SCHOOL OF ENGINEERING AND TECHNOLOGY

ASSIGNMENT SUBMISSION FORM

PROGRAMME : BSBA / BSDA SEMESTER : September 2024

SUBJECT : IST2034 Analytics Engineering
DEADLINE : 27 December 2024 11:59 PM MYT

INSTRUCTIONS TO CANDIDATES

- This assignment will contribute 30% to your final grade.
- This is a group assignment. Refer to the Assignment Brief for more details.

IMPORTANT

The University requires students to adhere to submission deadlines for any form of assessment. Penalties are applied in relation to unauthorized late submission of work.

- Coursework submitted after the deadline but within 1 week will be accepted for a maximum mark of 40%.
- Work handed in following the extension of 1 week after the original deadline will be regarded as a non-submission and marked zero.

Student's Declaration:

| | No. | Student Name | Student ID | Signature | Date |
|-----|-----|--------------------------|------------|-----------|------------|
| We, | 1. | Ayu Wen Li | 22017867 | Wenli | 26/12/2024 |
| | 2. | Goo Weng Xi | 22034987 | wengxi | 26/12/2024 |
| | 3. | Keertana A/P Subramaniam | 23109614 | keertana | 26/12/2024 |
| | 4. | Lim Phin Han | 22052898 | phinhan | 26/12/2024 |
| | 5. | Siow Qi Yung | 22053037 | giyung | 26/12/2024 |
| | 6. | Tham Yan Qi | 22055719 | tham | 26/12/2024 |

received the assignment and read the comments.

Academic Honesty Acknowledgement

"We (as per the Student Names stated above) verify that this paper contains entirely our own work. We have not consulted with any outside person or materials other than what was specified (an interviewee, for example) in the assignment or the syllabus requirements. Further, we have not copied or inadvertently copied ideas, sentences, or paragraphs from another student. We realise the penalties (refer to page 16, 5.5, Appendix 2, page 44 of the student handbook diploma and undergraduate programme) for any kind of copying or collaboration on any assignment."

- 1. Ayu Wen Li
- 2. Goo Weng Xi
- 3. Keertana A/P Subramaniam
- 4. Lim Phin Han
- 5. Siow Qi Yung
- 6. Tham Yan Qi

| Wenli wongxi keertana phinhan qiyung tham | 26/12/2024 |
|---|---------------|
| (Student's signa | ature / Date) |

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Group Acknowledgement

We, the undersigned members of Group 13, hereby acknowledge and agree to the following regarding our individual contributions to the group assignment.

Group Information:

- Group Number: 13
- Group Members:
 - 1. AYU WEN LI 22017867
 - 2. GOO WENG XI 22034987
 - 3. KEERTANA A/P SUBRAMANIAM 23109614
 - 4. LIM PHIN HAN 22052898
 - 5. SIOW OI YUNG 22053037
 - 6. THAM YAN QI 22055719

Equal Participation:

We confirm that each member of the group has actively and equally participated in all aspects of the assignment, including data collection, analysis, and report writing.

Recognising Unique Contributions:

We acknowledge and appreciate the unique strengths, skills, and perspectives that each member brought to the group, contributing to the overall success of the assignment.

Fair Distribution of Work:

We affirm that the workload and responsibilities were distributed equitably among all group members, allowing each member to make a meaningful contribution.

Verification of Individual Contributions:

Each member verifies and agrees that the content submitted under their name is a result of their direct involvement and effort in the assignment. We understand that the submitted work reflects our individual and collective efforts and represents the collaborative outcome of the entire group.

Commitment to Collaboration:

We are committed to open communication and collaboration within the group.

Dispute Resolution:

In the event of any disputes or concerns, the group agrees to address and resolve the issues through open communication and collaboration in a constructive manner.

Signatures:

By signing below, each group member verifies and acknowledges the individual contributions made by themselves and their fellow group members in the completion of the assignment.

| Wenli | Date: | 26/12/2024 |
|----------|---|--|
| wengxi | Date: | 26/12/2024 |
| keertana | Date: | 26/12/2024 |
| phinhan | Date: | 26/12/2024 |
| qiyung | Date: | 26/12/2024 |
| tham | Date: | 26/12/2024 |
| | wengxi keertana phinhan qiyunq | wengxi Date: keertana Date: phinhan Date: qiyanq Date: |

Meeting Records

| Date | Attended by | Items Discussed |
|--|---|--|
| 5/12 2-4pm Solving Confirmed You will receive an emal confirmation at 2005/719@mill.aumway edu.my. Please check your spam tolder or contact the library with any questions. Space Information Location: Room Bookings Zone: Zone B Space: Post 8, Basement (81) Date: Thursday, December 6, 2024 Time: 2.00pm - 4.00pm | ALL | Decide dataset searched by every group member Deciding on research questions separating tasks and research questions setting internal deadlines |
| 9/12 8:00 — 9:00 pm | Ayu Wen Li, Siow Qi Yung, Keertana A/P Subramaniam | - Doing Data Pre- Processing and Validation, imported the raw datasets, merged it, and checked for errors. |
| 10/12 2:30- 3:30pm | Goo Weng Xi, Lim Phin Han, Tham Yan Qi | - Doing Data Cleaning and Manipulation handled missing data, created secondary variables, grouped or binned data, and other transformations to answer the research questions. |
| 12/12 2-4pm | ALL | doing research questions (coding) and research & discussion checking for progress troubleshooting and addressing any problems encountered |
| 19/12 11am-1230pm | ALL | writing abstract and conclusion deciding on the main title organising reference lists appendix finalising |

