

LETTER OF APOLOGY

Subject: Our Sincere Apologies

Dear Rohan,

We would like apologies for facing issues regarding the files format and the work which you exactly want so, At RegenFX Studios, We take full responsibility and understand the inconvenience this may have caused you.

We are actively taking steps to ensure it does not happen again. Your satisfaction is very important to us and we are committed to making things right.

We value your partnership and truly appreciate your patience and understanding. If there is anything else we can do to restore your confidence in us, please don't hesitate to reach out directly.

Best regards,
Kavya Shah
RegenFX Studios