

The process begins, when it is brought in the defective computer.

Afterwards, the repair cost calculation is prepared.

Subsequently, the repair cost calculation is received.

Next, one of the following branches is executed:

- The computer home is taken.

- The process is continued.

- *Latterly, the repairing computer is started.

- *Thereafter, the process is split into 2 parallel branches:

- *After that, the hardware is checked and is repaired.

- *Consequently, the software is checked and is configured.

- *Once all 2 branches were executed, the repairing computer is finished.

- *Following, the system functionality is tested.

- *Thereon, it is silent transition 2ed.

If it is required, the latter steps are repeated and the process continues with starting the repairing computer.

- Once the loop is finished, it is silent transition 1ed.

Once one of the alternative branches was executed the ticket is closed.

Later on, the process is completed.