Individual Contribution

| Section | Worked on by |
|---------------------------------------|--|
| Introduction | Ayu Wen Li, Siow Qi Yung |
| Abstract | Lim Phin Han, Keertana A/P Subramaniam |
| Data Exploration and Validation | Ayu Wen Li, Siow Qi Yung, Keertana A/P Subramaniam |
| Data Cleaning and Manipulation | Goo Weng Xi, Lim Phin Han, Tham Yan Qi |
| Research Question Q1 (code) | Ayu Wen Li (main), Siow Qi Yung (assisting) |
| Research Question Q2 (code) | Keertana A/P Subramaniam (main), Siow Qi Yung (assisting) |
| Research Question Q3 (code) | Lim Phin Han (main), Goo Weng Xi (assisting) |
| Research Question Q4 (code) | Tham Yan Qi (main), Goo Weng Xi (assisting) |
| Result and Analysis Discussion for Q1 | Ayu Wen Li, Siow Qi Yung |
| Result and Analysis Discussion for Q2 | Keertana A/P Subramaniam, Siow Qi Yung |
| Result and Analysis Discussion for Q3 | Lim Phin Han, Goo Weng Xi |
| Result and Analysis Discussion for Q4 | Tham Yan Qi, Goo Weng Xi |
| Conclusion | Goo Weng Xi, Tham Yan Qi |

"Analyzing Workplace Dynamics: Factors Influencing Employees' Performance, Satisfaction, and Training Opportunities Across Departments and Genders"

Ayu Wen Li Goo Weng Xi Keertana A/P Subramaniam 22017867 22034987 23109614

Lim Phin Han Siow Qi Yung Tham Yan Qi 22052898 22053037 22055719

Abstract This study aims to investigate the key factors influencing employee performance, satisfaction, and development within Atlas Lab, examining variations across different departments and genders. This research has adopted data from Kaggle's "HR Analytics: Employee Attrition & Performance" dataset, focusing on the 'Employee.csv' and 'PerformanceRating.csv' files, which included information on 1,470 employees. The research addresses four primary questions: (1) Do manager ratings differ across departments? (2) Is there gender-based disparities in performance ratings? (3) Which factor—work-life balance, relationship satisfaction, environment satisfaction, or salary—most strongly impacts job satisfaction? and (4) How does access to training opportunities vary among departments? This study uses descriptive analysis to summarise key variables, ANOVA to test differences in manager ratings across departments, and t-tests to compare performance ratings between genders. Correlation analysis is also used to explore the relationships between job satisfaction and factors such as worklife balance, relationship satisfaction, environmental satisfaction, and salary. Moreover, this study revealed that manager ratings and access to training opportunities are consistent across departments, reflecting equitable resource distribution. Additionally, no significant differences were found in performance ratings between male and female employees, highlighting fairness in evaluations. Besides, environmental satisfaction has a weak but significant relationship with job satisfaction in 2021, whereas no significant relationships were observed in 2016. In conclusion, Atlas Lab ensured fairness in its performance evaluation and resource allocation. However, this study also has some limitations, such as relying on only two years of data and the weak correlations observed, which suggests that there may be other unmeasured factors influencing the result. Future research should consider using longitudinal data and exploring other variables to gain a deeper understanding of employee satisfaction. In addition, SAS programming is essential in managing data and conducting statistical analysis, proving to be an effective tool for gaining valuable insights from HR datasets.

INTRODUCTION

The dataset is from Kaggle which is titled "HR Analytics: Employee Attrition & Performance". 'Employee.csv' dataset and 'PerformanceRating.csv' dataset was used in this study for further exploration and research. There is a total of 5568 data after merging and cleaning these two datasets. The Employee dataset contains detailed data of employees that work in Atlas Lab. The variables in this dataset are:

- EmployeeID: Unique identifier of each employee.
- FirstName: The first name of the employee.
- LastName: The last name of the employee.
- Gender: The gender of the employee.
- Age: The age of the employee.
- BusinessTravel: The frequency of business travel for the employee.
- Department: The department in which the employee works.
- DistanceFromHome (KM): The distance between the employee's home and workplace in kilometres.

- State: The state in which the employee resides.
- Ethnicity: The ethnicity of the employee.
- MaritalStatus: The marital status of the employee.
- Salary: The annual salary of the employee.
- StockOptionLevel: The level of stock options granted to the employee.
- OverTime: Whether the employee works overtime (Yes/No).
- HireDate: The date the employee was hired.
- Attrition: Whether the employee has left the company (Yes/No).
- YearsAtCompany: The number of years the employee has been with the company.
- YearsInMostRecentRole: The number of years the employee has been in their most recent role.
- YearsSinceLastPromotion: The number of years since the employee's last promotion.
- YearsWithCurrManager: The number of years the employee has worked with their current manager.

