



Sri Lanka Institute of Information Technology

Knowledge Management

Tutorial 1

1. What are important Knowledge Management (KM) needs?
2. What KM tasks do you perform in your studies?
3. Which tools and techniques do you use in your academic activities?
4. What can be improved through smarter computers?

Answers:

1. Create knowledge, codify knowledge, store knowledge, Share knowledge and Apply knowledge
2. All above
3. Brain, writing notes, use book shells and a catalogue to organize, search through library, text books, research papers, etc.,
4. Use excel, word and database pancakes, Use directory hierarchy to organize, Use Internet for search information etc.,