

KAVIYA KRISHNAN

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Professional Summary

Detail-oriented and results-driven Data Analyst with 1+ years of experience in Power BI reporting, Excel automation, and operational data analysis. Skilled in transforming raw data into actionable insights that support decision-making and strategic planning. Proven ability to optimize reporting processes, enhance data quality, and collaborate cross-functionally to drive business impact.

Technical Skills

Data Analysis: Data Cleaning, Data Manipulation, Power Query, Data Modeling, DAX.

BI Tools: Microsoft Excel, Power BI and Tableau, Google Analytics, Google Sheets

Programming Languages: Python, SQL.

Soft Skills: Teamwork, Stakeholder management, Problem-Solving, Attention to Detail, Strong Communication

Professional Experience

Operations & Reporting Analyst

Zeon Charging, Tirupur | June 2024 – July 2025

- **Designed and maintained EV Sales Power BI Report** to analyze real-time sales trends, contributing to a **25% improvement** in strategic planning for charging infrastructure.
- **Developed Charging Transaction Analysis Report**, enabling **30% faster decision-making** through charger utilization insights.
- **Automated daily reporting** using Power Query and Excel, **reducing manual effort by 80%**.
- **Created and managed a Profit & Loss (P&L) Report** in Excel to identify low-profit stations, leading to a **15% increase in revenue** in targeted areas.
- **Analyzed charger logs** to detect technical issues, working with cross-functional teams to **reduce charger downtime by 20%**.

Project

Credit Card Data Analysis for Collection Strategy | Power BI | [Project Link](#)

- Cleaned and modeled Excel-based credit card data for insightful analysis.
- Built DAX measures to calculate EMI-to-balance ratios, identify old customers, and track monthly trends.
- Delivered dashboards to prioritize collection efforts by region, customer type, and outstanding amount.
- Helped optimize agent allocation and collection targets with actionable insights.

Education

B.E Computer Science.

United Institute of Technology, Coimbatore | 2020 – 2024.

Certifications

- Python – Kaggle
- Networking (CCNAv7) – Cisco
- Cloud Computing 101 – Coursera
- The Ultimate MySQL Bootcamp - Udemy