PerformanceRating dataset contains the data about the performance of the employees in the company. The variables in this dataset are:

- PerformanceID: Unique identifier for each performance review.
- EmployeeID: Unique identifier for the employee being reviewed.
- ReviewDate: The date of the performance review
- EnvironmentSatisfaction: Rating of the employee's satisfaction with their work environment.
- JobSatisfaction: Rating of the employee's satisfaction with their job.
- RelationshipSatisfaction: Rating of the employee's satisfaction with workplace relationships.
- TrainingOpportunitiesWithinYear: Number of training opportunities available to the employee within the year.
- TrainingOpportunitiesTaken: Number of training opportunities the employee has taken.
- WorkLifeBalance: Rating of the employee's work-life balance.
- SelfRating: The employee's selfassessment rating.
- ManagerRating: The manager's rating of the employee's performance.

Four research questions have been created by using the merging of the two datasets. Firstly, we aim to analyse how manager ratings of employees vary across different departments. Our objective is to compare the distribution of performance ratings across different departments to identify which department its employees perform better, worse, or whether every department has similar performance ratings. If any department has very low ratings, the company can discuss strategies to make improvements for the department.

Secondly, we aim to examine if there are any significant differences in performance ratings between male and female employees. Our purpose is to analyse whether there is gender-based disparities in employee performance ratings and to understand whether gender has an impact on performance ratings. The employee salary and performance ratings including work environment satisfaction, job satisfaction, workplace relationship satisfaction and work-life balance are the key variables for conducting tests in this research.

Other than that, we aimed to investigate if worklife balance, relationship satisfaction, environment satisfaction or salary has the strongest influence on job satisfaction of employees. Our objective is to identify the most influential factors affecting employees' satisfaction with their job to help the company to identify and focus on the most impactful factor to improve the job satisfaction of employees and their working motivation.

Lastly, analysing the variation of training opportunities across each department could help management to identify the departments with less and limited training resources. Therefore, the company can focus on providing more training opportunities for the employees to enhance their performance.

DATA ANALYSIS AND INSIGHTS

A. Research Questions

- (1) How do manager ratings vary across different departments?
- (2) Are there significant differences in performance ratings between male and female employees?
- (3) Which factor—work-life balance, relationship satisfaction, environment satisfaction or salary—has the strongest impact on job satisfaction?
- (4) How does access to training opportunities vary across departments?

B. Data Pre-Processing and Validation:

Firstly, the raw datasets named Employee.csv and PerformanceRating.csv was imported using proc import statement before proceeding with the data pre-processing and validation [1]. The data preprocessing was started by assigning correct labels for the variables from both Employee and PerformanceRating datasets such as education, satisfaction, job environment satisfaction, relationship satisfaction, work-life balance, selfrating and manager rating for clarity based on the label given by the author. This is because the author of the dataset has replaced the ordinal variables mentioned above with numbers from 1-5.

Then, both data were formatted and merged by their common variable which is EmployeeID to ensure that each performance rating records are aligned with the employee's information. Moving on, observations with missing values for performance rating were identified and removed to maintain data accuracy and consistency when performing data analysis in the future. However, those removed observations were not deleted but were moved to another dataset to ensure that employees' information would still be available and could be found in the company's data in future when needed. It is observed that employees who do not submit any performance rating (missing values) have YearsAtCompany less than or equal to one. This may be due to the reasons that the duration of working is too short that it has not reached the date for submitting a performance rating or they might still be in probation period.

Following, duplicated data were found if data was sorted by solely EmployeeID. However, after data understanding and exploration, it is observed that duplicate records were caused by the same employees submitting the performance ratings annually. Therefore, it was identified and listed in another dataset for clarity but not removed from the merged dataset as they are necessary for conducting employee performance rating analysis in subsequent steps.

Data cleaning and validation are done by performing data integrity checks. The hire and performance review dates were checked to verify that the performance review dates always come after the corresponding hire dates of the employee. Any records that failed to meet this criterion were excluded from the analysis due to potential data collection errors.

Last but not least, simple summary statistics were generated for both numeric and categorical variables to detect potential anomalies and outliers. For example, it was checked that there are no negative values for variables like Age and YearsAtCompany. Also, it is confirmed that the company is not hiring under-aged employees as the minimum age of employees in the dataset is 18.

Throughout each data processing step, the resulting dataset was exported into **sas7bdat** format and saved in a permanent library **ASSGN** to ensure efficient use in future analysis. Finally, the cleaned sorted and merged data will be used in future analysis in answering subsequent research questions.

RESULTS AND DISCUSSION

(1) How do manager ratings vary across different departments?

| | Descriptive Sta | atistics for Manag | er Ratings by Depa | artment | |
|-------------------------------------|---------------------|--------------------|--------------------------|------------------------|----------------------|
| | | The MEANS Pro | ocedure | | |
| Analysis Variable : ManagerRating 1 | = Unacceptable, 2 = | Needs Improvement, | 3 = Meets Expectation, 4 | = Exceeds Expectation, | 5 = Above and Beyond |
| Department | N Obs | Mean | Std Dev | Minimum | Maximum |
| Human Resources | 248 | 3.4354839 | 1.0120083 | 2.0000000 | 5.0000000 |
| Sales | 1728 | 3.4392361 | 0.9725889 | 2.0000000 | 5.0000000 |
| Technology | 3592 | 3.4877506 | 0.9486189 | 2.0000000 | 5.0000000 |

Fig. 1: Results showing Descriptive Statistics for Manager Ratings by Department

To analyze and compare the distribution of Manager Ratings across various departments within the organization, descriptive statistics was generated using the PROC MEANS statement to measure the means, standard deviation, minimum and maximum for the average manager ratings of each department. The results show that the Technology Department has the highest average ratings (3.488) across all departments, second is the Sales Department (3.439) and the Human Resources Department has the lowest average ratings (3.435). This indicates that the average employees' performance ratings by manager are relatively similar across the three different departments with minor differences.

