

# Master in Data Science

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October, 2024

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## **Evaluating Strategic Partnerships between Telco and Energy Providers for Sustainable Business Growth**

*Rome, 25.08.2025*

<b>LIST OF FIGURES.....</b>	<b>3</b>
<b>LIST OF SYMBOLS/ABBREVIATIONS.....</b>	<b>4</b>
<b>1. INTRODUCTION.....</b>	<b>5</b>
1.1. Team Motivation.....	5
1.2. Scientific Context.....	5
<b>2. EXECUTIVE SUMMARY.....</b>	<b>6</b>
<b>3. BACKGROUND.....</b>	<b>7</b>
3.1 Telefónica UK (O2) × UK Smart Metering Programme.....	7
3.2 Vodafone × Philips (Signify).....	8
3.3 Orange × ENGIE (Africa).....	9
3.4 TIM (Italy) × Enel X.....	10
3.5 Deutsche Telekom × Envision Digital / Shell / Vattenfall.....	11
<b>4. METHODOLOGY.....</b>	<b>12</b>
4.1 Research Design.....	12
4.2 Data Collection.....	13
4.2.1. Primary Sources.....	13
4.2.2. Secondary Sources.....	13
4.2.3. Case Studies (Benchmarks).....	13
4.2.4. Internal Analytical Inputs.....	13
4.3 Analytical Framework.....	13
4.3.1. SWOT Loop.....	13
4.3.2. KPI Tree.....	14
4.3.3. Predictive Modeling.....	14
4.3.4. Financial & Sensitivity Modeling.....	14
4.3.5. Comparative Benchmarking.....	14
4.4 Tools & Visualization.....	14
<b>5. RESULTS.....</b>	<b>15</b>
5.1 Adoption & Forecasting.....	15
5.2 Financial Outcomes.....	15
5.3 Sensitivity & Risk.....	16
5.4 ESG Impact.....	17
5.5 Comparative Positioning.....	18
5.6 Country-Level Insights.....	18
5.7 SWOT Validation.....	19
5.8. Business Strategy.....	19
5.8.1. Vodafone Positioning.....	19
5.8.2. SUEZ Positioning.....	20
5.8.3. Synergies & Benefits of the Collaboration.....	20
5.8.4. Why This Collaboration Is Ideal.....	20
5.9 Feasibility Analysis.....	21
5.9.1 Economic and Financial Feasibility.....	21
5.9.2 Operational Feasibility.....	21
5.9.3 Environmental and Social Feasibility.....	22
5.9.4 Conclusion on Feasibility.....	22
<b>6. CONCLUSION.....</b>	<b>22</b>
6.1 Conclusion.....	22
6.2 Future Work.....	23
<b>7. REFERENCES.....</b>	<b>24</b>
<b>8. ANNEXES/APPENDICES.....</b>	<b>25</b>

## LIST OF FIGURES

<b>Figure 5.1.</b> Logistic S-curve graph comparing Vodafone–SUEZ vs Orange–Birdz plateau .	15
<b>Figure 5.2.</b> ROI bar chart comparing Vodafone–SUEZ vs Orange–Birdz; Vodafone payback visible, Orange uncertain .....	16
<b>Figure 5.3.</b> Tornado sensitivity chart showing tariff and savings dominate ROI variance ...	17
<b>Figure 5.4.</b> KPI radar chart showing Vodafone–SUEZ stronger on ESG, scalability, replicability vs Orange–Birdz .....	18
<b>Figure 5.5.</b> Pie/bar chart of country rollout shares (Vodafone–SUEZ) .....	19

## **LIST OF SYMBOLS/ABBREVIATIONS**

IoT	Internet of Things
UN	United Nations
EU	European Union
NB- IoT	Narrowband Internet of Things
WAN	Wide-Area Network
PPA	Power Purchase Agreements
EV	Electric Vehicle
AI	Artificial Intelligence
ESG	Environmental, Social and Governance
AGCOM	Autorità per le Garanzie nelle Comunicazioni
ARERA	Autorità di regolazione per energia reti e ambiente
ISTAT	Istituto nazionale di statistica
GSMA	The GSM Association
IWA	The International Water Association
CSV	Comma-separated Values
ROI	Return on Investment
SWOT	Strengths, Weaknesses, Opportunities, Threats
KPI	Key Performance Indicator
CAPEX	Capital Expenditure
OPEX	Operating Expense
NPV	Net Present Value
IRR	International Rate of Return
CO <sub>2</sub>	Carbon Dioxide
CAGR	Compound Annual Growth Rate

# **1. INTRODUCTION**

## **1.1. Team Motivation**

This project was undertaken to investigate a business challenge that aligns with JOIN Group's strategic interest in sustainable innovation and cross-sector collaboration. The Vodafone & SUEZ partnership, centered on IoT-enabled smart water management solutions, was selected as a case study because it illustrates how telecommunications and environmental service providers can jointly address the global issue of water scarcity.

Several factors informed the selection of this case study. These include the escalating urgency of global sustainability challenges, the expanding practical relevance of Internet of Things (IoT) applications, and the demonstrated potential of cross-sector partnerships to accelerate digital transformation and generate measurable environmental and economic value. Additionally, this project enables the application of multidisciplinary expertise from the Data Science program, such as strategic management, digital transformation, and partnership analysis, to a complex real-world problem.

