

# ALAINDOLPH KAFUI YEVUGAH

## EDUCATION

**Bachelor of Science, Information Technology Management**  
**University of Professional Studies** - Madina, Accra

- Programming I & II ( C++ and Python)
- Web Development & Technologies (HTML, CSS, JAVASCRIPT)
- Database Management I & II (SQL)
- Networking Fundamentals
- Data Communications & Networking
- IT Sourcing and Procurement
- Business Finance
- Business Economics
- Business Ethics
- Information Management

**Meta Front-end Developer Professional Certificate, Front-End Web Development, Expected in 03/2024**

**META** - Coursera


- HTML5
- CSS
- JAVASCRIPT
- VERSION CONTROL
- REACT BASICS
- ADVANCED REACT
- UI/UX


**Training In Full Stack Web Development, Full Stack Web Development, Expected in 02/2024**


**Open Labs Ghana** - Kokomlemle, Accra

- UI/UX
- ALGORITHMS
- HTML5
- CSS
- JAVASCRIPT
- BOOTSTRAP
- VERSION CONTROL
- ANGULAR FRAMEWORK

 Fredericton, NB E3B0Z2

 (506)235-0308

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 <https://www.linkedin.com/in/alaindolph-yevugah-623a68282>

## WEBSITES, PORTFOLIOS, PROFILES

- <https://www.alaindolphkafui.site>

## SKILLS

- Cloud Computing
- Hardware Installation & Maintenance
- Helpdesk Support
- Software Installation
- Web Development
- Bug Resolution
- CSS Proficiency
- Bootstrap framework
- JavaScript proficiency
- Node.js basics
- AngularJS knowledge
- Version Control Systems: Git, GitHub
- Django framework
- SQL
- Basic Networking skills(DNS,TCP/IP)

## REFERENCES

- [hatekajeffery@gmail.com](mailto:hatekajeffery@gmail.com)  
(Supervisor- HHA CONSULT)
- [Felix.botwe@openlabs.edu.gh](mailto:Felix.botwe@openlabs.edu.gh)  
(Trainer- OPEN LABS GHANA)

- API'S
- PYTHON
- DJANGO FRAMEWORK
- SQL
- RESTFUL API

## CERTIFICATIONS

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- **Introduction to Front End Web Development** (META),  
(<https://coursera.org/verify/68FBPZ74DNPC> )
- **Html & Css in Depth** (META),  
(<https://coursera.org/verify/WYBQRY3QDERM> )
- **Programming with JavaScript** (META),  
(<https://coursera.org/verify/YMKVE84YG5J6> )
- **Version Control** (META),  
(<https://coursera.org/verify/8NBYAPJWQGVN> )
- **West African Senior School Certificate Examination**  
(WASSCE), (WAEC)

## PROFESSIONAL SUMMARY

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Professionally trained Full Stack Web Developer at Open Labs Ghana and a certified Front-End Web Developer with 3 years of full-time University studies and experience as a Junior IT Officer. Still studying and polishing web development skills to become a top Web Developer at a prestige company.  
Very ambitious, discipline and hardworking.

## WORK EXPERIENCE

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**Junior IT Officer/Help Desk Support/IT Support-Full Time,  
10/2021 - Current**

**HHA CONSULT(ENGINEERING SERVICES), Pantang, Accra**

- Improved team collaboration by initiating weekly meetings and fostering open communication.
- Streamlined office processes for increased efficiency through the implementation of new software systems.
- Managed projects for successful completion, ensuring tasks were completed on time and within budget.
- Increased customer satisfaction by addressing concerns promptly and implementing solutions that met their needs.
- Enhanced system efficiency by identifying and rectifying software issues.
- Successfully suggested user-friendly IT solutions for improved staff productivity.

- [Joshua.adjare@openlabs.edu.gh](mailto:Joshua.adjare@openlabs.edu.gh) (Head of Academics- OPEN LABS GHANA)

- Assisted in network maintenance, ensuring smooth connectivity for all users.
- Optimized hardware performance through regular maintenance checks and upgrades when necessary.
- Trained new employees on company-specific software applications, facilitating faster integration into work processes.
- Evaluated emerging technologies for potential implementation within the organization to drive innovation and growth.
- Conducted monthly reviews of existing systems to identify areas requiring improvements or updates.
- Managed to streamline IT support processes for quicker response times and increased user satisfaction.
- Maintained accurate inventory records for all hardware assets, ensuring timely replacements when necessary.
- Diagnosed and troubleshoot hardware, software and network issues.

#### **Intern IT Officer, 05/2021 - 09/2021**

#### **HHA CONSULT(ENGINEERING SERVICES), Pantang, Accra**

- Enhanced system efficiency by implementing and maintaining IT infrastructure upgrades.
- Optimized network performance through regular monitoring and maintenance.
- Trained employees on new technologies, increasing competency levels across the organization.
- Enhanced network security by implementing regular updates and monitoring software vulnerabilities.
- Managed to streamline IT support processes for quicker response times and increased user satisfaction.
- Managed hardware inventory, ensuring timely replacement and proper disposal of outdated equipment.
- Assisted in the development of IT policies and procedures, promoting best practices across the organization.
- Contributed to the selection and implementation of new hardware and software solutions that aligned with organizational goals.
- Resolved complex technical issues by conducting research, consulting with experts, or testing potential solutions before implementation.

## **LANGUAGES**

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**English**