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# Keaton Jones

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Keatonjonesy@gmail.com / 8018659131 / Riverton, UT 84096 / **WWW:** <https://keatons-dev-showcase.vercel.app/>

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## Professional Summary

Full-stack Software Developer with 3+ years of experience designing and implementing scalable applications in C#/.NET, SQL, and React. Skilled in building and optimizing RESTful APIs, cloud-based services, and customerfacing solutions with a strong focus on performance, reliability, and usability. Experienced collaborating across teams to deliver impactful SaaS products, streamline integrations, and improve user experiences. Passionate about applying technology to create modern, engaging client solutions.

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## Work Experience

### CREngland - Software Developer

05/2022 - 08/2025

West Valley, UT

- C# / .NET / React / TypeScript / Tailwind CSS / Node / SQL / MongoDB / Kubernetes / Bitbucket / Jenkins / Kafka / Jest / CI/CD
- Designed, developed, and maintained RESTful APIs in C#/.NET, supporting over 10,000 daily interactions, with sub-300 ms response times.
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- Partnered with cross-functional teams to implement customer-facing SaaS features, enhancing client satisfaction and engagement.
- Improved SQL outbox connectors, reducing memory usage by 40%, and ensuring uninterrupted service during high-volume loads.
- Delivered reusable React and TypeScript UI components that streamlined integration with backend services, and reduced front-end development time.
- Developed and maintained unit tests with Jest and Moq, achieving over 80% code coverage and boosting system stability.
- Collaborated with engineers and product managers to deliver new features and improve the end-user conversational experience.

### GoHealth - Support Specialist

09/2019 - 03/2022

Lindon, UT

- Supported health insurance clients by providing technical assistance,

## Skills

- **Languages & Frameworks:** C#, .NET, React, TypeScript, JavaScript, Node.js, SQL, MongoDB, HTML, CSS
  - **APIs & Databases:** RESTful APIs, GraphQL, SQL optimization, MongoDB
  - **Cloud & DevOps:** Jenkins, Kubernetes, Bitbucket, Sourcetree, CI/CD pipelines
  - **Testing & Tools:** Jest, Moq, Postman, Insomnia, Dynatrace
  - **Other:** TailwindCSS, Kafka, containerized services
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## Education & Certifications

- University of Utah – Full Stack Development Certificate (02/2025)
  - Udemy – C# Master Class (02/2023)
  - Salt Lake Community College – General Studies
  - Pega CSA Course – Pega Systems
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## Professional References

- Thomas Casselberry  
Director, Software Development |  
C.R. England, Inc  
[thomas.casselberry@crengland.com](mailto:thomas.casselberry@crengland.com)  
(206) 240-7225 - Mobile

reporting, and data analysis to improve the customer experience.

- Generated reports to measure team productivity, and ensure optimized client support processes.
- Gained experience in data entry, analytics, and Excel reporting for operational decision-making.

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## Websites, Portfolios, Profiles

- <https://candidate-search-b13g.onrender.com/>
- <https://virtual-garage.onrender.com/>
- <https://github.com/Keaton007>

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## Recommendations

To Whom It May Concern,

I am pleased to recommend Keaton Jones, who has served as a Software Developer in my organization for over three years. During this time, Keaton has consistently demonstrated both technical excellence and an exceptional ability to collaborate across teams.

Keaton is a highly skilled polyglot with strong knowledge and demonstrated proficiency in C# development, Docker containerization, MongoDB, SQL Server, ReactJS, NodeJS, and other UI frameworks, as well as significant experience with the Atlassian suite of cloud applications. His versatility allows him to move seamlessly between back-end and front-end development, making him an invaluable contributor to complex, full-stack projects.

In addition to his technical capabilities, Keaton brings a contagious enthusiasm and positive energy that elevate the teams he works with. He approaches challenges eagerly with creativity and determination, and his proactive problem-solving has been instrumental in delivering several key initiatives within our organization.

Beyond his individual contributions, Keaton fosters a collaborative environment by openly sharing knowledge, mentoring peers, and driving best practices across our development efforts. His ability to balance technical depth with effective communication makes him a strong partner for both technical and non-technical stakeholders alike.

I am confident that Keaton will be a tremendous asset to any organization fortunate enough to have him on their team. He has my highest recommendation.

Sincerely,

Thomas Casselberry Director,

Software Development | C.R. England, Inc.

Information Technology, Systems Development (ITSD)