

Objective

Passionate and results-driven web developer with 6+ years of experience in **WordPress, PHP, Laravel, ReactJS**, and **full-stack development**. Adept at managing large-scale deployments, troubleshooting complex issues, and enhancing performance for improved user experiences. Proven track record of leading teams, resolving over **200+ technical issues**, optimizing web performance for a **40% improvement in page load times**, and implementing SEO strategies that increased organic traffic by **35%**. Seeking to leverage technical expertise in **web development, database management, cloud technologies**, and **customer communication** to deliver seamless client experiences and drive long-term success in a dynamic environment.

Skills

- **Web Development & Frameworks:** PHP, Laravel, WordPress, CSS, HTML, ReactJS, JavaScript, front-end development, responsive design, image/audio file integration
- **Database Management:** MySQL, MongoDB, database management, version control systems (Git), backup, disaster recovery planning
- **Software Engineering & Best Practices:** Designing and integrating computer code, industry best practices, project scoping/documentation, Git, cloud technologies
- **Customer & Client Communication:** Verbal and written communication, client relations, project requirements fulfillment, cross-functional teamwork, prioritization and time management
- **Problem Solving & Support:** Bug fixes, troubleshooting, website support, live technical assistance, development of new applications
- **Disaster Recovery & Continuity Planning:** Business continuity planning, website backup, disaster recovery
- **Collaboration & Project Management:** Teamwork, client and coworker communication, project scoping, documentation, managing multiple projects

Education

University of New England

Master in Information Technology

Major Project: Advanced Web Technology(Laravel & React)

NSW, Australia

02/2023 - 11/2024

Pokhara University

Bachelor of Engineering in Computer Engineering

Major Project: Web Application (PHP, Mysql)

Pokhara, Nepal

09/2014 - 08/2021

Professional Experience

Senior WordPress Developer

Urja Lab Pvt Ltd (Pokhara, Nepal)

03/2018 – 01/2023

- Led a team of 25 developers in the development of custom WordPress themes and plugins; improved code quality and performance by 30% through code reviews, best practices, and CI/CD pipelines integration.
- Optimized website performance using tools like Google PageSpeed Insights and GTmetrix, resulting in a 40% improvement in page load times and enhancing user experience.
- Resolved 200+ complex technical issues, including site migrations, plugin conflicts, and security vulnerabilities, ensuring seamless client experiences through ticket systems and live chat support.
- Optimized user engagement and mobile traffic by 25% through the implementation of responsive web design using HTML5, CSS3, JavaScript, and Bootstrap.

- Streamlined development workflows by utilizing Git for version control and collaborating with cross-functional teams, reducing development time by 20%.
- Enhanced SEO performance and increased organic traffic by 35% for client projects using SEO optimization tools to improve site rankings.

Senior PHP Developer

Sewarow Technology (Nepal)

10/2020 – 01/2022

- Developed and deployed scalable PHP applications using Laravel and CodeIgniter, improving system performance by 50% through optimized backend processes and refactoring legacy code.
- Led database design and optimization with MySQL and MongoDB, ensuring efficient data storage, query performance, and reducing server load by 30%.
- Collaborated with clients to identify infrastructure improvements, utilizing cloud services like AWS and Google Cloud, resulting in cost reductions of 15% in hosting and infrastructure costs.
- Integrated RESTful APIs for external services and built custom solutions that improved business automation and reduced manual workloads by 20%.
- Mentored and coached junior developers, guiding them through the resolution of 100+ bugs, boosting team efficiency by 25% and improving overall code quality, which led to a 20% reduction in bug recurrence.

Information Technology Officer

Jaljala Rural Municipality (Nepal)

08/2021 – 07/2022

- Managed and maintained municipal software and infrastructure, resolving 500+ IT support requests and ensuring operational continuity for 10+ departments.
- Led system audits and implemented infrastructure optimizations, leveraging advanced troubleshooting and performance analysis techniques, which enhanced software performance by 40% and minimized service disruptions by 30%.
- Led technical support teams, providing training to 50+ municipal staff on troubleshooting and efficient software use, resulting in a 20% decrease in support tickets over six months.
- Implemented data backup and disaster recovery plans, ensuring no data loss during unforeseen events and achieving a 99.9% system uptime.

Theme Developer

Theme Palace (Nepal)

08/2019 – 01/2020

- Developed custom 16+ WordPress themes with a focus on performance, security, and user experience, ensuring all themes met the high-quality standards required for WordPress.org approval.
- Collaborated with a team of developers to review, optimize, and provide actionable feedback on theme submissions, resulting in a 20% increase in theme approval rate by addressing key performance bottlenecks and enhancing code quality.
- Optimized themes for responsiveness, SEO, and adherence to WordPress coding standards, leading to a 30% improvement in page load speed and a 20% increase in organic traffic for client websites.

Senior WordPress Developer (Part-time)

Nipuna Prabidhik Sewa (Pokhara, Nepal)

01/2019 – 07/2019

- Resolved 50+ technical issues for international clients using ticketing system and email communication, ensuring all issues were addressed within SLA and contributing to a 30% improvement in ticket resolution efficiency.
- Prioritized and managed over 100 support tickets using ticket management systems to ensure issues were addressed based on complexity and urgency, reducing resolution time by 25% through efficient resource allocation.
- Collaborated with C-level clients to provide technical updates and resolve escalated issues, maintaining a 95% client satisfaction rate and ensuring a high level of service for all stakeholders.

Jr. WordPress Developer

Mandala IT Pvt. Ltd (Nepal)

01/2018 – 01/2019

- Contributed to over 15 WordPress projects, including theme customization, plugin integration, and website enhancements, improving client satisfaction by 98%.
- Resolved 30+ client issues alongside senior developers, ensuring the delivery of solutions within tight deadlines and improving project delivery times by 20% through collaborative troubleshooting and efficient problem-solving.
- Managed customer expectations to successfully build and launch 10+ projects, achieving 100% on-time delivery by maintaining clear communication and proactive project management.

Volunteer Experience

President

Computer Association of Pokhara Engineering College

2017 – 2018

- Led 30+ Tech Initiatives to promote technology education, including weekly tech talks, workshops, and coding sessions to enhance student learning.
- Organized 10+ Major Events, including hands-on coding Bootcamps, guest speaker sessions, and inter college tech competitions.
- Collaborated with Faculty & Students to develop projects, learning materials, and mentorship programs for aspiring programmers.
- Strengthened Tech Community Engagement by encouraging knowledge sharing, peer collaboration, and innovation-driven discussions.

Active Member & Volunteer Organizer

WordPress Community

2017 – Present

- 200+ Contributions on translate.wordpress.org, including translating and suggesting strings to improve WordPress accessibility.
- Organized 10+ WordCamp Events including WordCamp Pokhara (2018, 2019, 2020) and WordCamp Kathmandu 2020, managing logistics, speaker coordination, and community engagement.
- Hosted 50+ Meetups & Campus Events as part of the WordPress Pokhara Organizer Team, conducting monthly meetups and workshops to foster local developer engagement since 2017.
- Resolved 100+ Queries on WordPress forums and contributed to theme development by closing tickets on Themes Trac for better user experience.
- Published Official Announcements for WordCamp events, including postponements due to COVID-19, keeping the global community informed.

References

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