

# KEENA WASHINGTON

EARLY-CAREER SOFTWARE ENGINEER

## CONTACT DETAILS

 WKeena74@gmail.com

 (678)949-3690

 McConnells, SC 29726

## SKILLS

Languages: C#, Python, JavaScript, PHP, SQL, XAML, HTML, CSS

Frameworks: .NET MAUI, Razor, ASP.NET, React

Runtime: Node.js

Data & Storage: SQLite, PostgreSQL, MySQL, Data Modeling, JSON

APIs: REST API design and consumption, ASP.NET Core API

Security: OAuth, Password hashing, API key protection

## EDUCATION

Bachelor of Science in Software Engineering

**Western Governors University**  
2024-2025

## CERTIFICATIONS

AWS Cloud Practitioner - 2025

ITIL 4, Axelos - 2025

## LINKS

[Linkedin](#)

[Portfolio](#)

[Github](#)

## PROJECTS

### MY TREAT – LOYALTY REWARDS APP; C#, .NET, XAML, SQLITE

❖ Built a cross-platform loyalty rewards app using .NET MAUI and C#, targeting Android, iOS, Windows, and macOS

❖ Designed and implemented local persistence using SQLite, including data modeling and entity definitions. As well as a personal cloud backup feature.

❖ Created dashboards for customer tracking, reward redemption, employee activity, and sales trends using structured local data and application logic.

❖ Focused on mobile usability and clean UI flows across platforms.

### AI PERSONAL CHATBOT; PYTHON, JAVASCRIPT, HTML/CSS, JSON

❖ Built a personal Q&A chatbot backed by a custom REST API to support a static frontend hosted on GitHub Pages.

❖ Designed a JSON request/response contract between front and backend services.

❖ Deployed backend API endpoints on Vercel and managed secrets using environment variables.

❖ Implemented lightweight guardrails to control token usage and prevent unnecessary API calls.

## WORK EXPERIENCE

### STORE MANAGER, PIPE DREAMS; DULUTH, GA – 2020-2025

❖ Managed daily operations for a high-volume retail location, ensuring consistent service and compliance with business policies.

❖ Trained, scheduled, and supervised employees, providing onboarding and performance guidance.

❖ Coordinated inventory ordering, product intake, and stock organization to maintain availability and accuracy.

❖ Resolved customer issues in a fast-paced environment requiring clear communication and professionalism.

❖ Maintained cash handling, reconciliation, and daily operational reporting.

### STORE MANAGER / SALES ASSOCIATE, JUST SMOKE, LAWRENCEVILLE, GA – 2015-2020

❖ Progressed from cashier to store manager through consistent performance and leadership.

❖ Delivered customer-facing service while balancing operational efficiency and policy adherence.

❖ Supported day-to-day store operations, including inventory tracking and staff coordination.