# **Kevin A. Taylor**

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### **EDUCATION**

### **GEORGE MASON UNIVERSITY**

Fairfax, VA

**Bachelor's Degree in Information Technology** 

GPA: 3.35

### **Northern Virginia Community College**

Manassas, VA

**Associate of General Studies** 

GPA: 3.31

AUG'13 – MAY'17

### **SKILLS**

## Languages/Frameworks

Java, Python, PHP, MySQL, Oracle, HTML/CSS

### Software/Tools

Windows OS, Linux OS, Git, Adobe Creative Cloud, Virtual Box

- Fundamental networking knowledge
- Fundamental Operating System knowledge
- AWS Practitioner
- Troubleshooting skills
- Some experience with Linux OS and terminal commands
- Data Structures and Algorithms
- Knowledge of Agile and Waterfall methodologies
- Experience with JSON and XML formats
- Strong willingness to learn and accept feedback
- Customer service skills obtained from 6 years of restaurant work
- Ability to build long lasting relationships with people

### **EXPERIENCE**

### **AMAZON WEB SERVICES – Data Center Technician**

Manassas, VA

APR'21 - PRESENT

- Troubleshoot, repair, and maintain AWS systems
- Securely handle media with customer data
- Teamwork intensive environment working on large projects
- Variety of systems and work requires constant learning

#### **CRACKER BARREL - Waiter**

Manassas, VA

OCT'14 - APR'21

- Provide customer service of food and drinks in a high-volume store
- Work relies heavily on teamwork
- Fast-paced environment
- Skill trainer
- Lead host who managed host team to seat efficiently during peak rushes to meet goal hours

### **PAPA JOHN'S PIZZA - Driver**

Manassas, VA

MAR'20 - JUL'20

- Drive safely and deliver food and drinks to local customers
- Teamwork environment
- Distribute routes and orders efficiently and fairly to all delivery drivers
- Box and ready orders for delivery