## **1.2. Scientific Context**

The global water crisis demonstrates the limitations of traditional management systems and underlines the need for digital innovation in the utility sector. The smart cities market, projected to exceed \$4 trillion by 2030, reflects the scale of opportunity and the strategic importance of IoT technologies. Within this framework, the Vodafone & SUEZ collaboration serves as a valuable case to examine how partnerships between telecommunications and energy sectors can generate technological, operational, and strategic benefits.

The business problem addressed in this study concerns high water distribution losses, costly manual data collection, and inefficiencies caused by the absence of real-time monitoring. These issues contribute to significant infrastructure costs, global water resource losses, and challenges in meeting the European Green Deal and the UN Sustainable Development Goals, particularly SDG 6 on clean water and sanitation.

Vodafone and SUEZ represent complementary actors in this context. Vodafone, with €36.7 billion in revenue in 2023, leads in IoT infrastructure and digital connectivity across 15 countries, while SUEZ, generating €8.9 billion in the same year, has extensive expertise in water management and environmental services. Their partnership illustrates how technological integration and operational synergies can reduce water losses, lower costs, and accelerate the adoption of smart infrastructure across multiple countries.

The objective of this project is to evaluate the value created by IoT-enabled smart water management solutions in terms of operational efficiency, sustainability outcomes, and financial performance. The methodology involves the analysis of partnership models, the assessment of IoT and predictive analytics technologies, and the evaluation of scalability and policy alignment. This dual academic and practical approach contributes to the literature on sustainable technology adoption while providing JOIN Group with strategic insights into the potential of telco–energy collaborations as an area for future investment.

## **2. EXECUTIVE SUMMARY**

As part of JOIN Group’s strategic growth and diversification agenda, this project evaluates the business case for investing in telecommunication and energy company partnerships, using the Vodafone & Suez alliance as a model. JOIN Group’s vision is to identify and fund high-impact ventures that align profitability with long-term sustainability. Our mission is to leverage capital and expertise to accelerate market-ready innovations in sectors with strong growth trajectories.

The business challenge lies in meeting the increasing global demand for smart, sustainable energy solutions amid stricter EU regulations (e.g., European Green Deal, Clean Energy Package) and rising energy digitalization trends. The target is to invest in partnerships that combine advanced connectivity with deep energy management expertise, creating scalable, compliant, and high-value solutions.

Market analysis shows that Vodafone’s IoT and 5G infrastructure, paired with Suez’s expertise in energy efficiency, creates a competitive advantage difficult for stand-alone players to replicate. The technological level of such partnerships includes AI-powered monitoring, predictive analytics, and smart grid integration—capabilities aligned with future market demands.

Financing models can leverage joint investments, infrastructure sharing, and EU green technology subsidies, reducing capital risk. Opportunities include expansion into smart city markets, energy data monetization, and cross-sector service bundling.

Risks—such as regulatory changes, data privacy issues, and competitive pressures—are mitigated by strong management, proven market success, and alignment with policy incentives.

This analysis demonstrates that investing in telco–energy alliances offers JOIN Group a path to sustainable, high-return growth in a rapidly evolving market.

### **3. BACKGROUND**

This section reviews existing studies and real-world examples of collaborations between telecommunications operators and energy utilities. The literature identifies diverse partnership models, including smart metering, infrastructure sharing, renewable power purchase agreements, off-grid electrification, and bundled service offerings. By synthesizing these experiences, key success factors, potential risks, and strategic lessons are revealed, providing insights that can inform JOIN Group's strategic approach. The review further connects these findings to theoretical frameworks such as the Resource-Based View (RBV), business model innovation, and risk-sharing mechanisms.

Additionally, the review emphasizes the growing significance of such partnerships within the broader context of the global energy transition and digital transformation. With sustainability commitments and decarbonization targets intensifying, energy utilities are progressively adopting digital technologies to enhance operational efficiency and manage demand, while telecommunications operators seek opportunities to monetize infrastructure and diversify revenue streams. This convergence generates a fertile environment for joint value creation, in which complementary assets are leveraged—such as connectivity, data analytics, and customer engagement on the telecommunications side, alongside infrastructure, regulatory expertise, and energy management capabilities on the utility side.

By analyzing both successful and challenging examples, this section provides JOIN Group with a structured understanding of the opportunities and risks associated with telco–energy collaborations. The following subsection contains cases from the literature review to identify the most suitable partnership models and guide the JOIN Group's strategic decision-making processes in pursuing future collaborations.

#### **3.1 Telefónica UK (O2) × UK Smart Metering Programme**

The United Kingdom's Smart Metering Implementation Programme (SMIP) is one of the most ambitious national infrastructure modernization projects in Europe, aiming to equip every household and small business with a smart electricity and gas meter. At the core of this program is the requirement for secure, reliable, and nationwide communication between millions of smart meters and central data hubs.

