**Raghavendra.R**

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**Software Test Engineer**

**Profile Summary**

* 7.5 years of IT experience as Software Test Engineer.
* Excellent understanding of Software Development Life Cycle (SDLC) and Software Test Life Cycle (STLC) and Test Methodologies.
* Having experience on BFSI domain, worked on Payments, Credit Risk, Loan and Advisory Service Module.
* Having experience on Database and SQL queries.
* An exceptional performer with the ability to work in teams as well as individual.
* Strong interpersonal and communication skills necessary to interact effectively with Clients, Peers and all levels of management.
* Strong skills in performing various tests such as Smoke, Functional, Regression, GUI, Sanity, Compatibility, E2E, Database, Web and Window Based Application Testing.
* Experience in preparing Estimation, System Test Plan and System Test Report and Monthly Metrics for the project.
* Expertise in Writing and execution of Test cases, Defect Tracking & Reporting in HP ALM Tool.
* Very good knowledge on Wealth Management, Front office, Middle Office, Back Office, Investment Banking, Capital Market and Mutual Funds.

**Areas of Exposure and Key Skills**

* SDLC, STLC.
* Manual Testing: System Testing, Regression Testing, Adhoc Testing, Exploratory Testing, Web Service Testing.
* Automation Testing: HP UFT, HP ALM.
* Database: PL/SQL.
* Agile and Water Fall Models.

**Work Experience**

**Senior Test Engineer (Jun 2016 – Present) HCL Technology Private Limited Electronic City, Bangalore**

**Project: ORD (Nov 2018–Present)**

**Environment:** **Java, Seeburger**  **Client: Wincanton TMS**

Description: ORD is a software application to maintain day to day transactions in transport office. Using this system planner can manage transport work. planner can select vehicle to transport the goods with optimized route. Planner can also track the vehicle delivery of goods. Planner can be able to track the execution status of an order and also debrief details of an order. Planner is able to maintain and track the finance of an order and also the payment details.

**Role and Responsibilities**

* Review of use case documents to understand and to find gaps in early stage which help project team to correct specs by raising clarification.
* Designing, developing and executing Manual test cases in HP ALM.
* Testing the functionality of the application with multiple data including positive and negative data for multiple times.
* Executing Test cases and verifying the Actual results with the Expected Results using the Test Lab feature of HP ALM.
* Involved in defect triage call with client and developers.
* Discussion with clients regarding the business requirement, clarification and delegating the same to other team members.
* Involved in walkthrough of test case for the sign off.
* Responsible for daily status updates showing the progress of the testing efforts and open issues to be resolved.

**Project: IPAR (Mar 2018–Oct 2018)**

**Environment:** **Java, SQL database server2000, windows 7** **Client: World Bank**

Description: IPAR is a Loan Repayment Application, where the IFC team can see the funding, SLR, GLR and projects details of the banks or partners who had taken loans from the World Bank. IPAR will provide the complete details of the defaulted loans where in it will help credit officer to calculating the liquidity risk of the organization.

**Role and Responsibilities**

* Review BRD and FSD documents to understand and to find gaps in early stage which help project team to correct specs by raising clarification.
* Designing, developing and executing Manual test cases in HP ALM.
* Testing the functionality of the application with multiple data including positive and negative data for multiple times.
* Executing Test cases and verifying the Actual results with the Expected Results using the Test Lab feature of HP ALM.
* Usage of HP ALM for Linking Defects, Defect Management, Generating Reports and Graphs.

**Project: Bawag PSK (Easy Bank) (Aug 2017–Dec 2017)**

**Environment:** **Java, SQL database server2000, windows 7** **Client: EASY Bank**

Description: BAWAG P.S.K is the fourth largest bank in Austria formed on October 1, 2005 by the merger of the separate P.S.K. and BAWAG banking firms. It is mainly involved in Retail and corporate banking with focus on Austria and selected Western European countries. This project mainly works on five main basic products in Banking and they are Account, Savings, Credit card, Security (Custodial account) and Loan. In order to support BAWAG customers online, it has come up with their products, which supports across various platforms like Mobile, Tablet and Desktop across all browsers.

