



# KAYLAND CHILDRESS

WEB DEVELOPER | GRAPHIC DESIGNER

University of Arkansas at Little Rock

## ABOUT ME

I am detail-oriented with a strong foundation in customer service, IT support, proficiency in Graphic Design software such as Adobe Creative Suite and Microsoft Office Suite, as well as Web Development languages such as HTML/CSS, and Java Script.

## CONTACT

(501) 672-3385



kdchildress94@gmail.com



515 Pearson Street,  
Benton, AR 72015



## EDUCATION

### ASSOCIATE OF ARTS

National Park College | 2022

### BACHELORS OF ARTS

UALR | 2025

## SKILLS

### Customer Service



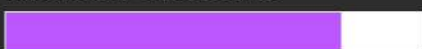
### IT Support



### Adobe Creative Suite



### Microsoft Office Suite



### HTML/CSS



### Java Script



## WORK EXPERIENCE

### TECHNICAL SUPPORT

2021-Current

#### Asurion

Nashville, TN

- Diagnose and troubleshoot hardware, software, and network issues.
- Patched software and installed new versions to eliminate security problems and protect data.
- Filed insurance claims for devices with issues unresolvable with troubleshooting.

### EKG TECHNICIAN

2020-2021

#### UAMS

Little Rock, AR

- Scheduled patients for testing and conducted follow up calls to confirm and answer questions.
- Edited final test results to provide to physician for analysis.
- Closely monitored patient condition during tests and alerted physician if patient became stressed or conditioned

### MONITOR TECHNICIAN/UNIT SECRETARY

2019-2021

#### Saline Memorial Hospital, Cornerstone Healthcare Group

Benton, AR & Little Rock, AR

- Hands-on experience monitoring cardiac rhythms on multiple floors.
- Efficient use of EMR for paperwork, billing, patient updates, and discharges.
- Manages phone inquiries, facilitates call transfers, and initiates hospital-wide codes.