User Stories

By the LCJJ SE:PT Development Team

As a customer, I would like to login so that I can view available bookings

Criterion 1

Given the user has a valid customer account and the customer has correctly entered their username and password in the corresponding fields

When the customer selects the login button

Then the customer will be taken to their account page and the customer will be able to browse available bookings

Criterion 2

Given the customer has incorrectly entered their username and password in the corresponding fields

When the customer selects the login button

Then the system will reject the login and politely inform the user that their login information is incorrect and allow them to try again

As a customer, I would like to register so that I can make a booking

Criterion 1

Given the customer does not already have an existing account (same username/email used on another account)

When the customer selects the register button

Then the customer will be taken to the register page
and the customer can fill out their details (name, username, password, address, contact number)
and the customer can finalize registration by clicking the register button

As a business owner, I would like to see all bookings for the next 7 days so that I can add working times

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner clicks the link to a timetable page

Then the system will display 7 days of bookings from today onward.

As a business owner, I would like register my business owner details so that I have permission to manage bookings, business details and employees

Criterion 1

Given the business owner visits the business registration page

When the business owner signs up to the service

Then the website will redirect the business owner to a registration page to collect business details including business name, address, owner name, phone number.

As a user, I would like to login to the system so that I can access my relevant information and functionality

Criterion 1

Given the user is a business owner

When the user enters the correct username and password
and clicks 'Login'

Then the system will display the business owner homepage

Criterion 2

Given the user is a business owner

When the user enters the incorrect username and password
and clicks 'Login'

Then the system will display an error message and prompt them to try again

Criterion 3

Given the user is a customer

When the user enters the correct username and password
and clicks 'Login'

Then the system will display the customer homepage

Criterion 4

Given the user is a customer

When the user enters the incorrect username and password
and clicks 'Login'

Then the system will display an error message and prompt them to try again

As the business owner, I would like to see a summary of bookings so that I can review my business activity

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner clicks 'Summary'

Then the business owner will receive a summary of bookings in the form of a table displayed on the admin dashboard page

As a business owner, I want to add new employees to the system so that I may grow my business

Criterion 1

Given the business owner has successfully logged in to their management account
the business owner has entered valid data for adding an employee

When the business owner attempts to add the employee to the system

Then the new employee will be added to the database
and an indicator of success will be displayed to the business owner

Criterion 2

Given the business owner has successfully logged in to their management account
the business owner has entered invalid data for adding an employee

When the business owner attempts to add the employee to the system

Then an indicator of invalid data will be displayed to the business owner hinting to what data is invalid

As a business owner, I want to select working times for the next month so that I can properly manage resources

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner updates the working periods for the next month

Then the database will be updated with the working periods for the next month
and users will now see available appointments only during the specified working periods

Criterion 2

Given the business owner has successfully logged in to their management account

When the business owner selects an invalid working time for the next month

Then the system should display an error message and prompt the user to re-enter a valid working time

As a business owner, I want to view my business information so that I can verify that my details are correct

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner initially logs in

Then a summary page will be displayed presenting all of the business's information stored in the system

Criterion 2

Given the business owner has successfully logged in to their management account

When the business owner clicks the information link from any page in the business dashboard

Then a summary page will be displayed presenting all of the business's information stored in the system

As a business owner, I want to view the availability of all my employees so that I can plan my roster

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner visits the summary of bookings page

Then a table is shown to the business owner showing employees shifts within 7 days of the current week

As a business owner, I want to make a booking on behalf of a customer so that the customer does not have to make it themselves

Criterion 1

Given the business owner has successfully logged in to their management account
and the business owner has navigated to the 'bookings' page

When the business owner clicks 'add new booking'
and the business owner fills in the correct and valid details

Then the booking will be added to the system and be view able on the bookings page

Criterion 2

Given the business owner has successfully logged in to their management account
and the business owner has navigated to the 'bookings' page

When the business owner clicks 'add new booking'
and the business owner fills in the form with invalid details (EG booking outside business hours)

Then the system will display an error message and prompt the user to review their booking

As a business owner, I want to assign an employee to an appointment so that they can assist the customers in their appointments

Criterion 1

Given the business owner has successfully logged in to their management account
and the selected employee is available at the time of the appointment

When the business owner attempts to assign the employee to the appointment

Then the employee will be assigned to the appointment in the database
and the appointment will be marked as staffed in the database

Criterion 2

Given the business owner has successfully logged in to their management account
and the selected employee is not available at the time of the appointment

When the business owner attempts to assign the employee to the appointment

Then an indicator that the employee is not available during this time will appear, prompting
the business user to instead choose another employee who is available

As a business owner, I want to make a booking on behalf of a customer so that the customer does not have to make it themselves

Criterion 1

Given the business owner has successfully logged in to their management account
and the business owner has navigated to the 'bookings' page

When the business owner clicks 'add new booking'
and the business owner fills in the correct and valid details

Then the booking will be added to the system and be view able on the bookings page

Criterion 2

Given the business owner has successfully logged in to their management account
and the business owner has navigated to the 'bookings' page

When the business owner clicks 'add new booking'
and the business owner fills in the form with invalid details (EG booking outside business hours)

Then the system will display an error message and prompt the user to review their booking