**Role and Responsibilities**

* Manual Testing of the Easy Bank Application.
* Executed the Test cases as per customer requirement in 3 Environment, a) Desktop B) Mobile & c) tab and executed in Spira.
* Logging the defects using tool Spira.
* Interacted with various members of the team, to discuss the status of the project, implementing change controls and product deliverables on regular basis.
* Responsible for daily status updates showing the progress of the testing efforts and open issues to be resolved.

**Project: BASA (Jun 2016 – Jul2017)**

**Environment:** **Java, SQL database server2000, windows 7** **Client: Deutsche Bank**

Description: BASA means Brokerage & Advisory Sourcing Approach.  This project is for Investment & Advisory IT department of GTO–PCB IT division in Deutsche Bank. The project provides the customized IT solutions to the Investment and advisory products of PBC investment processes of the bank. Services provided by BASA are RTB and CTB.  Depending on the client requirement following services are provided by BASA. RTB (Run the Bank – Application maintenance and support activities).  A normal service requiring code changes like incidents, hotline/emergency issues, service requests, and change requests, assigned as RTB issues will follow the maintenance life cycle model as defined in OMS.

**Role and Responsibilities**

* Review BRD and FSD documents to understand and to find gaps in early stage which help project team to correct specs by raising clarification.
* Prepared Estimates and System Test Plan for the project.
* Preparing Requirement Traceability Matrix for Test cases.
* Designing, developing and executing Manual test cases in HP ALM.
* Identifying automation regression scenarios
* Testing the functionality of the application with multiple data including positive and negative data for multiple times.
* Executing Test cases and verifying the Actual results with the Expected Results using the Test Lab feature of HP ALM.
* Usage of HP ALM for Linking Defects, Defect Management, Generating Reports and Graphs.
* Prepared MMR (Monthly Metrics Report), Daily Check in (Summary of all the project progress).

**Engineer – Testing (Oct 2013 – May 2016) SLK Software Private Limited Yelahanka, Bangalore**

**Project: CPS (Jan 2016 – May 2016)**

**Environment:** **Java, SQL database server2000, Linux** **Client: Fifth Third Bank**

Description: Fifth Third Bank’s CPS10K is an innovative currency processing solution that automates the cash handling

Process from the time you collect the cash payment for processing through fulfilling your business, cash

Needs for daily operation. The CPS10K enables you to process currency and coin daily and receive advance access to provisionally credited funds to help you manage your working capital. Additionally, the currency from the same device can be withdrawn in the denominations needed to provide cash to operate your business. The solution enables you to consolidate banking relationships, helps reduce the risk of fraud and theft, and helps reduce costly armored carrier expenses.

**Role and Responsibilities**

* Review BRD and FSD documents to understand and to find gaps in early stage which help project team to correct specs by raising clarification.
* Prepared Estimates and System Test Plan for the project.
* Preparing Requirement Traceability Matrix for Test cases.
* Designing, developing and executing Manual test cases in HP ALM.
* Identifying automation regression scenarios.
* Testing the functionality of the application with multiple data including positive and negative data for multiple times.
* Executing Test cases and verifying the Actual results with the Expected Results using the Test Lab feature of HP ALM.
* Usage of HP ALM for Linking Defects, Defect Management, Generating Reports and Graphs.
* Designing, developing and executing Manual and Automation scripts in QTP/UFT.
* Prepared MMR (Monthly Metrics Report), Daily Check in (Summary of all the project progress).
* Prepared System Test Report as project closure activity.

**Project: Portal Modernization – Payment Initiation (Jun 2014 – Dec 2015)**

**Environment:** **Java, SQL database server2000, windows 7** **Client: Fifth Third Bank**

Description: The Fifth Third Direct Portal consists of different commercial applications which cater the customers in various ways. The Fifth Third Direct Portal is being revolutionized with enhancement happening for the basic Admin and Core Functionalities. Fifth Third Direct with help of Clear2Pay is developing and merging Payment Initiation activities within Fifth Third Direct Portal for customer delight.

Clear2Pay is an umbrella payments solution offering a combination of tactical products focused on delivering globally applicable solutions for secure, timely and streamlined payments processing. Provides customers the ability to initiate future-proof open payment architecture, optimize re-usability of existing components and stretches adaptiveness of the payment system. The comprehensive functionality within the Bank Payment focuses on Customer Interaction (both on-line and file transfer) providing seamless end to end integration of Wire, ACH and Intra-transfer payments.

