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Sofia



kaykostadinov.github.io/

in

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(7)

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SKILLS

JavaScript

TypeScript

Python



Node



React



HTML

CSS



NoSQL



LANGUAGES

English

Native or Bilingual Proficiency

Bulgaria

Native or Bilingual Proficiency

Kaloyan Kostadinov

Software Developer

I enjoy learning and building things for the web

WORK EXPERIENCE

Customer support team lead SoftUni

04/2019 - 11/2019 Sofia, Bulgaria

Achievements/Tasks

- Handle communication for the university's international platform
- Work with the dev team to improve the platform
- Delegate team responsibilities

Video producer

Freelance

12/2018 - 03/2020 London, UK

Achievements/Tasks

- Shot commercials, events, new media
- Edited video in accordance to project requirements
- Communicated with clients on possible imporvements

Supply chain manager Cisco Systems

05/2016 - 11/2018 Sofia, Bulgaria

Tasks

- managed Cisco manufacturing supply for EMEAR region
- handled written and verbal communications with both customers and internal contacts
- worked with regional planners to meet demand
- investigated issues and reviewed exception requests

Remote technical support Sky Phone and Broadband UK

02/2015 - 03/2016 Sofia, Bulgaria

Tasks

- provided technical support remotely
- ensured customer satisfaction throughout the conversation
- $\ ^{\square}$ identified ways to improve their customer experience

EDUCATION

Software development Software University (SoftUni)

02/2019 - 12/2020 softuni.bg

Courses

- Programming fundamentals with C#
- JavaScript Advanced

JS Web Frameworks

HTML & CSS

PERSONAL PROJECTS

AimBoard

- A social network showcase project
- https://aimboard.herokuapp.com/

Idea Generator

- A random generator for short stories
- http://skit-generator.herokuapp.com/