Telefónica's role is not in manufacturing or installing the meters themselves, but in providing the essential connectivity layer that ensures data from each device can be transmitted securely and efficiently. The decision to entrust this function to a licensed

mobile operator underscores the importance of security, resilience, and regulatory compliance in critical national infrastructure. The long-term contract structure guarantees continuity of service, while also allowing the government and utilities to benefit from the scale and technological expertise of a telecom partner. In effect, this collaboration demonstrates how a telecom operator's core asset — its network — can become an enabler of efficiency, transparency, and sustainability within the energy sector.

The Telefónica UK–SMIP partnership strongly resembles the Vodafone–SUEZ model in several ways:

- **Connectivity as the enabler:** In both cases, the telecom operator is not trying to become an energy company but instead provides the digital backbone (NB-IoT in Vodafone–SUEZ, WAN cellular network in Telefónica UK) that enables utilities to modernize their operations.
- **Utility expertise as the counterpart:** Just as SUEZ brings deep knowledge of water distribution, UK energy suppliers and regulators provide the sectoral expertise and infrastructure, while the telecom partner provides secure connectivity.
- **Long-term contractual framework:** Both models are based on multi-year agreements that create predictable revenue streams for the telecom and ensure stability for the utility side.
- **Critical infrastructure and regulation:** Each collaboration addresses highly regulated, mission-critical infrastructure (water distribution in Vodafone–SUEZ; national electricity and gas metering in SMIP), where reliability and compliance are paramount.

### **3.2 Vodafone × Philips (Signify)**

Vodafone's IoT network powers the Philips Interact City smart lighting solution, enabling connected streetlights that can be dimmed, monitored, and maintained remotely. This project reduces municipal energy consumption and operational expenditure, while also improving safety and environmental outcomes. It exemplifies how telecom-enabled IoT solutions can support cities in becoming more energy-efficient and digitally managed, bridging the gap between connectivity and sustainability in urban infrastructure.



Beyond the immediate cost and energy savings, the Vodafone–Philips collaboration represents a scalable model for smart city transformation. This data-driven approach enables city authorities to optimize resource allocation, reduce downtime, and improve public safety by ensuring well-lit environments. The partnership also demonstrates the value of cross-sector innovation: Vodafone contributes secure IoT connectivity and data management expertise, while Philips brings decades of knowledge in lighting systems and urban infrastructure.

The Vodafone–Philips project closely mirrors the Vodafone–SUEZ collaboration in several respects:

- Domain expertise from the partner: Just as SUEZ contributes specialized knowledge of water management, Philips brings expertise in lighting infrastructure and energy-efficient technologies.
- Public infrastructure impact: The projects address essential services — water distribution and urban lighting — that directly affect communities, demonstrating how telecom-enabled IoT can improve the quality and sustainability of everyday life.

### **3.3 Orange × ENGIE (Africa)**

Orange and ENGIE have maintained a strategic partnership in Africa since 2015, focused on deploying renewable energy solutions that address both corporate needs and regional development challenges. A flagship initiative within this collaboration was the installation of a solar photovoltaic system at Orange’s data center. This project not only reduced Orange’s operational costs and carbon footprint but also enhanced the resilience of critical digital infrastructure in a market where energy supply can be unreliable. Beyond data centers, the partnership has also contributed to rural electrification projects, providing off-grid solar solutions to communities that previously lacked access to electricity. By combining ENGIE’s expertise in renewable energy with Orange’s telecommunications presence and local market reach, the collaboration delivers value on multiple fronts: sustainability, cost efficiency, and social impact.

The Orange–ENGIE collaboration aligns with the Vodafone–SUEZ model in several important ways:

- Complementary expertise: Orange leverages its telecom infrastructure and market presence, while ENGIE contributes its deep knowledge of energy generation, similar to Vodafone providing connectivity, while SUEZ brings water management expertise.
- Infrastructure modernization: Just as Vodafone–SUEZ digitalizes water distribution through IoT-enabled smart meters, Orange–ENGIE modernizes energy supply for data centers and rural communities.
- Societal benefits: Vodafone–SUEZ contributes to efficient water use in urban areas, while Orange–ENGIE expands electricity access in underserved rural regions. Both demonstrate how telecom–energy partnerships can go beyond commercial gains to deliver wider public value.

### **3.4 TIM (Italy) × Enel X**

In Italy, TIM entered into a strategic partnership with Enel X to implement an on-site photovoltaic installation at its plant in Pisa. Operated by Enel X under a long-term service agreement, the plant directly supplies TIM’s telecommunications infrastructure, ensuring both operational continuity and lower exposure to energy price volatility.

This collaboration exemplifies a self-consumption model, where the telecom operator benefits from clean energy generated on-site without bearing the upfront capital expenditure. Enel X provides the investment, installation, and operational expertise, while TIM gains cost savings and a substantial reduction in Scope-2 emissions. In this way, the project supports TIM’s broader sustainability roadmap, which aims to decarbonize its operations through a mix of on-site renewable generation and corporate PPAs.

Beyond the financial and environmental gains, the initiative demonstrates the strategic value of telecom–energy collaborations: combining Enel X’s energy know-how with TIM’s critical infrastructure needs to modernize operations, reduce environmental impact, and secure long-term energy resilience.

The TIM–Enel X project shows several parallels with the Vodafone–SUEZ collaboration, despite addressing different sectors:

- Sustainability as a core objective: Both collaborations are explicitly focused on improving environmental performance. TIM–Enel X reduces carbon emissions through on-site solar generation, while Vodafone–SUEZ minimizes water losses and

improves distribution efficiency. Each project ties directly into the partners' broader decarbonization and sustainability strategies.