Similarly, the standard deviation also shows little variability across the departments. The Human Resources Department shows the highest standard deviation of 1.012, while the Sales Department has a standard deviation of 0.973 and the Technology Department shows the smallest standard deviation of 0.948. The results suggest that the manager's rating in the Human Resources Department has the highest variability while the Technology Department has the least spread-out manager rating. However, it is also important to note that the number of observations across the three departments shows significant with the results showing observations (Human Resources), 1728 (Sales) and 3592 (Technology) due to the difference in number of employees. It may also be due to a greater number of employees from the technology and sales department having longer employment periods, therefore receiving multiple performance ratings from their manager. The difference in observations is an important aspect as it can affect the results significantly.



Fig. 2: Results showing ANOVA for Employee Performance Rating by Manager Across Departments.

Additionally, the research question has been tested using the Analysis of Variance test (ANOVA) to test whether performance ratings vary across different departments. It is assumed that the distribution is normal, and the significance level is at 5% before performing the ANOVA test.

The results show that the p-value is 0.1894, which is greater than 0.05 (5% significance level). Therefore, there is no statistically significant difference in ratings from managers across the departments (Human Resources, Sales, and Technology). Since the average ratings are approximately above 3, this may indicate that every employee across the different departments is performing relatively well and has met the expectations of managers. It may suggest that the company's workplace environment is fair, and it provides comparable opportunities, training resources, and workload for each department, allowing their employees to perform moderately well. Moreover, this may also suggest

that the manager's standard and expectation for employee's performance are comparatively similar across the three departments.



Fig. 3: Results showing Tukey's Studentized Range (HSD) Test

In addition to that, Tukey's Studentized Range (HSD) Test was also used to determine exactly which departments' performance ratings are different through pairwise comparisons. Based on the results, it is further confirmed that there are no statistically significant differences between the performance ratings for any pair of departments.

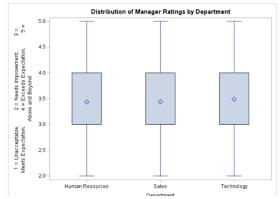


Fig. 4: Results showing Box Plot titled" Distribution of Manager Ratings by Department".

A visualization of the distribution of manager rating data was shown. The box plot illustrates that manager ratings across the departments are normally distributed with similar range, spread, median and mean, with no outliers shown. In conclusion, these results are aligned with the descriptive statistics and ANOVA results that there is no significant difference in manager rating across the departments The similar rating results could be an indication of even distribution of resources such as training opportunities and programs, ensuring opportunity for improved job performance and progress. It also shows that the managers across the departments have similar and standardized

performance evaluation criteria, leading to consistent and fair assessments.

(2) Are there any significant differences in performance ratings (employee's salary, work environment satisfaction, job satisfaction, workplace relationship satisfaction, and work-life balance) between male and female employees?

| scriptive | Statist | ics of Satisfaction F | _ | s and Sala | ary by Gei |
|-----------|---------|---|--------------------------------------|---|--|
| Gender | N Obs | Variable | N | Mean | Std Dev |
| Female | 2603 | EnvironmentSatisfaction JobSatisfaction RelationshipSatisfaction WorkLifeBalance Salary | 2603 2603 2603 2603 2603 | 3.8524779 3.4429504 3.4391087 3.4068383 113107.48 | 0.9424956 1.1762899 1.1583170 1.1316423 96829.23 |
| Male | 2417 | EnvironmentSatisfaction JobSatisfaction RelationshipSatisfaction WorkLifeBalance Salary | 2417 2417 2417 2417 2417 | 3.8622259 3.4087712 3.3880844 3.4087712 116399.00 | 0.9579575 1.1415059 1.1662289 1.1680299 98117.79 |

Fig. 4: Results showing Descriptive Statistics of Satisfaction Ratings and Salary by Gender

We generated descriptive statistics using the PROC MEANS statement to measure the means, standard deviation, minimum and maximum. The result shows that the average salary of male employees (116399) is slightly higher than the average salary of female employees (113107). The male employees have higher average ratings of satisfaction with the working environment (3.86) than the female employees (3.85). However, the female employees have higher average ratings of satisfaction with their job (3.44 > 3.41) and workplace relationships (3.44 > 3.39) than the male employees. Both female and male employees have almost the same average rating for their satisfaction with work-life balance (3.41).

