Here's a clear step-by-step description of the process:

- 1. Start: The process begins with a customer ready to place an order.
- 2. Place Order (exclusive choice):
  - Either "Place Order Online"
  - OR "Place Order In-Person"

These cannot happen together. The process takes one path.

#### 3. Payment (exclusive choice):

After placing the order:

- "Pay Using Cash"
- o OR "Pay Using Debit Card"
- OR "Pay Using Credit Card"

Only one payment method is used. All payments lead to the same next step.

## 4. Prepare Order (exclusive choice):

After payment:

- Either "Prepare Standard Order"
- o OR "Prepare Custom Order"

These are two distinct preparation paths. Only one is selected.

# 5. **Delivery/Pickup** (exclusive choice):

After preparation:

- Either "Deliver to Home Address"
- OR "Pick Up In-Store"

The order cannot be both delivered and picked up.

### 6. Final Step:

After delivery/pickup, the process ends with "Complete Order".

## **Key Observations:**

- All choices are exclusive (no tasks happen at the same time)
- No loops exist every step happens exactly once
- Silent transitions are not explicitly named but connect these steps in sequence
- The process always flows forward, ending when the order is completed.