# **COVER LETTER**

Address: Phnom Penh | Telephone: 095 323 346 | Email: phokeanghour12@gmail.com

### Dear Hiring Manager,

I am writing to express my interest in your Technology Program. Currently, I am a Developer at Canadia Bank PLC, where I build and maintain APIs for core banking, middleware, and mobile/web systems, and work with Java and Python on the EBS Fiorano system for enterprise solutions. I ensure data security through AES, RSA, and PGP encryption and manage Linux servers (Red Hat) for optimal performance.

Previously, at Bill24, I provided technical support for API integrations and online payments, resolving complex issues quickly to improve service reliability. I also gained strong experience in vendor collaboration for API integration.

I have a basic knowledge understanding of Java, Python, PHP, and Swift, which allows me to effectively maintain, review, and contribute to code in these languages. I also use tools such as POSTMAN and SOUPUI for API testing, and work with data interchange formats like JSON, XML/XSD, and OFS. Additionally, I have experience working with frameworks such as FastAPI, Flask, Laravel, and Java Spring Boot.

I am pursuing my Bachelor's in Management Information Systems (MIS), graduating in 2024 with a GPA of 3.41, and completed a 6-month iOS Development course at Aditi Academy.

I am confident that my technical skills, problem-solving abilities, and passion for learning make me a strong fit for your program. I look forward to the opportunity to discuss my application.

Sincerely, Pho Keanghour



Addres

Phone

∰ Gmail

III Date of Birth

**Nationality** 

Cambodian

**SETEC INSTITUTE (MIS)** 

**BELTIE INTERNATIONAL SCHOOL** 

**SOVANAAPHUIM SCHOOL** 

# PHO KEANGHOUR

Apply for .....

## **EXPERIENCE**

Canadia Bank PLC | 2023-Present OFFICER, DEVELOPER (IT CORE BANKING & MIDDLEWARE)

### IT Application Department | IT Division

### Reports to: Manager, Developer (IT Core Banking & Middleware)

As a Developer in the IT Application Department, I design, develop, and maintain applications across core banking, middleware, mobile, web platforms. I collaborate with system analysts, project managers, and developers to optimize applications, ensuring they meet business needs and align with the bank's infrastructure.

#### Responsibilities:

- API Development & Integration:
  - Develop and maintain APIs to integrate core banking systems with mobile/web apps and third-party systems, implementing security measures such as AES, RSA, and PGP encryption to protect sensitive data.
- Data Security & Management:
  - Implement and enforce security protocols using AES, RSA, and PGP encryption for secure data transmission and storage, ensuring compliance with regulatory requirements.
- Documentation Creation:
  - · Create and maintain API integration documentation for vendors, including data dictionaries for detailed reference, ensuring clear communication and consistency in integration processes.
- Linux Server (Red Hat):
  - Manage and maintain Red Hat Linux servers for optimal performance, automate server tasks, and troubleshoot system issues. Regularly check server logs for potential issues, perform routine maintenance, and ensure system reliability.
- System Monitoring & Maintenance:
  - · Monitor core banking, middleware, and web systems for performance, availability, and stability, applying updates and patches as needed.
- Application Development & Support:
  - Develop high-performance banking applications, write clean, maintainable code, and provide support for internal and external users.
- Collaboration & Reporting:
  - Work closely with developers and software providers to align on project goals. Provide regular updates to project managers and generate performance reports for audits.
- Compliance & Risk Management:
  - Ensure adherence to regulatory standards and internal guidelines, identifying and mitigating risks to ensure compliance.

### Bill24 | 2021 - 2023 **SOFTWARE SUPPORT**

Bill24 offers e-Invoice, e-Payment solutions, and API integration for online payments with Cambodia's local banks.

#### Responsibilities:

- UAT & Testing: Developed and executed test plans for new features, ensuring business requirements were met through various data sets and scenarios.
- · Issue Resolution: Identified and troubleshot system bugs, working with developers to ensure system stability.
- Database Management: Used SQL Server, MySQL, PostgreSQL, or Oracle to maintain and query databases, import/export data, and create database schemas.
- API Integration & Maintenance: Integrated third-party APIs, maintained documentation, and troubleshot API-related issues.
- Reporting & Data Management: Generated monthly test reports, communicated results to stakeholders, and reset data for subsequent testing cycles.

## V Auto Cambodia | 2020 - 2021 DIGITAL SALE & DIGITAL MARKETING

#### Responsibilities:

- Managed Facebook page: responded to comments, posted content, and tracked performance.
- Designed marketing materials (posters, banners, name cards) to promote products.
- Created and managed advertising campaigns on Facebook, Instagram, TikTok, and Telegram.
- Generated audience reports and created targeted marketing campaigns.
- Analyzed performance data to improve marketing strategies and campaigns.

# Official Records and Proof of Completion

