HELPDESK TICKETING SYSTEM _ □ ✕

company's
logo

ABOUT THIS HELPDESK
TICKETING SYSTEM.

HEAD / ADMIN MODULE

CLIENT MODULE

EMPLOYEE MODULE

HELPDESK TICKETING SYSTEM

company
logo

ABOUT THIS HELPDESK
TICKETING SYSTEM.

LOGIN

USERNAME

PASSWORD

LOGIN

forgot password

REGISTER

FIRST NAME

LAST NAME

E-MAIL

CONTACT NO.

PASSWORD TO BE SET

REGISTER

FOR EMPLOYEES,EMPLOYEE ID AND DEPARTMENT BLOCK
CAN BE ADD. FOR CLIENTS, CLIENT NAME OR CLIENT ID
BLOCK CAN BE ADD.

HELPDESK TICKETING SYSTEM   _ □ ✕

CREATE TICKETS

USER'S
PHOTO

CREATE TICKETS ⟷

MANAGE TICKETS

TICKET'S STATUS

NEW REGISTRATION

RECENT MESSAGES

LOGOUT

TICKET ID : [   ]

DEPARTMENT : [DEPARTMENT'S LIST   ⌄]

PRIORITY: ○ HIGH ○ VERY HIGH   ○ LOW

DISCRIPTION:
[   ]
[   ]
[   ]
[   ]

DATE: [   ]

TO RECIPIENT: [   ]

[CREATE TICKET]

HELPDESK TICKETING SYSTEM   _ □ ✕

HELLO ADMIN's/HEAD's NAME

USER'S
PHOTO

CREATE TICKETS

MANAGE TICKETS ←→

TICKET'S STATUS

NEW REGISTRATION

RECENT MESSAGES

LOGOUT

MANAGE TICKETS

SR NO.	TICKET ID	PRIORITY	DEPARTMENT	CREATED BY	ACTIONS TAKEN		
1	2012	HIGH	MARKETING	RAJ SHARMA	REPLY	IGNORE	MESSAGE

HELPDESK TICKETING SYSTEM   _ ☐ ✕

HELLO ADMIN's/HEAD's NAME

USER'S PHOTO

CREATE TICKETS

MANAGE TICKETS

TICKET'S STATUS ←

NEW REGISTRATION

LOGOUT

TICKET'S STATUS

SR NO.	TICKET ID	PRIORITY	DEPARTMENT	CREATED BY	ACTIONS TAKEN	
1	2012	HIGH	MARKETING	RAJ SHARMA	CLOSE	REVIEW REPLY

IGNORED LIST

SR NO.	TICKET ID	PRIORITY	DEPARTMENT	CREATED BY	ACTIONS TAKEN	
1	3455	HIGH	sales	RAJ SHARMA	CLOSE	REPLY

CLOSED TICKETS

SR NO.	TICKET ID	PRIORITY	DEPARTMENT	CREATED BY	ACTIONS TAKEN
1	8468	HIGH	sales	RAJ SHARMA	DELETE

MESSAGING

_ □ ✕

HELLO ADMIN's/HEAD's NAME
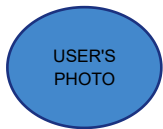
USER'S
PHOTO

RECEIVER'S
PIC   RECEIVER'S NAME

CREATE TICKETS ⟷

MANAGE TICKETS

TICKET'S STATUS

NEW REGISTRATION

RECENT MEASSAGES

LOGOUT

TYPE YOUR MEASSAGE

HELPDESK TICKETING SYSTEM _ □ ✕
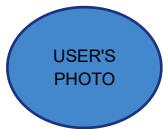
HELLO ADMIN's/HEAD's NAME

USER'S
PHOTO

CREATE TICKETS

MANAGE TICKETS

TICKET'S STATUS

NEW REGISTRATION

RECENT MEASSAGES

LOGOUT

NEW REGISTRATION

FIRST NAME:

LAST NAME:

E-MAIL:

CONTACT NO.:

TYPE: CLIENT / EMPLOYEE ⌄

REGISTER

HELLO ADMIN's/HEAD's NAME

USER'S
PHOTO

CREATE TICKETS

MANAGE TICKETS

TICKET'S STATUS

NEW REGISTRATION

RECENT MEASSAGES

LOGOUT

REPLYING A TICKET

TICKET ID: [   ]   DEPARTMENT: [   ]

DESCRIPTION: [   ]

ATTACH FILE1: [⊕]   ATTACH FILE1: [⊕]

REPLY