

Kirkrapee Techavanich




My curiosity about problem solving and my love of learning drive my interest in the journey into the tech world.

I have succeed the internal transfer from the administration field to the tech field in December 2018 by implementing the knowledge as a user and self-learning from W3school (the world's largest web developer site). This transfer completed within 2 weeks.

CONTACT INFORMATION

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TRAINING

Generation Thailand
(Jan 2022 - Apr 2022)

Junior Software Developer
Boot Camp

EDUCATION

Silpakorn University

Bachelor of Arts - Anthropology
2005 – 2009

CERTIFICATIONS

Codecademy

Build a Website with HTML, CSS, and
Github Pages Skill Path (Feb 2022)

Learn JavaScript (Mar 2022)

TOEIC (23 March 2011)

Listening : 480
Reading : 435
Total score : 915

WORK EXPERIENCE

Miki Solutions (Bangkok, Thailand)

Application Support | Dec 2018 – Present

- Manage technical and operation support issues from clients and internal parties who use the company's application.(client's log comes in XML and JSON)
- Monitor the production applications, identify problems, and resolve or report issues to the Developer team.
- Non complex database management with SQL.

Content Managment Clerk | Feb 2016 – Nov 2018

- Maintain, update and research hotel information for the company's website.
- Handling inquiries and requests from colleagues and hotels.

GMM Grammy PLC (Bangkok, Thailand)

PayTV Operation Officer | Mar 2014 - Sep 2015

- Transpose the data from the written PayTV application form into the database.
- Handling complaints and inquiry from clients, internal parties, and third party teams.

SML Group Limited (Bangkok, Thailand)

Customer Service Representative | May 2012 - Jul 2013

- Handling any inquiries, order and shipment schedule.
- Cooperate with the finance team regarding the client's outstanding payment.
- Demonstrate the overall operation to the new joiner.

M&C ENERGY GROUP LIMITED (Bangkok, Thailand)

Data Collection Officer | (Jun 2011 - Apr 2012)

- Classification of client utility invoices and energy usage data that obtained from supplier websites or emails on to the system that business analysis team will working on.