Effective Date: 22 February 2025

Ecolution is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and safeguard your data when you use our app.

### 1. What Data We Collect

Ecolution collects the following types of data:

- Personal Information: Your username and email address.
- App Data: Your experience points (EXP) and points earned within the app.
- **Pet Data:** Information about your virtual pets, including their names, levels, and EXP.

### 2. How We Collect Your Data

We collect data in the following ways:

- When you register and create an account on Ecolution.
- When you create or upload a pet within the app.
- When you complete tasks or events that earn points and EXP.

#### 3. How We Use Your Data

Ecolution collects your data to:

- Create and manage your user account using your email and username.
- Allow you to earn points and level up pets in the app.
- Track your progress and achievements within the app.

#### 4. How We Store and Protect Your Data

Ecolution securely stores your data in an **SQLite database (DB.SQLite3)** located within the Django project directory.

 We implement reasonable security measures to protect your data from unauthorized access, loss, or misuse.  However, no online service is 100% secure, and we cannot guarantee absolute security.

## 5. Your Data Protection Rights

Under the **UK General Data Protection Regulation (UK GDPR)**, you have the following rights:

- Right to Access: You can request a copy of your data. You can also view most of your data directly in your account settings.
- Right to Rectification: You can update your account details via the settings page or contact us for corrections.
- Right to Erasure ("Right to Be Forgotten"): You can delete your account through the settings page or contact us to remove your data.
- Right to Restrict Processing: You can request that we stop processing your data.
- **Right to Data Portability:** You can request a transfer of your data to yourself or another service by contacting us.

We will respond to your request within 1 month.

## 6. Third-Party Links

Our website may contain links to external websites. This Privacy Policy applies only to Ecolution. We encourage you to read the privacy policies of any linked websites.

# 7. Changes to This Privacy Policy

Ecolution reviews and updates this policy regularly to comply with **UK GDPR**. Changes will be posted on this page, and we may notify you of significant updates.

Last Updated: 22 February 2025

### 8. How to Contact Us

If you have any questions about this Privacy Policy or your data, you can contact us via:

• Email: [Your contact email]

• **Phone:** [Your phone number]

• Address: [Your company address]

# 9. How to Contact the Information Commissioner's Office (ICO)

If you believe we have not addressed your concerns satisfactorily, you have the right to file a complaint with the **Information Commissioner's Office (ICO).** 

• Email: <a href="mailto:casework@ico.org.uk">casework@ico.org.uk</a>

• **Phone:** 0303 123 1113