you added?

No there is no any events that shows in the calendar.

## **Summary:**

Tester is not satisfy that functionality because he can't view the added event in the
calendar and he can't add his new event easily. He spent a bit to find the add new
button and he confused when he saw the add event page. Tester is not satisfy about
the color and the interface style such as icons. So that this functionality is not user
friendly.

## **Usability and User Experience Issues:**

- Icon identifiable issue
- Frustration expressed by the user.
- Identify what in the interface is causing the problem
- Unresponsive gestures
- Confusing or vague content