KEENA WASHINGTON

EXPERIENCE

SOFTWARE ENGINEER/ CLOUD & PLATFORM ENGINEER, ADOBE; ATLANTA, GA – 2022-2025

❖ Developed and maintained C# (.NET) and Python services and REST APIs to automate internal workflows and support platform integrations across Adobe's cloud ecosystem.

❖ Built SQL data pipelines and ETL workflows in MySQL/PostgreSQL to improve analytics accuracy, operational visibility, and executive reporting.

❖ Designed UI/UX dashboards visualizing KPIs, system performance, and incident trends used by engineering and SRE teams.

❖ Supported Azure and hybrid-cloud initiatives, implementing automation scripts to enhance reliability, storage workflows, and service availability.

❖ Improved CI/CD pipelines with automated testing and deployment validations to ensure secure, repeatable releases.

SYSTEMS ANALYST / INTEGRATION & AUTOMATION ENGINEER , CINTAS, DULUTH, GA – 2018-2022

❖ Developed Python and JavaScript automation tools that streamlined operational workflows, reducing manual entry and process bottlenecks.

❖ Created operational reports, SQL queries, and data models supporting forecasting, route efficiency, and customer service metrics.

❖ Designed internal UI/UX interfaces improving visibility into logistics, account management, and inventory processes.

❖ Implemented JSON-based API integrations to sync data across internal business systems and reduce data inconsistency.

❖ Supported the transition of legacy workflows to secure hybrid-cloud solutions, improving uptime and data access across teams.

EDUCATION

WESTERN GOVERNORS UNIVERSITY; B.S. SOFTWARE ENGINEERING, 2025
UNIVERSITY OF COLORADO BOULDER; GRAPHIC DESIGN, 2023
AWS CERTIFIED CLOUD PRACTITIONER CERTIFICATION; 2025
ITIL 4 CERTIFICATION, AXELOS; 2025

SKILLS

C#, .NET, Python, JavaScript, REST APIs, Microservices, SQL, MySQL, PostgreSQL, SQLite, ETL, Data Modeling, Data Pipelines, Dashboarding, UI/UX, Azure, Hybrid Cloud, Automation Scripting, CI/CD, GitHub Actions, Azure DevOps, JSON Integrations, Service Reliability, Cloud Migration, ITIL, Incident Management, Change Management, Root Cause Analysis, Reporting Analytics, Internal Tools Development, Scripting, Systems Integration