

# KAZI OMAR FARUQUE

Web Developer

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## Professional Summary

**Web Developer** with a Bachelor's in ICT, majoring in **Software Development**. Proficient in UI/UX, HTML, CSS, and JavaScript, I create responsive and user-friendly web applications. Passionate about front-end development, I aim to showcase my skills and knowledge through innovative projects and continuous learning.

## Core Competencies

**Web Development:** UI/UX | HTML | CSS | Sass | Bootstrap | JavaScript | PHP | React | C | C# | Python | MySQL | SQL Server | Database Design | GIT | Version Control | Responsive Design | Figma | Agile Development | AWS.

**Technical:** Google Analytics | Google Tag Manager | HotJar | Operating systems (Windows, Linux) | Troubleshooting | Networking | Data management and recovery | Directory Services | Cybersecurity | Azure | CI/CD .

**Business:** Digital Marketing | Customer Support | Software management | Project Management | Empathy | Communication | Problem-Solving | Time-Management | Patience | Active Listening | Quick Learner | Conflict Management.

## Professional Experience

<b>System Development &amp; Business Analyst</b>	Queensford College, TAS, AU	07/2023 - 10/2023
<ul style="list-style-type: none"><li>Designed, developed, and implemented software solutions according to project requirements and specifications.</li><li>Created and maintained VBA scripts to automate repetitive Excel tasks, improving efficiency and accuracy.</li><li>Participated in Agile development processes, including sprint planning, daily stand-ups, and retrospective meetings.</li><li>Document technical processes, procedures, and solutions for future reference.</li><li>Conducted thorough analysis of user needs and requirements to ensure the developed systems met business objectives.</li><li>Supported PC hardware components, desktop operating systems software and application software.</li><li>Collaborated with the development team to implement system enhancement and ensure their successful deployment.</li><li>Keep up to date with emerging technologies, industry trends, and best practices related to software development and business analysis.</li></ul>		
<b>Web Administrator &amp; IT Support</b>	Travel With a Cause, TAS, AU	03/2023 - 05/2023
<ul style="list-style-type: none"><li>Developed visually appealing, functional websites using Wix's drag-and-drop interface and built-in features.</li><li>Managed content updates, including text, images, and multimedia elements, using Wix's intuitive content editor.</li><li>Implemented <b>SEO</b> best practices within Wix websites to improve search engine visibility and organic traffic.</li><li>Troubleshoot hardware and software issues, including password resets, printer malfunctions, and network connectivity challenges.</li><li>Executed effective marketing campaigns for website traffic and lead generation.</li></ul>		

- Ensuring the accuracy and currency of IT documentation and records through regular updates and maintenance.

#### Client Liaison (University Project)

UTAS, TAS, AU

01/2021 - 12/2021

- Ensured smooth and timely exchange of information between clients and the institution.
- Maintained strong rapport with clients and stakeholders, addressing their needs and concerns effectively.
- Coordinated regular meetings to discuss project progress and resolve any issues with clients and stakeholders.
- Identified and resolved project challenges in collaboration with clients and stakeholders.
- Conducted frequent Usability tests with clients, providing tailored training sessions for proficiency

#### Customer Service Member

Coles Supermarket, TAS, AU

12/2022 - Present

- Engaged with customers to understand needs, resolve issues, and answer product questions.
- Referred customers to appropriate departments or personnel to swiftly resolve issues.
- Engaged in effective merchandising strategies to promote sales and create an appealing shopping environment.

### Projects

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- **SMS**: Developed a Student Management System using HTML, CSS, JavaScript, PHP and MySQL.
- **STROKE REHAB**: Designed and developed a mobile [app](#) for stroke patient rehabilitation at the UTAS.
- **OCEAN GAMES**: Developed a story-based 2D Game (Unity, SDLC) in a one-year project at the UTAS.

### Education and Certifications

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#### Bachelor of ICT | University of Tasmania

TAS, AU | **2022**

#### User Experience Certification ([Certificate](#)) - Designcourse.com

Online | **2022**

#### Digital Marketing Certification ([Certificate](#)) - HubSpot Academy

Online | **2024**

#### Google IT Support Professional Certificate ([Certificate](#)) - Coursera

Online | **2024**

#### Professional Year Program | ACAP

TAS, AU | **2023**

- Core units include Business Communication, Workplace relations and practices, WHS, Professional Networking and Presentation Skills.

#### Google Analytics Certification ([Certificate](#)) - Google

Online | **2024**

#### HotJar Certification ([Certificate](#)) - HotJar learning

Online | **2024**

#### IT Support Technical Skills HelpDesk ([Certificate](#)) - Udemy

Online | **2023**

#### ITIL Foundation Certification ([Certificate](#)) - ALISON.com

Online | **2024**

#### Volunteering Tasmania ([Certificate](#)) - Volunteering Tasmania

**2023**

### Referees

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- *Referees upon request.*