### **Keith Black**

Phone: (845) 625-9783 | Email: Keithblack4290@gmail.com | Denver, Colorado 80231 LinkedIn: /kblack4290 | Portfolio: https://kblack4290.github.jo/ | GitHub:/kblack4290

Full Stack Software Developer with a background in management and business development. Trained at the Denver University Coding Bootcamp and earned a Certificate in Full Stack Development. Resourceful problem-solver passionate about developing technologies that help people's everyday lives.

#### **Areas of Strength**

Communication • Adaptability • Problem Resolution • Critical Thinking • Creativity • Customer Service • Learning Agility • Analytical Abilities • Dependability • Client and Customer Retention • Leadership

#### **Technical Skills**

Languages: JavaScript ES6+, CSS3, HTML5, SQL, NoSQL

**Applications:** GitHub, Git Bash, MongoDB, MySQL, Postman, Insomnia, JIRA, SAP, VS code, **Tools:** Node, JQuery, Express, React, Bootstrap, Foundation, Handlebars, Heroku, BrowserStack **Workplace Skills:** Microsoft Office, Google Workspace, Docusign, SAP, CSC, Adobe, Yardi, OneSite

#### **Education**

Certificate in Full Stack Web Development **June 2021** University of Denver Denver, Colorado

Bachelor of Science December 2013

Major: History, Minor: Business Administration State University of New York at Plattsburgh Plattsburgh, New York

#### **Projects**

## Haggle V2 | github.com/domrafiti/ProjectThreeHaggle | proj-three-haggle.herokuapp.com/

- Summary: A bartering and trading application
- Role: Frontend, UI, Lead React Developer, Deployment, Presentation Specialist, and Backend Assistance,
- Tools: HTML, JavaScript, MongoDB, Express, React.Js, Node, jQuery, Sendgrid, Multer, S3, Font Awesome, Bootstrap, CSS, Passport Authentication

#### Haggle | github.com/domrafiti/ProjectTwoHaggle | haggle-proj.herokuapp.com/

- Summary: A bartering and trading application
- Role: Frontend, UI, Deployment, Presentation Specialist, and assisted Backend,
- Tools: HTML, JavaScript, Express, Node, jQuery MySQL, Sendgrid, Multer, Bootstrap, CSS,

## Concoctions | github.com/glchavez/Project-One | glchavez.github.io/Project-One/

- Summary: An application that provides recipes
- Role: Html, CSS, and assisted JavaScript
- Tools: HTML, CSS, JavaScript, Foundation, API's

#### Taker of Notes | https://github.com/Kblack4290/Taker-Of-Notes | the-taker-of-notes.herokuapp.com/

- Summary: An application where the user can take and reference notes
- Role: Sole author
- Tools: HTML, CSS, JavaScript, Express, Node

### **Related Experience**

### Robert Half/Shane Co., Denver, Colorado February 2021 - Present

QA Data Analyst

- Create and review testing in DEV, QA and Pre-Production environments.
- Evaluate issues that users encounter during user acceptance testing to determine impact.
- Execute System Testing by linking customers from Hybris to CSC applications.

- Experience in manual testing, website quality, and hotfixes.
- Develop, execute, and update functional and regression test suites.
- Work with QA manager to accurately assess defect severity and priority.
- Use applications like BrowserStack to ensure the website is functional on a variety of devices and browsers.
- Report and record detailed information about all issues experienced throughout testing.
- Performed Peer review for every regression test suite.
- Work on SAP (CRM & ECC), Executequeries to manage the ERP system.
- Coordinated with external testing teams to provide proper feedback procedures as well as guidelines for issues clarity and accuracy.
- Worked as a production support team member and resolved the production issues.

# **Additional Experience**

# Cornerstone Apartment Services, Denver, Colorado October 2017 – December 2020

Portfolio Manager

- Managed 335 Apartments in various properties from small multi-family homes to large apartment buildings totaling over \$50,000,000 in assets.
- Maintained a occupancy above 97% including during peak COVID-19 regulations
- Trained and mentored new managers and technicians
- Effectively reduce delinquency to increase NOI.
- Developed and oversaw the budget and financial reports to maximize profitability.

## eBay, Beacon, New York April 2016 - January 2020

Online Retailer

- Created, marketed, and managed a successful online retail business with over \$3,000 per month in sales.
- Responsible for all bookkeeping, shipping, public relations, purchasing and quality assurance.
- Promoted business through social media sites, Facebook, and Pinterest.
- Efficiently managed inventory of over 500 items with constant flow of units into and out of the storage area.
- Able to satisfy multiple client orders and maintain excellent feedback rating of over 99%.