

**Krishi Bantia**

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**Professional Summary**

Business Analytics undergraduate with proven experience in banking operations, reconciliation, risk management, and process optimization. Skilled in payments processing, settlements, trade lifecycle management, KYC, client onboarding, and SQL. Delivered measurable improvements including 25% faster reporting, 30% efficiency gains, and 90% client retention. Adept at regulatory compliance, operational risk escalation, and stakeholder communication. Seeking to contribute as an Operations Analyst by leveraging data-driven insights, process excellence, and strong analytical problem-solving.

**Professional Experience****Apprenticeship Program – Commonwealth Bank of Australia (via TeamLease) | Bengaluru**

Jul 2025 – Present

- Executed daily operational processes, financial reporting, and trade reconciliation, improving reporting accuracy and reducing turnaround time by 25%.
- Strengthened risk management controls by applying structured problem-solving to operational gaps and escalating unusual activities.
- Supported regulatory compliance initiatives by aligning reporting with internal and external control frameworks.

**Human Resources Intern – Conshell Services | Remote**

Jan 2024 – Feb 2024

- Managed end-to-end recruitment pipeline of 200+ candidates, ensuring adherence to compliance and SLA benchmarks.
- Digitized and centralized 100+ HR records, improving operational efficiency by 30% and reducing manual errors.
- Enhanced service delivery by 25% through proactive query resolution and risk escalation.

**Business Development Intern – YOUNITY.IN | Remote**

Jan 2023 – Jan 2023

- Conducted market research, client segmentation, and CRM optimization, driving a 20% increase in qualified leads.
- Managed client lifecycle activities, improving retention rates to 90% through structured relationship management.
- Partnered with cross-functional teams to support onboarding of 10+ new clients, contributing to pipeline expansion.

**Education****Mount Carmel College Autonomous, Bengaluru**

BBA – Business Analytics | 2023 – Present

- Relevant Coursework: Business Intelligence, Data Analysis, SQL, Financial Reporting, Marketing Analytics
- Core Team Member – BMA Corporate Walk | NSS Volunteer

**Mount Carmel PU College, Bengaluru**

Commerce Stream (SEBA): Statistics, Economics, Business, Accounts | 2022

- Directed 20-member team for fest “Esplendida,” redesigning workflows and boosting throughput by 40%.

**Sophia High School, Bengaluru**

Completed Secondary School | 2020

### **Technical Skills**

- Operations & Banking: Payments Processing, Settlements, Reconciliation, Trade Lifecycle, Risk Reporting, KYC, Client Lifecycle Management, Collateral Management
- Analytics & Tools: Excel, Power BI, Tableau, PowerPoint, Outlook, SQL
- Process Excellence: Data Analysis, KPI Tracking, Market Research, Process Optimization, Financial Modeling

### **Certifications & Awards**

- Operations Simulation (Virtual Certification) – Goldman Sachs (Nov 2024): Identified trade discrepancies and applied operational risk frameworks, improving reconciliation accuracy by 15%.
- Financial Literacy
- AI for Business Readiness
- Certificate of Exceptional Hire – Top 5% Performer, YOUNITY.IN
- Best Decision Maker – Business Simulation Challenge
- Fast Starter Award – Younity.in
- Volunteer Service Award – U&I; Trust

### **Leadership & Volunteer Experience**

#### **Team Lead & Volunteer Educator – U&I; Trust | Oct 2023 – Present**

- Delivered 40+ academic sessions, raising student engagement by 30%.
- Trained and supervised 20+ volunteers, reducing onboarding inefficiencies by 20%.
- Led 15+ literacy and skill-building programs, driving measurable community participation.