

Defect /Issue Report

A	B	C	D	E	F	G	H	I	J	K	L	M
1												
2												
3				User Impact	Business Impact							
4	Status	Count	1-Critical	1	2							
5	1-New	2	2-High	2	2							
6	2-Open	4	3-Medium	3	0							
7	3-Closed	0	4-Low	0	2							
8	TOTALS	6		6	6							
9												
10	Defect ID	Detected Date	Status	H/M/L User	H/M/L Business	Subject	Reported by	Defect / Issue description	Environ ment	Customer facing update	Internal Update	Assigned to
11	1	10/9/2022	1-New	2-High	2-High	CRM connector: Email address gives error when saving.	Customer test team	Search for a relation (with email address) in the connector. Select relation. Confirm your choice. Enter empty fields. Click save and close Expected: Relation will be stored and closed Observed behavior: Error message	QA	With Engineer for review.	Check there isn't a conflict between test data email addresses and live addresses imported via the connector.	Engineer
12	2	12/9/2022	2-Open	3-Medium	4-Low	Need button to clear all fields.	Customer test team	The connector tab contains 8 search fields. I'm missing a button here to clear all fields for a new search.	Dev	New requirement. Workaround is to manually clear the fields. Engineer is assessing the effort.	Likely to be several days work. Will provide an estimate of effort to the customer.	PM & Engineer for LOE
13	3	#####	2-Open	3-Medium	2-High	Nationality is not given correctly.	Customer test team	Insured person (policy member) - nationality is not coming through connector.	QA	With Engineer for review.	Nationality data is in data import so should be coming through.	Engineer
14	4	16/9/2022	2-Open	2-High	1-Critical	Insured view shows 0 in policy tab.	Customer test team	Connector: Customer view Insured gives result 0 at Policy tab.	Dev	Related to "Link between Policy owner and Policy member not available".	Looking at the XML data it seems that this member is not a policy owner, so the policy data is not in the XML. We need to see if we can add these memberships (as part of a change request).	Engineer
15	5	18/9/2022	2-Open	3-Medium	4-Low	Change search for Group Contract.	Customer project team	Search for Group Contract needs to return associated organisation record. At the moment the reference no. is returned.	QA	New requirement. Consider for future phase.	Raising a change request. Work around - show the organisation under group contract and drill down on the organisation for details.	PM & Engineer for LOE
16	6	20/9/2022	1-New	1-Critical	1-Critical	Login problems	Customer test team	Some login ID are not working properly. Not getting all the features in those login ID	QA	With Engineer for review.	Looking in the database for the LOGIN ID preferences and updating the list in 1 working day.	Engineer & PM