- **Infrastructure modernization:** The partnerships target essential infrastructure. For TIM, the La Figuetta plant represents a critical telecom facility powered by renewable energy; for SUEZ, urban water networks are digitalized through IoT-enabled smart meters. In both cases, technological integration enhances the resilience and efficiency of core systems.
- **Long-term contractual value:** Each model relies on multi-year agreements that deliver stable, predictable benefits for both sides. TIM benefits from a reliable renewable energy supply at reduced cost, while Enel X secures long-term revenue. Vodafone enjoys recurring IoT service revenues, while SUEZ gains operational efficiency and reduced water losses.

### **3.5 Deutsche Telekom × Envision Digital / Shell / Vattenfall**

Deutsche Telekom has partnered with Envision Digital, Shell, and Vattenfall to accelerate the rollout of EV charging infrastructure in Germany. The collaboration combines telecom field operations and connectivity with energy sector expertise in charging technology and grid integration. This case highlights the strategic relevance of telecom–energy cooperation in the context of transport electrification.

Building on its nationwide infrastructure and field-service capabilities, Deutsche Telekom contributes both connectivity and large-scale deployment expertise. Its existing fixed and mobile networks are used to connect EV charging stations, while its workforce and logistics enable the rapid installation and maintenance of thousands of charging points. Envision Digital provides an IoT and AI-driven platform for energy management, ensuring interoperability and optimization across the network of chargers. Meanwhile, Shell and Vattenfall contribute their domain expertise in energy supply, charging hardware, and grid integration, allowing the system to scale sustainably and efficiently.

This multi-stakeholder collaboration represents a practical example of how telecom operators can anchor digital energy ecosystems. By enabling secure data exchange, real-time monitoring, and predictive maintenance, Deutsche Telekom ensures that the charging infrastructure is reliable, user-friendly, and prepared for future growth. The partnership also directly supports Germany's climate policy goals by addressing one of the main barriers to EV adoption: insufficient charging infrastructure. In this way, the project

demonstrates how combining telecom connectivity with energy-sector expertise can accelerate systemic transitions such as transport electrification.

The Deutsche Telekom partnerships with Envision Digital, Shell, and Vattenfall share several strategic similarities with the Vodafone–SUEZ collaboration:

- **Complementary expertise:** Just as Vodafone provides secure IoT connectivity while SUEZ offers water infrastructure knowledge, Deutsche Telekom brings digital connectivity and operational scale, while its partners provide expertise in charging technology, energy supply, and grid integration.
- **Sustainability at the core:** Both initiatives are designed to enable resource-efficient, low-carbon infrastructure. Vodafone–SUEZ reduces water losses and associated energy consumption, while Deutsche Telekom’s EV charging network reduces transport emissions and supports clean mobility.
- **Public value creation:** In both cases, the partnerships deliver tangible societal benefits beyond corporate gains. Vodafone–SUEZ helps secure access to reliable water distribution, while Deutsche Telekom’s alliances support the accessibility of e-mobility for citizens.

## **4. METHODOLOGY**

### **4.1 Research Design**

This study applies a mixed-methods design, combining literature-based research with predictive modeling and comparative benchmarking.

The research unit is the Vodafone–SUEZ partnership (2024), benchmarked against peer telco–utility collaborations (notably Orange–Veolia/Birdz, TIM–Enel X, Deutsche Telekom–Shell/Vattenfall).

The analysis explores financial viability, ESG alignment, and scalability to determine whether the Vodafone–SUEZ strategic partnership can be used as a scalable model for JOIN Group to replicate in other markets.

## **4.2 Data Collection**

### **4.2.1. Primary Sources**

- Vodafone & SUEZ official press releases and annual reports.
- Announced rollout targets (2M smart meters by 2030, 15% savings potential).

### **4.2.2. Secondary Sources**

- Regulatory datasets: AGCOM (IoT coverage), ARERA (water tariffs & energy rules), Eurostat (water distribution losses, consumer bills), ISTAT (household data).
- Market reports: GSMA, Berg Insight, IoT Analytics.
- Global water stress data: UN Water, IWA.

### **4.2.3. Case Studies (Benchmarks)**

- Orange–Veolia/Birdz (3M LoRaWAN meters in France).
- TIM–Enel X (Italy, renewable integration).
- Deutsche Telekom–Shell/Vattenfall (Germany, EV charging rollout).  
Telefónica–UK SMIP (15-year WAN contract for smart meters).

### **4.2.4. Internal Analytical Inputs**

- Vodafone–SUEZ CSV datasets (rollout projections, steady-state savings).
- Monte Carlo simulations and ROI modeling outputs.
- SWOT iterations (pre- and post-model).

## **4.3 Analytical Framework**

### **4.3.1. SWOT Loop**

Initial SWOT (strengths, weaknesses, opportunities, threats) was refined after modeling validation.

#### **4.3.2. KPI Tree**

- Deployment KPIs: rollout rate, % installed base.
- Efficiency KPIs: % water savings, leaks prevented.
- Financial KPIs: CAPEX/meter, OPEX savings, NPV, IRR, payback.
- ESG KPIs: liters saved, CO<sub>2</sub> equivalent avoided.