| Gender | Met | hod | N | | Mean | Std | Dev | Sto | d Er | r M | inim | um | Maximum |
|------------|------|------------|-------|------|----------|-------|------|-------|-------|-------|------|-------|---------|
| Female | | | 2603 | 1 | 13107 | 968 | 29.2 | 18 | 397.9 |) | 2208 | 39.0 | 546549 |
| Male | | | 2417 | 1 | 16399 | 981 | 17.8 | 19 | 95.8 | 3 | 2038 | 37.0 | 547204 |
| Diff (1-2) | Poo | led | | -3 | 291.5 | 974 | 51.8 | 27 | 752.7 | 7 | | | |
| Diff (1-2) | Satt | erthwaite | | -3 | 291.5 | | | 27 | 754.1 | 1 | | | |
| | | | | | | | | | | | | | |
| Gender | Met | thod | Me | ean | 95% | CL N | lear | 1 | Std | Dev | 9 | 5% CL | Std Dev |
| Female | | | 113 | 107 | 10938 | 6 1 | 168 | 29 | 9682 | 29.2 | 94 | 268.7 | 99533.8 |
| Male | | | 116 | 399 | 11248 | 5 1 | 203 | 13 | 981 | 17.8 | 95 | 427.8 | 100965 |
| Diff (1-2) | Poo | oled | -329 | 1.5 | -8688 | 1 | 2105 | 5.1 | 974 | 51.8 | 95 | 582.1 | 99396.6 |
| Diff (1-2) | Sat | terthwaite | -329 | 1.5 | -8690 | 8 | 2107 | .7 | | | | | |
| | | Method | | Var | iances | |)F | t Val | 110 | Pr> | IfI | | |
| | | Pooled | | | | 50 | - | | 20 | 0.23 | | | |
| | | | | Equ | | | | | | | | | |
| | | Satterthy | waite | Une | equal | 49 | 50 | -1. | 20 | 0.23 | 521 | | |
| | | | | Equ | ality of | Varia | nce | s | | | | | |
| | | Method | I N | um [| OF De | n DF | F | Valu | е | Pr> | F | | |
| | | Folded | - | 24 | 10 | 2602 | | 1.0 | | 0.507 | | | |

Fig. 5: Results showing Pooled t-test for Salary

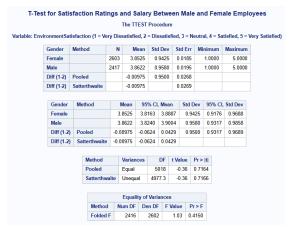


Fig. 6: Results showing Pooled t-test for EnvironmentSatisfaction

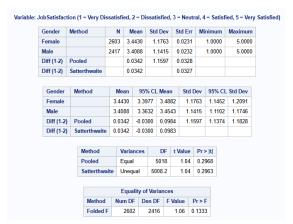


Fig. 7: Results showing Pooled t-test for JobSatisfaction



Fig. 8: Results showing Pooled t-test for RelationshipSatisfaction

| Gender | Met | thod | N | N | lean | Std | Dev | Std | Err | Mir | nimum | M | laximun |
|------------|-----|--------------|-------|--------|--------|-------|------|--------|-------|-------|--------|------|---------|
| Female | | | 2603 | 3.4 | 1068 | 1. | 1316 | 0.0 | 222 | | 1.0000 | Т | 5.0000 |
| Male | | | 2417 | 3.4 | 1088 | 1. | 1680 | 0.0 | 238 | | 1.0000 | | 5.0000 |
| Diff (1-2) | Pod | oled | | -0.00 | 193 | 1. | 1493 | 0.0 | 325 | | | | |
| Diff (1-2) | Sat | terthwaite | | -0.00 | 193 | | | 0.0 | 325 | | | | |
| | | | | | | | | | | | | | |
| Gender | N | lethod | | Mean | 95 | % CL | Mea | ın : | Std E |)ev | 95% (| CL S | td Dev |
| Female | | | 3 | .4068 | 3.3 | 633 | 3.4 | 503 | 1.13 | 316 | 1.101 | 7 | 1.1633 |
| Male | | | 3 | .4088 | 3.3 | 522 | 3.45 | 554 | 1.16 | 680 | 1.136 | 0 | 1.2019 |
| Diff (1-2) | P | ooled | -0.0 | 0193 | -0.0 | 656 | 0.0 | 517 | 1.14 | 193 | 1.127 | 3 | 1.1722 |
| Diff (1-2) | S | atterthwaite | -0.0 | 0193 | -0.0 | 657 | 0.0 | 518 | | | | | |
| | | | | | | | | | | | | | |
| | | Method | | Variar | ices | | DF | t Valu | 16 | Pr> | t | | |
| | | Pooled | | Equal | | 50 |)18 | -0.0 |)6 | 0.952 | 25 | | |
| | | Satterthy | vaite | Unequ | ıal | 496 | 2.5 | -0.0 |)6 | 0.952 | 26 | | |
| | | | | | | | | | | | | | |
| | | | | Equal | ity of | Varia | ance | s | | | | | |
| | | | | | | | | | | | | | |
| | | Metho | d N | lum DF | De | n DF | F | Value | P | r > F | | | |

Fig. 9: Results showing Pooled t-test for WorkLifeBalance

After that the research question was tested by pooled t-test using the PROC TTEST statement to test whether there are any significant differences in performance ratings (employee's salary, work environment satisfaction, job satisfaction, workplace relationship satisfaction, and work-life balance) between male and female employees [4]. It is assumed that the significance level is at 5%, the distribution is normal, and the population standard deviation is equal and unknown.

The results show that the p-value of each variable, which is the salary of employees and all performance ratings including environment satisfaction. job satisfaction, relationship satisfaction and work-life balance is more than 0.05 (5% significance level). Therefore, there is no significant difference in employees' salary and performance ratings including environment satisfaction, job satisfaction, workplace relationship satisfaction and work-life balance between male and female employees.

