

# Kevin A. Taylor

Manassas, VA 20109 | (703)-407-6515 | prokevint@gmail.com

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## EDUCATION

### GEORGE MASON UNIVERSITY

Bachelor's Degree in Information Technology  
GPA: 3.35

Fairfax, VA  
AUG'17 – DEC'20

### Northern Virginia Community College

Associate of General Studies  
GPA: 3.31

Manassas, VA  
AUG'13 – MAY'17

## SKILLS

### Languages/Frameworks

Java, Python, PHP, MySQL, Oracle, HTML/CSS

### Software/Tools

Windows OS, Linux OS, Git, Adobe Creative Cloud, Virtual Box

- Fundamental networking knowledge
- Fundamental Operating System knowledge
- AWS Practitioner
- Troubleshooting skills
- Some experience with Linux OS and terminal commands
- Data Structures and Algorithms
- Knowledge of Agile and Waterfall methodologies
- Experience with JSON and XML formats
- Strong willingness to learn and accept feedback
- Customer service skills obtained from 6 years of restaurant work
- Ability to build long lasting relationships with people

## EXPERIENCE

### AMAZON WEB SERVICES – Data Center Technician

Manassas, VA

APR'21 – PRESENT

- Troubleshoot, repair, and maintain AWS systems
- Securely handle media with customer data
- Teamwork intensive environment working on large projects
- Variety of systems and work requires constant learning

### CRACKER BARREL - Waiter

Manassas, VA

OCT'14 – APR'21

- Provide customer service of food and drinks in a high-volume store
- Work relies heavily on teamwork
- Fast-paced environment
- Skill trainer
- Lead host who managed host team to seat efficiently during peak rushes to meet goal hours

### PAPA JOHN'S PIZZA - Driver

Manassas, VA

MAR'20 – JUL'20

- Drive safely and deliver food and drinks to local customers
- Teamwork environment
- Distribute routes and orders efficiently and fairly to all delivery drivers
- Box and ready orders for delivery