

KEAGAN SUAH

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EXPERIENCE

GIVENCHY | *Retail Sales Associates*

Singapore | **06.2023 – Present**

- Assisted customers in selecting and trying on leather goods, shoes, and clothing items, providing style advice and ensuring a positive shopping experience.
- Assisted sales associates with customer purchases accurately and efficiently, handling the packing and wrapping of products.
- Maintained an organized and visually appealing sales floor, including folding and restocking merchandise.
- Collaborated with the team to create attractive displays and promotional signage to drive sales.
- Participated in regular inventory counts and restocked inventory as needed.

SALVATORE FERRAGAMO | *Retail Sales Associates*

Singapore | **04.2018 – 05.2021**

- Greet customers, provide assistance, and offer product recommendations based on their needs.
- Reorganised the storage room to ensure that products are found easier, increasing efficiency up to 30%.
- Assisted sales associates with customer purchases efficiently, packing and wrapping of products.
- Maintained an organized and visually appealing sales floor, including folding and restocking merchandise.
- Participated in regular inventory counts and restocked inventory as needed.

SKILLS

		<u>Competency Level</u>
Soft Skills:	Customer Service, Sales Techniques, Product Knowledge, Professional Communication, Inventory Management, Problem Solving	Advance
Technical Skills:	Power BI, Microsoft Excel, Microsoft PowerPoint, Programming	Intermediate

EDUCATION

TEMASEK POLYTECHNIC | *Diploma of Accounting & Finance*

Singapore | **04.2018 – 05.2021**

- Business Accounting, Business Economics, Financial Accounting, Business Technology & Analytics, Auditing, and Information System & Financial Analytics.

Additional Courses

- Relevant Coursework: *Machine Learning, Programming, Data Science, Website Development*

PROJECTS

Portfolio Website

Created a personal portfolio website using HTML, CSS, and JavaScript to showcase projects and skills. Focused on creating an intuitive user interface.

Attendance and Duty System

Designed and developed a responsive website using Flask. Digitalizing attendance collation and automatic duty planning and management.

Affiliate Marketing Website

Designed and developed a responsive Affiliate Marketing website using Flask. Created website to provide marketing services for various companies.