To conclude, although the mean average ratings for each variable show differences between male and female employees, the t-test shows that there are no significant differences between male and female employees in terms of salary, work environment satisfaction, job satisfaction, workplace relationship satisfaction, and work-life balance. This means that there is no gender-based disparities in the workplace in terms of all the aspects mentioned above. It shows that gender does not have a huge influence on employees' salary and performance ratings. It reflects that the company has a fair workplace and equitable policies to ensure both male and female employees can receive equal treatment on salary, opportunities and training resources. Since the average rating is above 3, it draws the conclusion that both male and female employees are generally satisfied with their workplace environment, job, workplace relationship and work-life balance.

(3) Which factor—work-life balance, relationship satisfaction, environment satisfaction or salary—has the strongest impact on job satisfaction?



Fig. 10: Results showing Correlation Analysis for Year 2016

| | | | | Cor | | Analysis fo | r Year 2021 | | | |
|---|-----------|------------|-------------|----------------------------------|----------------------|------------------------------------|--|---|---|--|
| | | | | | The | CORR Preced | une | | | |
| | | 5 Verteb | stee: Job5 | ketiefaction En | r/roement5 | allefaction Rela | riominipSatisfaction World, Inc | Salance Salary | | |
| | | | | | | male Statistics | | | | |
| Variable | N | Mean | Std Dev | Sum | Minimum | | Label | | | |
| JobSalisfaction | 9056 | 3.26919 | 1.19913 | 3449 | 1.00000 | 5.00000 | 1 = Very Dissellated, 2 = Dis | satisfied, 3 = Neutral, 4 = Sat | effect, 5 - Very Satisfi | nd |
| EnvironmentSatisfaction | 9355 | 3.79621 | 1.01378 | 4005 | 1,00000 | 5.00000 | 1 - Very Dissellated, 2 - Dis | satafieci, 3 = Neutral, 4 = Sat | afied, 5 - Very Select | ed |
| RelationshipSatisfaction | 9155 | 3.33934 | 1.18679 | 3523 | 1.00000 | 5.00000 | 1 = Very Dissellated, 2 = Dis | satisfied, 3 = Neutral, 4 = Sat | efied, 5 = Very Setion | ed |
| WorkLifeBalance | 9056 | 3.52133 | 1.17294 | 3504 | 1,00000 | 5.00000 | 1 - Very Dissels fied, 2 - Dis | setafico, 3 - Neutral, 4 - Set | afled, 5 – Very Seriali | ed |
| Salary | 1056 | 113249 | 100806 | 119478195 | 20367 | 547204 | | | | |
| | | | | Pea | | allon Coefficie r under H0: F | | | | |
| | | | | | | | | | | |
| | | | | | Je | bBatisfaction | EnvironmentBatisfaction | RelationshipBatisfaction | WorkLifeBalance | |
| lobSatisfaction = Very Dissatisfied, 2 = Dissatis | fied, 3 = | Neutral, 4 | - Satisfie | 1, 5 = Very Sa | - | 1,0000 | EnvironmentSatisfaction 0.15132 <.0001 | RelationshipSatisfaction 0.19542 <.0001 | WorkLifeBalance 9.07808 9.9112 | 0.0925 |
| - Very Disselfafied, 2 - Disselfa invironmentSatisfaction | | | | | liefied | | 0.15132 | 0.19642 | 0.07806 | 0.0925 |
| | fled, 3 r | Neutral, 4 | = Satisfic | I, S = Very Sa | Disfied Disfied | 1,00000 | 0.15132 <.8001 | 0.15642 <.0001 0.14588 | 9.07906 9.9112 9.17391 | 0.0925 0.0025 0.0025 0.0025 |
| = Very Dissertiefied, 2 = Dissertie revironmentSettefaction = Very Dissertiefied, 2 = Dissertie platfonshipSettisfaction | fled, 3 = | Neutral, 4 | = Satisfied | 1, 5 = Very Sa 1, 5 = Very Sa | thrifted thrifted | 0.15132 <.0001 0.15642 | 0.15132 <.0001 1.0000 0.14585 | 0.19642 <.0001 0.14588 <.0001 | 0.07808 0.0112 0.17321 4.0001 0.12334 | 8.0925 0.0925 0.0927 0.929 0.0381 0.216 40.0392 0.203 |

Fig. 11: Results showing Correlation Analysis for Year 2021

In the Performance Rating dataset, the performance ratings have been recorded since 2013 and continue until 2022. For this question, we only look at data from 2016 and 2021 as these two years fall inside the range and have a gap of 5 years, which allows us to see if there are any changes in the factors over time.

First, we filtered out data for 2016 and 2021 to make a simple descriptive analysis. The fact that there are just 529 reviews overall from the 2016 data suggests that there were still not many employees at that time. Meanwhile, there are 1055 ratings in 2021, which shows a significant increase in employees and reflects that the company has expanded its size over time. By comparing the descriptive analysis of both years, a decrease in job satisfaction is observed from the data where the mean decreased from 3.53 in 2016 to 3.27 in 2021. Out of all the variables, worklife balance and environment satisfaction have significantly declined between 2016 and 2021. However, it is still unclear whether there is a relationship between these factors and the level of job satisfaction, which will be confirmed further by doing the Pearson Correlation Analysis.

A correlation analysis is conducted to find out the relationship between job satisfaction and each factor. The Pearson correlation table for dataset 2016 shows that none of the factors have an impact on employees' job satisfaction and none of them are

statistically significant. Therefore, the results might be due to random chance. On the other hand, for the year 2021, environment satisfaction and relationship satisfaction are both statistically significant (p < 0.0001). However, the correlations for both factors are too weak to draw any meaningful conclusions. This indicates that employees who are more satisfied with their working environment and have more positive relationships in their workplace are more likely to have slightly higher job satisfaction. The other factors, which are work-life balance and salary also show significant correlations but have a weaker impact on job satisfaction.

