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Definition

- Installation service: A customer may ask for on-site installation service. For example, after purchasing a Wifi router, the customer may ask for installation service. In this case, a technician from the same branch that the purchasing is ordered, must be sent to the customer location to install the new purchased electronic goods.
- In addition to installation service of the newly purchased electronics, an installation service may be requested for the previous purchases.

User Stories

- 1. Browse Products & Services As a guest user, I want to retrieve a list of available electronic goods and services so that I can explore the offerings.
- 2. View Product Details As a guest user, I want to see the details of a specific product so that I can decide whether to purchase it.
- 3. View Service Details As a guest user, I want to see information about available installation services so that I understand what is offered. The price of a service is dependent on the location, purchase history and user profile. As a result, the service prices will <u>not</u> be displayed to the guest user.
- 4. Register as a User As a guest user, I want to create an account by providing my email and a password so that I can make purchases.
- 5. Check Username/Email Availability As a guest user, I want to check whether my desired username or email is available before registering.