Ecosure claims

To make an EcoSure claim, you can use their WhatsApp number 0777222222,

To make a claim the following documents must be submitted:
1. Fully completed claim form.
2. Patient card.
3. Other medical records from the hospital.
4. Medical aid card used.
5. Receipts for all cash payments.
6. Letter of admission and discharge.
7. Copy of ID of claimant.

How to stop EcoSure from deducting money?
Here are the steps to follow if you want to disable the auto debit facility and prevent an unwarranted $1 deduction from your EcoCash wallet.
1. Dial *900#
2. Proceed to enter your EcoCash PIN.
3. On the menu select option 4: Manage Policy.
4. Select Option 2: Disable Premium Auto Debit.
5. Select Option 1 to Confirm.

How to sponsor family or friends that are registered on EcoSure?
1. Dial *900# , enter EcoCash PIN, select Funeral, Individual, USD/ZW.
2. Select Sponsor New Family Member & Friends.
3. Select Sponsor New Member and enter number to be sponsored.
4. Enter last 3 letters of the sponsored 's name.
5. Confirm.