In short, there are no variables that show a significant correlation with job satisfaction in 2016, but by 2021, some of the variables have shown significant correlations with job satisfaction. This may be caused by the increase in the number of employees and performance ratings that bring a more accurate result. Among all the factors, environmental satisfaction stands out in both 2016 and 2021. Although the relationship is very weak, it still shows that the working environment has a minor impact on job satisfaction, and companies should focus on improving the workplace to increase the job satisfaction of their employees so that they are more willing to stay in the company. However, to answer this question more accurately, more potential factors like career development should be explored and considered as all the variables that we examined in the dataset do not show strong correlations.

(4) How does access to training opportunities vary across departments?

This analysis aimed to determine whether there are significant differences in training opportunities across the Human Resources, Sales, and Technology departments. The primary goal was to explore whether some departments have better training resources than others. These findings will help uncover whether the allocation of training opportunities is equitable across these key areas of the organization.

| The | MEANS | Procedure | |
|---------------------|----------|--------------|-------------|
| Analysis Variable : | Training | Opportunitie | sWithinYear |
| Department | N | Mean | Std Dev |
| Human Resources | 248 | 2.0564516 | 0.8128763 |
| Sales | 1728 | 1.9803241 | 0.8277648 |
| Technology | 3592 | 2.0275612 | 0.8189267 |

Fig. 12: Results showing Descriptive Statistics of Training Opportunities by Department

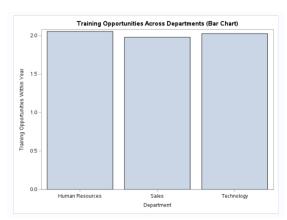


Fig. 13: Results showing Bar Chart for Training Opportunities Across Departments

The means and standard deviations for training opportunities of the three departments indicated the distribution of training opportunities is relatively balanced and consistent within each department. This evenness of distribution suggests that the company might be implementing a standardized policy for training allocation, ensuring that all employees in different departments have equal access to professional development resources. Moreover, the bar chart shows that the average training opportunities are evenly distributed across departments, with an average of 2.0 per department. To conclude, the evenly distributed training opportunities as observed from the summary statistics and bar graph reflect the organization's consistent strategy in providing professional development, ensuring each department receives equal attention.



Fig. 14: Results showing ANOVA test for Training Opportunities Across Departments

| | | The ANOVA P | | | |
|-------------------------------|------------------|--------------------------------|---------------|-------------|-------------------|
| | | The ANOVA F | rocedure | | |
| Tukey's Stud | dentized Range | e (HSD) Test f | or Training | Opportuni | tiesWithinYear |
| No | te: This test co | otrole the Tune | Levnerime | atuico orro | r rate |
| No | te: This test co | ntrois trie Type | e i experimer | itwise erro | rrate. |
| | Alpha | 0.05 | | | |
| | Error Degree | es of Freedon | 5565 | 5 | |
| | Error Mean | Square | 0.674719 | | |
| | Critical Valu | e of Studentia | 3.31538 | | |
| Com | parisons signi | ficant at the 0 | .05 level are | e indicated | i by ***. |
| Departm Comparis | | Difference Between Means | Simultane | ous 95% (| Confidence Limits |
| Human Resources | - Technology | 0.02889 | | -0.09754 | 0.15532 |
| Human Resource | es - Sales | 0.07613 | | -0.05463 | 0.20689 |
| Technology - Huma | an Resources | -0.02889 | | -0.15532 | 0.09754 |
| | - Sales | 0.04724 | | -0.00914 | 0.10361 |
| Technology | | -0.07613 | | -0.20689 | 0.05463 |
| Technology Sales - Human F | Resources | -0.07013 | | | |

Fig. 15: Results showing Tukey's Studentized Range (HSD) Test for TrainingOpportunitiesWithinYear

Furthermore, the ANOVA test produced a pvalue of 0.1031 > 0.05, indicating that there are no statistically significant differences in the training opportunities provided to employees across the three departments. This may be due to the reasons that the company is allocating a fixed number of training opportunities to each department without considering the specific needs or roles of the department. Additionally, analysis using Tukey's Honest Significant Difference (HSD) test confirmed that the differences in training opportunities between any two departments were not statistically significant. In conclusion, these findings suggest that the company prioritizes equity in its training approach, ensuring equal access to development opportunities for all employees and fostering a culture of fairness in the workplace. This ensures that every employee feels equally valued and supported in their professional growth.

CONCLUSION

In conclusion, this study explores the various factors influencing employee's performance, satisfaction, and training opportunities across departments and genders. Through data cleaning and statistical analysis by using SAS programming language, the findings demonstrated that manager's performance ratings and training opportunities are evenly distributed across departments and genders. It shows that Atlas Lab maintains a fair and balanced workplace environment with equitable performance evaluation criteria and training opportunities. However, it should be noted that the great differences in the number of employees across different departments may influence the accuracy of the results.