**Role and Responsibilities**

* Review BRD and FSD documents to understand and to find gaps in early stage which help project team to correct specs by raising clarification.
* Prepared Estimates and System Test Plan for the project.
* Preparing Requirement Traceability Matrix for Test cases.
* Designing, developing and executing Manual test cases in HP ALM.
* Identifying automation regression scenarios
* Testing the functionality of the application with multiple data including positive and negative data for multiple times.
* Executing Test cases and verifying the Actual results with the Expected Results using the Test Lab feature of HP ALM.
* Usage of HP ALM for Linking Defects, Defect Management, Generating Reports and Graphs.
* Designing, developing and executing Manual and Automation scripts in UFT.
* Prepared MMR (Monthly Metrics Report), Daily Check in (Summary of all the project progress).
* Prepared System Test Report as project closure activity.

**Project: Voyager Rewrite – Platform Upgrade (Retail Banking) (Oct 2013 – Jun 2014)**

**Environment:** **Asp.net, SQL database server2000, windows 7** **Client: M&T Bank**

Description: This is a product for internet banking that allows customers of a [financial institution](http://en.wikipedia.org/wiki/Financial_institution) to conduct financial transactions on a secured website operated by the institution, which can be a retail bank, virtual bank, credit union or building society. Financial transactions can be carried out by simply utilizing a computer with an Internet connection. The necessary things that a person needs for using online banking are, an active bank account with balance in it for transactions, debit or a credit card number, customer's user ID, bank account number, the Internet banking PIN number, and a PC with access to the web. People using Internet banking are certainly benefited by the online services their respective banks are providing them with. The primary reason why it is so famous and mostly used is that, customers are allowed to bank at non-working hours.

**Role and Responsibilities**

* Analyzing high-level design documents, business requirement documents and Developing Test cases using test plans and test strategies
* Testing the functionality of the application with multiple data including positive and negative data for multiple times.
* Preparing System Test Plan and System Test Report.
* Identifying automation regression scenarios
* Designing, developing and executing Manual test cases in HP ALM.
* Preparing Requirement Traceability Matrix for Test cases.
* Executing Test cases and verifying the Actual results with the Expected Results using the Test Lab feature of HP ALM.
* Usage of HP ALM for Linking Defects, Defect Management, Generating Reports and Graphs.
* Performing Functional, Regression, Smoke and End-To-End testing.

**Senior Associate (Dec 2010 – Oct 2013)**

**ACS a Xerox Company ITPL, White field, Bangalore.**

**Project: Global Quality Tracking System (Jun 2012 – Oct 2013)**

**Environment:** **Asp.net, SQL database server2000, windows 7** **Client: GM**

Description: GQTS is a Web Based Application used in automobile industry, where in it is used to Track the status of the part numbers. The application helps the client suppliers to submit documents which are needed for full approval of PPAP and R@R. Based on the documents, clients will status the parts accordingly.

**Role and Responsibilities**

* Analyzing high-level design documents, business requirement documents and Developing Test cases using test plans and test strategies
* Testing the functionality of the application with multiple data including positive and negative data for multiple times.
* Identifying automation regression scenarios
* Designing, developing and executing Manual test cases in HP ALM.
* Executing Test cases and verifying the Actual results with the Expected Results using the Test Lab feature of HP ALM.
* Usage of HP ALM for Linking Defects, Defect Management, Generating Reports and Graphs.
* Performing Functional, Regression, Smoke and End-To-End testing.

**Achievement**

* Awarded as “**Feather in the Cap**” for Excellence working and consistent performance by Xerox -India

**Education**

* B.E. from Canara College of Engineering (Under VTU), Bantwala in 2008.
* Diploma from Smt LV Polytechnic, Hassan in 2005.
* SSLC from St. Joseph High School, Bangalore in 2002.

**Personal Details**

**Father Name:** Range Gowda **Date of Birth:** 16-07-1986

**Nationality & Gender:** Indian & Male  **Marital Status:** Married

**Hobbies:** Playing Cricket & Football **Languages Known:** English, Hindi & Kannada

**Declaration**

I hereby declare that the details furnished above are true to the best of my knowledge and belief.

**Date:**

**Place:** (**Raghavendra.R**)