

User Stories

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As a customer, I would like to login so that I can view available bookings

Criterion 1

Given the user has a valid customer account and the customer has correctly entered their username and password in the corresponding fields

When the customer selects the login button

Then the customer will be taken to their account page and the customer will be able to browse available bookings

Criterion 2

Given the customer has incorrectly entered their username and password in the corresponding fields

When the customer selects the login button

Then the system will reject the login and politely inform the user that their login information is incorrect and allow them to try again

As a customer, I would like to register so that I can make a booking

Criterion 1

Given the customer does not already have an existing account (same username/email used on another account)

When the customer selects the register button

Then the customer will be taken to the register page
and the customer can fill out their details (name, username, password, address, contact number)

and the customer can finalize registration by clicking the register button

As a business owner, I would like to see all bookings for the next 7 days so that I can add working times

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner clicks the link to a timetable page

Then the system will display 7 days of bookings from today onward.

As a business owner, I would like register my business owner details so that I have permission to manage bookings, business details and employees

Criterion 1

Given the business owner visits the business registration page

When the business owner signs up to the service

Then the website will redirect the business owner to a registration page to collect business details including business name, address, owner name, phone number.

As a user, I would like to login to the system so that I can access my relevant information and functionality

Criterion 1

Given the user is a business owner

When the user enters the correct username and password and clicks 'Login'

Then the system will display the business owner homepage

Criterion 2

Given the user is a business owner

When the user enters the incorrect username and password and clicks 'Login'

Then the system will display an error message and prompt them to try again

Criterion 3

Given the user is a customer

When the user enters the correct username and password and clicks 'Login'

Then the system will display the customer homepage

Criterion 4

Given the user is a customer

When the user enters the incorrect username and password and clicks 'Login'

Then the system will display an error message and prompt them to try again

As the business owner, I would like to see a summary of bookings so that I can review my business activity

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner clicks 'Summary'

Then the business owner will receive a summary of bookings in the form of a table displayed on the admin dashboard page

As a business owner, I want to add new employees to the system so that I may grow my business

Criterion 1

Given the business owner has successfully logged in to their management account
the business owner has entered valid data for adding an employee

When the business owner attempts to add the employee to the system

Then the new employee will be added to the database
and an indicator of success will be displayed to the business owner

Criterion 2

Given the business owner has successfully logged in to their management account
the business owner has entered invalid data for adding an employee

When the business owner attempts to add the employee to the system

Then an indicator of invalid data will be displayed to the business owner hinting to what data is invalid

As a business owner, I want to select working times for the next month so that I can properly manage resources

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner updates the working periods for the next month

Then the database will be updated with the working periods for the next month and users will now see available appointments only during the specified working periods

Criterion 2

Given the business owner has successfully logged in to their management account

When the business owner selects an invalid working time for the next month

Then the system should display an error message and prompt the user to re-enter a valid working time

As a business owner, I want to view my business information so that I can verify that my details are correct

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner initially logs in

Then a summary page will be displayed presenting all of the business's information stored in the system

Criterion 2

Given the business owner has successfully logged in to their management account

When the business owner clicks the information link from any page in the business dashboard

Then a summary page will be displayed presenting all of the business's information stored in the system

As a business owner, I want to view the availability of all my employees so that I can plan my roster

Criterion 1

Given the business owner has successfully logged in to their management account

When the business owner visits the summary of bookings page

Then a table is shown to the business owner showing employees shifts within 7 days of the current week

As a business owner, I want to make a booking on behalf of a customer so that the customer does not have to make it themselves

Criterion 1

Given the business owner has successfully logged in to their management account and the business owner has navigated to the 'bookings' page

When the business owner clicks 'add new booking' and the business owner fills in the correct and valid details

Then the booking will be added to the system and be view able on the bookings page

Criterion 2

Given the business owner has successfully logged in to their management account and the business owner has navigated to the 'bookings' page

When the business owner clicks 'add new booking' and the business owner fills in the form with invalid details (EG booking outside business hours)

Then the system will display an error message and prompt the user to review their booking

As a business owner, I want to assign an employee to an appointment so that they can assist the customers in their appointments

Criterion 1

Given the business owner has successfully logged in to their management account and the selected employee is available at the time of the appointment

When the business owner attempts to assign the employee to the appointment

Then the employee will be assigned to the appointment in the database and the appointment will be marked as staffed in the database

Criterion 2

Given the business owner has successfully logged in to their management account and the selected employee is not available at the time of the appointment

When the business owner attempts to assign the employee to the appointment

Then an indicator that the employee is not available during this time will appear, prompting the business user to instead choose another employee who is available

As a business owner, I want to make a booking on behalf of a customer so that the customer does not have to make it themselves

Criterion 1

Given the business owner has successfully logged in to their management account and the business owner has navigated to the 'bookings' page

When the business owner clicks 'add new booking' and the business owner fills in the correct and valid details

Then the booking will be added to the system and be view able on the bookings page

Criterion 2

Given the business owner has successfully logged in to their management account and the business owner has navigated to the 'bookings' page

When the business owner clicks 'add new booking' and the business owner fills in the form with invalid details (EG booking outside business hours)

Then the system will display an error message and prompt the user to review their booking

As a customer, I would like to make a booking so that I don't have to make one in person

Criterion 1

Given the customer has successfully logged in to the system and the customer has selected a booking from the list of available bookings they would like to book and employees are available at the selected booking time

When the customer selects an activity (defined from the business owner)

Then the appointment will be added to the customer's existing appointments and the appointment will be recorded in the database and the appointment will be made unavailable in the system

As a business owner, I want to define an activity for a booking so that customers can select activities to book instead of start and end times

Criterion 1

Given the business owner is logged in successfully

When the business owner visits the admin activities page and makes an activity

Then the activity is made and activity can be used to create bookings from the customer or business owner

As a customer, I would like to make a booking so that I don't have to make one in person

Criterion 1

Given the customer has successfully logged in to the system and the customer has selected a booking from the list of available bookings they would like to book and employees are available at the selected booking time

When the customer selects an activity (defined from the business owner)

Then the appointment will be added to the customer's existing appointments and the appointment will be recorded in the database and the appointment will be made unavailable in the system

As a business owner, I want to assign an employee to an appointment so that they can assist the customers in their appointments

Criterion 1

Given the business owner has successfully logged in to their management account and the selected employee is working at the time of the appointment

When the business owner attempts to assign the employee to the appointment

Then the employee will be assigned to the appointment in the database and the appointment will be marked as staffed in the database

Criterion 2

Given the business owner has successfully logged in to their management account and the selected employee is not working at the time of the appointment

When the business owner attempts to assign the employee to the appointment

Then an indicator that the employee is not available during this time will appear, prompting the business user to instead choose another employee who is available

As a business owner, I want to edit employee working times do that I can keep employee working times up to date

Criterion 1

Given the business owner is logged in successfully

When the business owner visits the admin roster page and clicks edit on an existing working time and edits working time and validates accordingly

Then working time is updated

Criterion 2

Given the business owner is logged in successfully

When the business owner visits the admin roster page and clicks edit on an existing working time and inputs an invalid working time where employee is not available

Then show an error on the same page

As a Business Owner, I would like to edit my business in case I want my business name or address changed

Criterion 1

Given the business owner has successfully logged in to their account and the business is registered

When the business owner visits the admin page and clicks on the edit button

Then the business owner will fill out and edit the business information

As a Business Owner, I would like to customise my business by adding a logo to the header of each page.

Criterion 1

Given the business owner has successfully logged in to their account and the business is registered and the business owner visits the business edit page

When the business owner uploads an image

Then the image will be presented on the header of each page in the business