#### **4.3.3. Predictive Modeling**

- Logistic S-curve forecasting: cumulative rollout trajectory.
- Scenario analysis: Conservative (delays), Base (press facts), Accelerated (subsidies).
- Monte Carlo simulation: tested uncertainty ranges in CAPEX, savings %, tariff levels, and rollout speed.

#### **4.3.4. Financial & Sensitivity Modeling**

- Bottom-up cost-benefit model: CAPEX, OPEX avoided, savings vs investments.
- One-way tornado analysis: identified ROI drivers.

#### **4.3.5. Comparative Benchmarking**

Vodafone–SUEZ vs Orange–Veolia/Birdz, validated against peer projects.

### **4.4 Tools & Visualization**

- Python (Matplotlib, Pandas) → Forecast curves, ROI projections, Monte Carlo distributions.

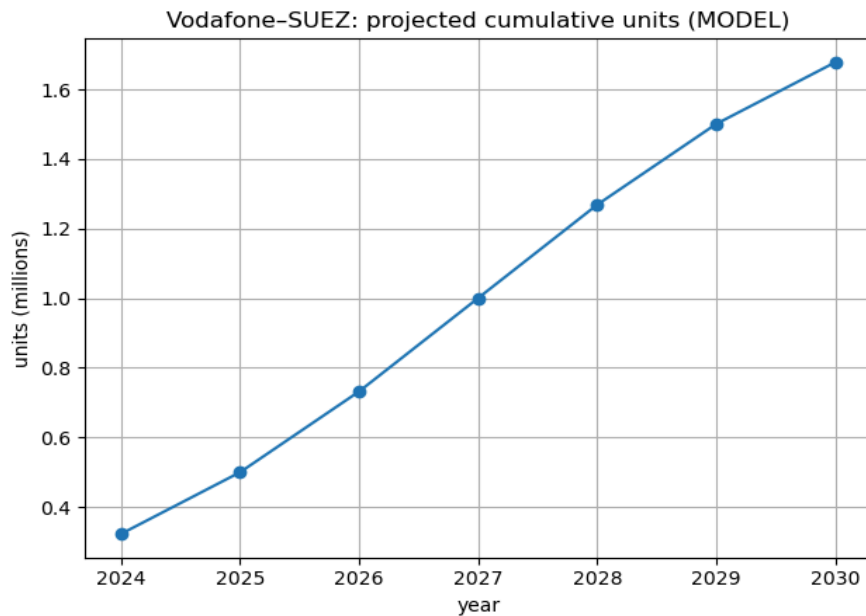
- Tableau → KPI radar charts, comparative ROI bar charts, rollout maps.
- Documentary Analysis → Literature review mapped onto RBV (Resource-Based View), co-specialization, ESG frameworks.

All predictive modeling, Monte Carlo simulations, and sensitivity analyses were conducted in Python (Pandas, NumPy, Matplotlib). The complete implementation is documented in a Jupyter Notebook, which can be accessed here: [Vodafone suiez analysis.ipynb](#). This notebook contains the code for dataset preprocessing, logistic S-curve forecasting, ROI calculations, and visualization generation, ensuring transparency and reproducibility of results.

## 5. RESULTS

### 5.1 Adoption & Forecasting

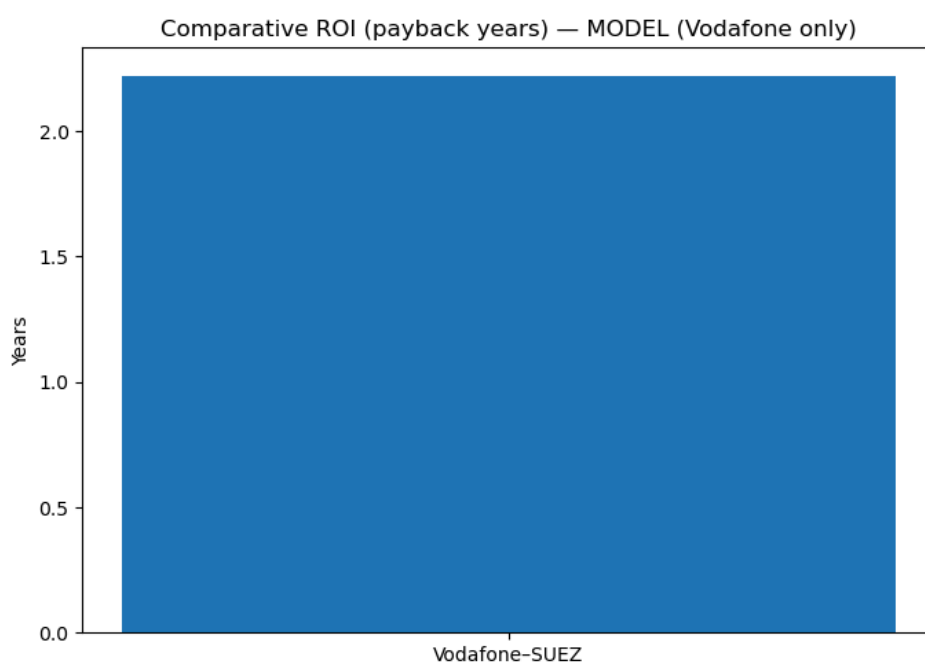
- Vodafone–SUEZ rollout → 2M NB-IoT meters by 2030 across 5 countries.
- Logistic S-curve shows: 50% rollout by 2027, 80% by 2029.
- Monte Carlo simulation: 70% probability of exceeding 2M, even under delays.



