| Document name | Guest User User stories |
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**Definition**

* Installation service: A customer may ask for on-site installation service. For example, after purchasing a Wifi router, the customer may ask for installation service. In this case, a technician from the same branch that the purchasing is ordered, must be sent to the customer location to install the new purchased electronic goods.
* In addition to installation service of the newly purchased electronics, an installation service may be requested for the previous purchases.

**User Stories**

1. Browse Products & Services – As a guest user, I want to retrieve a list of available electronic goods and services so that I can explore the offerings.
2. View Product Details – As a guest user, I want to see the details of a specific product so that I can decide whether to purchase it.
3. View Service Details – As a guest user, I want to see information about available installation services so that I understand what is offered. The price of a service is dependent on the location, purchase history and user profile. As a result, the service prices will *not* be displayed to the guest user.
4. Register as a User – As a guest user, I want to create an account by providing my email and a password so that I can make purchases.
5. Check Username/Email Availability – As a guest user, I want to check whether my desired username or email is available before registering.