



## ABOUT ME

## CONTACT

(501) 672-3385



kdchildress94@gmail.com



515 Pearson Street,  
Benton, AR 72015



## EDUCATION

### ASSOCIATE OF ARTS

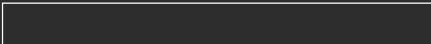
National Park College | 2022

### BACHELORS OF ARTS

UALR | 2025

## SKILLS

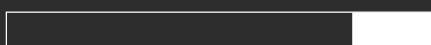
Customer Service



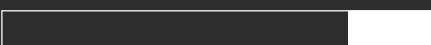
IT Support



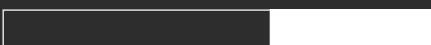
Adobe Creative Suite



Microsoft Office Suite



HTML/CSS



Java Script



# KAYLAND CHILDRESS

WEB DEVELOPER | GRAPHIC DESIGNER

University of Arkansas at Little Rock

I am detail-oriented with a strong foundation in customer service, IT support, proficiency in Graphic Design software such as Adobe Creative Suite and Microsoft Office Suite, as well as Web Development languages such as HTML/CSS, and Java Script.

## WORK EXPERIENCE

### TECHNICAL SUPPORT

2021-Current

#### Asurion

Nashville, TN

Diagnose and troubleshoot hardware, software, and network issues.

Patched software and installed new versions to eliminate security problems and protect data.

Filed insurance claims for devices with issues unresolvable with troubleshooting.

### EKG TECHNICIAN

2020-2021

#### UAMS

Little Rock, AR

Scheduled patients for testing and conducted follow up calls to confirm and answer questions.

Edited final test results to provide to physician for analysis.

Closely monitored patient condition during tests and alerted physician if patient became stressed or conditioned

### MONITOR TECHNICIAN/UNIT SECRETARY

2019-2021

Hands-on experience monitoring cardiac rhythms on multiple floors.

### Saline Memorial Hospital, Cornerstone Healthcare Group

Benton, AR & Little Rock, AR

Efficient use of EMR for paperwork, billing, patient updates, and discharges.

Manages phone inquiries, facilitates call transfers, and initiates hospital-wide codes.