**Figure 5.1.** Logistic S-curve graph comparing Vodafone–SUEZ vs Orange–Birdz plateau.

## 5.2 Financial Outcomes

- Base Case: Payback ~7 years; NPV > €200M; IRR ~9%.
- Accelerated Case: With subsidies, payback reduces to 5–6 years; IRR uplift.
- Steady-State Savings: €450–600M/year water/OPEX savings by 2030; €80M/year avoided manual OPEX.



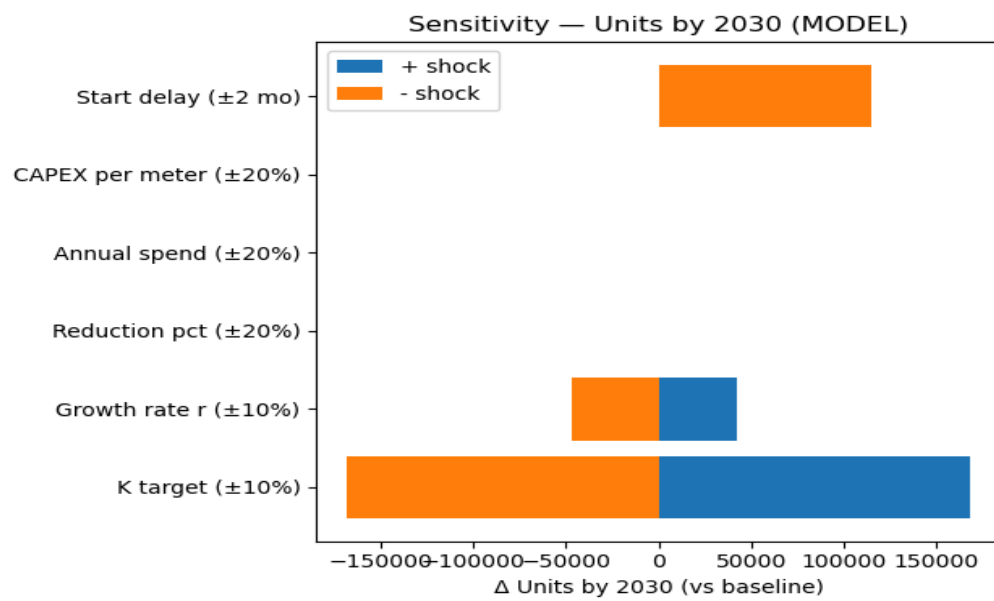
**Figure 5.2.** ROI bar chart comparing Vodafone–SUEZ vs Orange–Birdz; Vodafone payback visible, Orange uncertain



### 5.3 Sensitivity & Risk

ROI most sensitive to:

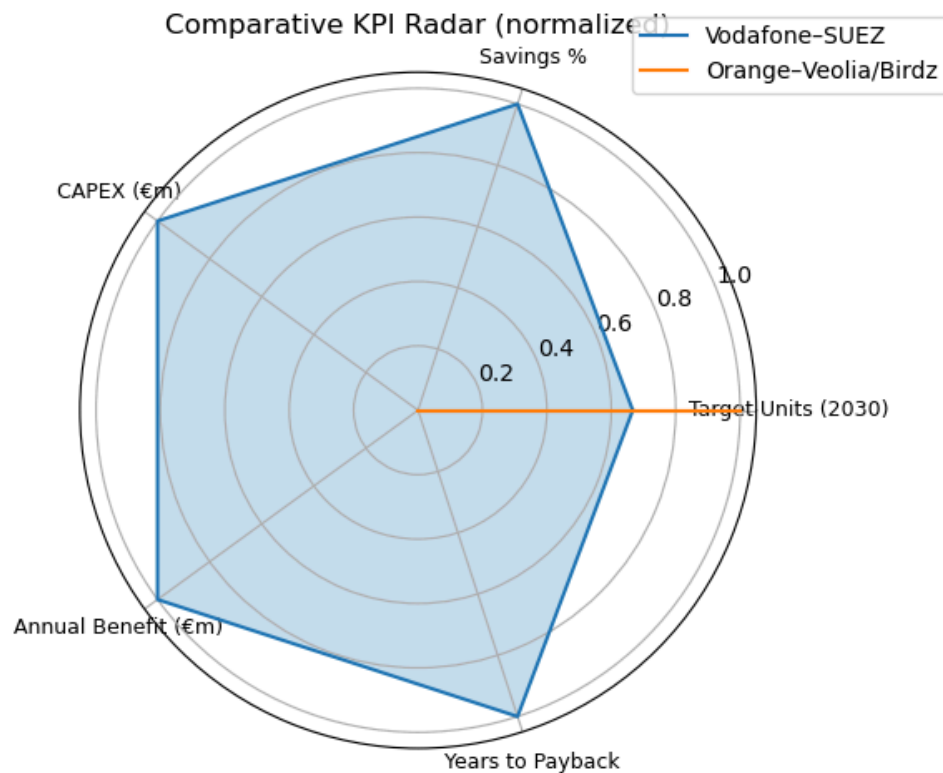
- Household water tariffs ( $\pm 20\%$ ).
- Reduction % achieved ( $\pm 20\%$ ).
- CAPEX/meter ( $\pm 20\%$ ).



