PRODUCT DESCRIPTION

# Product Title : Sales Game Account Management System

# Product Scope

Nowadays, lots of people especially from 10 – 30 years old are playing video games. As a gamer, we understand what it feels like when one person plays a game later than another, strengths and levels will definitely be far behind other people, and to become a famous person in that game, to be respected by everyone, it takes a lot of money and takes a lot of time. So the solution to buying a game account is the key to solving these problems, and our website was born to improve all the feelings of helplessness that players are experiencing.

# Stakeholders

## Customers

|  |  |  |
| --- | --- | --- |
| Customer Class | Expectation | Represented By |
| Guest | - The reputation of the shop.  - Beautiful interface.  - Support search base on price, game category to access the account that customer need.  - Contact admin directly. | - People who want to buy games account. |
| Authenticated Customer | - E-Wallet link on website, direct deposit and faster payment.  - Discount Voucher every big event.  - Support security account for long time. | - People who want to buy games account.  - Buy account without contact with seller.  - Recharge and buy on the website. |

## Users

|  |  |  |
| --- | --- | --- |
| User Class | Expectation | Represented By |
| Salesman | - Beautiful interface, game accounts sold more quickly in this website.  - Great reputation, crowded. | - People who want to sell games account |
| Moderators | - Check the seller's accounts to see if they are valid.  - Have a lot of experience in game security systems.  - Directly advise customers on reasonable accounts.  - The website run stably. | - People who moderate the account and make sure it's completely valid before being posted on the site. |
| Administrator | - The website run stably  - Support customers when having problems / questions.  - Control every action of salesman and moderators. | Founder, highest authority |

# Functional Requirements

|  |  |  |
| --- | --- | --- |
| Requirement # | Description | Related Requirements |
| R1 | Create Game Account by Admin and Salesman (send request to Moderators) | No |
| R2 | View / Update Game Account by Admin and Salesman (send request to Moderators) | R1 |
| R3 | Create Orders | No |
| R4 | Show Detail / Update / Cancel Orders (send request to Morderators) | R3 |
| R5 | Create User Account (Customer role) | No |
| R6 | View, Update Customer Account (Customer role) | R5 |
| R7 | Create Salesman Account (Salesman Role) | No |
| R8 | View / Update Salesman Account (Salesman) | R7 |
| R9 | Create Morderators Account (Admin Role Only) | No |
| R10 | Update Morderators / Admin Account (Morderators / Admin Role) | R9 |
| R11 | Accept / Deny the Request Of Create / Update Game Account (Morderators / Admin Role) | R3, R4 |

# Non-functional Requirements

## Targeted Platforms

* We want to build a website for Window OS using our language C# using Visual Studio. And to save the user name and password so next time they can login, we also want to implement SQL server into the website also.

## Performance

* We need to ensure the system will run smoothly with short process time like every function have to be completed in under 1 second.

## Availability

## Reliability

# Release Method

*[How product is delivered:*

* *One-shot (waterfall)*
* *Iterations/ incremental*
* *Agile/ Scrum*