



Service Bulletin

ISSUE NO	M-Q-CM-50
DATE	12-JUL-2019
PAGE	01 of 02

SUBJECT	: MODIFICATION IN CONTROLLER ASSY, EPS
APPLICABLE MODEL	: SWIFT, SWIFT DZIRE, ERTIGA & ERTIGA (SHVS)
MODEL CODE	: AZI412/AZI412N/AZI413D/AZI413N/AVI414/AVI413D/ AVI413D (SHVS)

This Service Bulletin is to inform about the modification done in Controller Assy, EPS in Swift, Swift Dzire, Ertiga & Ertiga (SHVS).

CONDITION

In some cases, customer might report for power steering warning lamp glowing, immediately after starting the vehicle, resulting in hard steering operation. During diagnosis DTC – C1113 will be observed in vehicle.

CORRECTION

Modification has been done in the Controller Assy, EPS.

PART INFORMATION

MODEL	PART NAME	OLD PART NUMBER	NEW PART NUMBER
AZI412/AZI412N/AZI413D/AZI413N	CONTROLLER ASSY, EPS	38720M74L15	38720M74L16
AVI414/AVI413D		38720M60M16	38720M60M17
AVI413D (SHVS)		38720M60M21	38720M60M30

Master copy should be retained in your records.

Works Manager to explain all concerned as mentioned in the bulletin.

Works Manager	Customer Care Manager	Service Advisor	Supervisor	Technical Advisor	Spare Parts Manager

Previous Bulletin No. M-G-CM-49 dated 3-Jul-2019 has been sent to all Dealers, MSMs and MSZs.

G-02-01-01

MARUTI
Caring for Customers

ISSUE NO	M-Q-CM-50
DATE	12-JUL-2019
PAGE	02 of 02

COUNTERMEASURE FOR PRODUCTION (Cut-off VIN)

Model Code	Model Name	Fuel Type	Cut-off VIN
AZI412N	DZIRE TOUR	PETROL	MA3EJKD1S00C10167
AZI413N		DIESEL	MA3FJEB1S00C10213
AZI412N (CNG)		CNG	MA3EJKD1S00C10017

**For Old Swift, Old Swift Dzire, Old Ertiga & Old Ertiga (SHVS), cut-off VIN is not required as production of these models has stopped.*

FIELD CORRECTION

- In case of customer complaint, vehicle has to be inspected and root cause to be identified.
- In case steering becoming hard just after EPS malfunction indicator lamp glows in cluster (DTC – C1113), then Controller Assy, EPS has to be replaced as per procedure in Service Manual.
- After replacement of the part, necessary road test to be performed to confirm elimination of the problem.

Note: If DTC C1113 is reported along with other DTCs, part is not to be replaced directly. Diagnosis has to be done as per Service Manual.

This may be explained to all concerned in the workshop.



Kapil Sharma

Dy. General Manager

Technical and Customer Relations (TCR)

All Dealers/MSMs/MSZs: - GM (Works) / Works Manager / Spare Parts Manager