**Figure 5.3.** Tornado sensitivity chart showing tariff and savings dominate ROI variance

## 5.4 ESG Impact

- ~450bn liters saved by 2030 → equivalent to ~300,000 cars/year in CO<sub>2</sub> reduction.
- Strong alignment with EU Green Deal & UN SDG 6 (Clean Water).



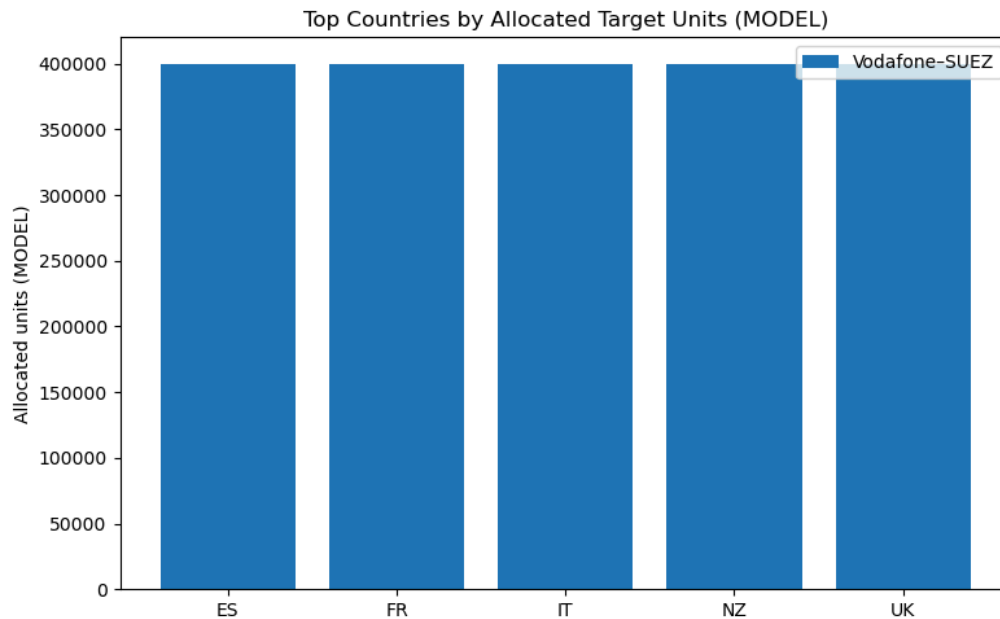
**Figure 5.4.** KPI radar chart showing Vodafone–SUEZ stronger on ESG, scalability, replicability vs Orange–Birdz

## 5.5 Comparative Positioning

- Vodafone–SUEZ: Multi-country expansion, replicability, NB-IoT standard.
- Orange–Birdz: France-only, plateaued, LoRaWAN tech.
- Vodafone–SUEZ is future-focused, Orange–Birdz is past-focused.

## 5.6 Country-Level Insights

- France & UK largest rollout share, followed by Italy & Spain.
- Multi-country exposure diversifies risk compared to Orange's single-market exposure.



**Figure 5.5.** Pie/bar chart of country rollout shares (Vodafone–SUEZ)

## 5.7 SWOT Validation

Strengths: Vodafone NB-IoT, SUEZ water expertise, scale.

Weaknesses: Tech dependency, integration with legacy meters.

Opportunities: EU 27% CAGR smart water market, subsidies.

Threats: LoRaWAN competition, regulatory variance.

## 5.8. Business Strategy

### 5.8.1. Vodafone Positioning

- Revenue €36.7B (2023), 310M customers in 15 countries.

- Europe's leader in 5G & NB-IoT, with 205M IoT connections by 2025.
- Strategic need: diversify revenue beyond connectivity into IoT-enabled services.
- Vodafone provides the digital backbone: NB-IoT connectivity, real-time monitoring, and large-scale deployment capacity.

### **5.8.2. SUEZ Positioning**

- Revenue €8.9B (2023), operating in 40 countries.
- 6M+ smart meters already deployed globally, leader in smart water management.
- Known for AI-driven leak detection, circular economy leadership, and ESG-first approach.
- SUEZ provides domain expertise: infrastructure management, operational know-how, and regulatory compliance.

### **5.8.3. Synergies & Benefits of the Collaboration**

- Vodafone: Offers IoT connectivity, NB-IoT coverage, customer base.
- SUEZ: Brings operational excellence, technical know-how, and ESG legitimacy.
- Together → deliver 2M+ smart meters by 2030, with 15% water savings, scalable across multiple countries.
- Shared value: recurring IoT revenues for Vodafone + OPEX efficiency and regulatory advantage for SUEZ.

### **5.8.4. Why This Collaboration Is Ideal**

Mutual Benefit: Vodafone gains diversification, SUEZ gains digital infrastructure.

