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加 華 銀 行
CANADIA BANK

Certificate of Attendance



THIS IS TO CERTIFY THAT
PHO KEANGHOUR

HAS ATTENDED THE ONLINE LEARNING COURSE ON
INDUCTION PROGRAM

COURSE INCLUDED:

- BANK OVERVIEWS
- HR POLICIES & PROCEDURES
- BANK PROFESSIONAL GROOMING
- DIGITAL PRODUCTS & SERVICES
- GSTP FOR CUSTOMER SERVICE
- CUSTOMER COMPLAINT RESOLUTION
- ANTI-MONEY LAUNERING (AML) & COUNTER FINANCIAL TERRORISM (CFT)
- IT SECURITY AWARENESS
- FRAUD AWARENESS

02-03 November 2023

Hourt Thara

Head of Learning and Development Department