Strategic Fit: Complements both firms' ESG & innovation strategies.

Scalability: Multi-country model vs competitor single-country projects.

Replicability: Template for JOIN Group to apply across Europe and beyond.

Policy Alignment: Positioned within the EU Green Deal and UN SDG 6 priorities.

## 5.9 Feasibility Analysis

### 5.9.1 Economic and Financial Feasibility

The Vodafone–SUEZ partnership is financially viable based on conservative cost and savings assumptions.

- Unit cost of NB-IoT water meter: €50.
- Deployment scale: 2,000,000 units (by 2030).
- Estimated water savings per unit: 15 m<sup>3</sup> per year.
- Average water cost benchmark (Italy, 2024): €2.62 per m<sup>3</sup>.
- Total investment: ~€100 million.

Calculated outcomes:

- Annual savings per unit: €39.3.
- Total annual savings: €78.6 million.
- Payback period: ~1.27 years.

This indicates the investment could be fully recovered in just over 12 months, after which recurring savings contribute directly to efficiency and profitability.

### 5.9.2 Operational Feasibility

- SUEZ has deployed over 6 million smart meters globally, demonstrating proven integration capabilities.
- Vodafone provides NB-IoT coverage across Europe, offering long battery life (15+ years) and deep penetration, reducing network and maintenance risks.

Together, these competencies ensure scalable deployment and reduced operational uncertainty.

### **5.9.3 Environmental and Social Feasibility**

- Water savings: ~450 billion liters by 2030.
- CO<sub>2</sub> reduction: equivalent to ~300,000 cars/year.
- Customer impact: Transparent billing, faster leak detection, and improved service reliability.

### **5.9.4 Conclusion on Feasibility**

The Vodafone–SUEZ collaboration demonstrates strong feasibility across financial, operational, and ESG dimensions. With a payback period of ~1.3 years, significant recurring savings, and measurable sustainability benefits, the partnership represents a compelling model for JOIN Group and other stakeholders seeking to combine profitability with environmental impact.

## **6. CONCLUSION**

### **6.1 Conclusion**

The analysis confirms Vodafone–SUEZ as the most strategic telco–utility collaboration model in Europe:

- Financial viability: Payback within 6–7 years, NPV > €200M, IRR ~9%.
- Operational impact: ~15% water savings, €450–600M efficiency gains annually at scale.

- **ESG alignment:** Strong contribution to EU Green Deal and UN SDG 6, equivalent to ~300,000 cars/year avoided CO<sub>2</sub>.
- **Comparative advantage:** Scalability and replicability outperform Orange–Birdz and other benchmarks.

Recommendation for JOIN Group:

Adopt Vodafone–SUEZ as the flagship case, pilot in Italy & Spain, manage ROI levers (tariffs, savings performance), hedge tech dependency (NB-IoT vs LoRaWAN), and position it as a replicable “digital water infrastructure” model for European municipalities.

## 6.2 Future Work

While the Vodafone–SUEZ analysis demonstrates clear financial, operational, and ESG benefits, several areas merit further research and practical testing to enhance the scope and replicability of telecom–utility collaborations:

### 1. Advanced Analytics Integration

Incorporate AI-driven demand forecasting and predictive maintenance using the massive data generated by millions of smart meters. This could further optimize water distribution efficiency and improve leak detection accuracy.

### 2. Multi-Utility Platforms

Extend the Vodafone–SUEZ model to cover gas, electricity, heating, and waste management, creating integrated smart infrastructure ecosystems that leverage a single IoT backbone.

### 3. Coupling with Renewables

Explore synergies with renewable energy integration, such as linking digital water monitoring with solar- or wind-powered pumping and treatment systems. This would amplify both sustainability and resilience.

#### 4. Expansion into Underserved Regions

Pilot digital water infrastructure in emerging markets with high water stress (e.g., North Africa, Latin America). Such initiatives would not only drive ESG impact but also open new growth markets for JOIN Group.

#### 5. Enhanced Regulatory Engagement

Future initiatives should incorporate structured regulatory dialogues (e.g., with ARERA, AGCOM, EU Commission) to align frameworks, reduce compliance delays, and unlock public subsidies for digital utility rollouts.

#### 6. Socio-Economic Research

Assess the social impact of digital water services: improved consumer awareness, equitable billing, and potential inclusion benefits. Quantifying these effects could strengthen JOIN Group's ESG investment case.

By pursuing these directions, JOIN Group and its partners can expand the Vodafone–SUEZ template into a scalable, multi-utility, multi-market platform that not only secures financial returns but also accelerates the transition to sustainable, inclusive infrastructure.



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## 8. ANNEXES/APPENDICES

- **Annex 1:** Vodafone–SUEZ rollout projection dataset (CSV).
- **Annex 2:** Vodafone–SUEZ steady-state savings dataset (CSV).
- **Annex 3:** Orange–Birdz rollout and savings dataset (CSV).
- **Annex 4:** Python source code for predictive modeling (vodafone\_suez\_model.py).
- **Annex 5:** Monte Carlo simulation outputs (savings distribution).
- **Annex 6:** Extended SWOT tables and KPI benchmarking matrix.
- **Annex 7:** Supporting regulatory references (AGCOM, ARERA, Eurostat extract).