Other than that, by comparing the employees' job satisfaction in 2016 and 2021, it is discovered that the workplace environment has an increasing impact on employees' job satisfaction even though the

relationship is relatively weak. Therefore, to investigate the most impactful factor affecting employees' job satisfaction, more variables such as career development or benefits should be explored and analysed to answer this question better. This would be useful in helping businesses to prioritise improvements in aspects that improve job satisfaction, eventually encouraging higher productivity in employees in the future.

There are also some weaknesses of the study that should be noted. This is due to the reasons that while conducting the analysis using t-tests and ANOVA, certain assumptions such as normality and homogeneity of variance were made. However, the validity of these assumptions was not accurately tested during the study. To strengthen the reliability of the findings, additional tests such as Levene's test for homogeneity of variances should be conducted to ensure these assumptions are met. Moreover, while the study focuses on the quantity of training opportunities, it does not evaluate their quality and relevance to departmental goals. Future research should focus on addressing these limitations by exploring the specific departmental needs and assessing the impact of training on employees' performance.

ACKNOWLEDGEMENT

IST2034 Analytics Engineering lecturer and students gratefully acknowledge the datasets shared by **Mahmoud Emad Abdallah** for learning purposes.

Datasets:

https://www.kaggle.com/datasets/mahmoudemadab dallah/hr-analytics-employee-attrition-andperformance?select=Employee.csv

DATASETS

LINK.

https://drive.google.com/drive/folders/1gkQTSADJ PwBFhGl109mo-AXvxqQwcneQ?usp=sharing

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 ® Documentation." SAS Documentation.
 Accessed: Dec. 13, 2024. [Online.]
 Available:
 https://documentation.sas.com/api/docsets/statug/15.2/content/ttest.pdf?locale=en#na

meddest=statug ttest syntax01

BIBLOGRAPHY



AYU WEN LI: The question research assigned me was 1: How do question manager ratings vary different across departments. The purpose of this analysis was to determine if departments regularly received higher lower Manager Ratings. This could help identify patterns of performance within different areas of the organization.

The keep=option was first used to only keep the Manager Rating and Department variables for a more efficient code. Next. descriptive were then statistics generated to analyze the variability and central tendency. Using descriptive statistics, it can be understood that employees across the three departments (Technology, Sales and Human Resources) would receive approximately similar performance average their ratings from their managers in respective departments with little variability. This indicates that on average. employees would perform higher than the benchmark, showing consistency in performance levels across departments. Furthermore, **ANOVA** was also conducted to examine whether the department manager's rating mean is different from the others. The

findings revealed that the p-value is greater than the significance level of 0.05, indicating that there is no statistically significant difference in ratings from managers across departments. A post hoc Tukey's studentized result (HSD) was then carried out, further confirming that there is no significant difference between the performance ratings for any pair of departments. Although the findings revealed that manager ratings showed minimal difference across the department, further analysis could be done to gain a better understanding. One such improvement would be to collect and include qualitative data such as manager's feedback to better comprehend the reasoning behind the rating.



GOO WENG XI: I am assisting Phin Han and Yan Qi with research questions 3 and 4. For research question investigating the factors influencing employees' satisfaction, performance rating for year 2016 and 2021 was filtered to investigate if there is an increasing of impact factors (environment, work-life relationship, balance and salary) in influencing employees' job satisfaction. It was identified that although there was no correlation in both year 2016 and 2021, there is increasing correlation and statistically significant of environmental and relationship on

employee's job satisfaction increasing multicollinearity between those factors. This indicates that we should perform other tests that takes multiple factors into account such as logistic regression analysis.

On the other hand, research question 4 is studying the variations between training opportunities given to employees in different departments (Human Technology Resource, and Sales)by using ANOVA. Although the findings show significant differences between the number of training opportunities given employees to different across departments, the number of training opportunities taken by employees is not considered. Therefore, it might not accurately reflect the effectiveness of the training program. In order to gain a clearer understanding, future studies should explore the employees' participation rates and the quality of the training program.



KEERTANA A/P **SUBRAMANIAM:** played a primary role in solving research question 2 to determine if there are any significant gender disparities between male and female employees using the satisfaction ratings along with salary. Firstly, the dataset was filtered to only include male and female genders, satisfaction ratings and salary. After the dataset was properly filtered, I analyzed the descriptive statistics which revealed

that there is a slight difference between male and female employee in terms of the satisfaction ratings and salary. The male employees had a higher average salary and higher environment satisfaction while female employees had a higher iob and workplace relationship satisfaction compared to male employees. However. when it came to work-life balance satisfaction, both genders had similar ratings.

On the contrary, pooled t test was also conducted to further investigate the differences significant between male and female employees. The t-test revealed that the p-values for salary and satisfaction ratings were all greater than the significance level, which is 0.05, resulting in no significant differences between male and female employees. Hence, based on the findings, it can be concluded that gender does not significantly influence salary performance ratings suggesting that any observed differences in satisfaction ratings and salary are not statistically meaningful.



LIM PHIN HAN: In this assessment, my main contributions focus on two parts: data cleaning and manipulation, and the third research question, which aims to find out the factors that affect employees' job satisfaction. For the data cleaning process, my part is to check for outliers for a11 the numerical variables. After running

the code, the result will show basic descriptive statistics and also more detailed information like quartiles and extreme observations of each variable to check for outliers. The next part of my coding is to calculate the frequency of each categorical variable to identify unusual distributions that may reflect outliers.

The second part of my contribution will research question 3. For this question, I worked with my groupmate Goo Weng Xi as she filtered out the data from 2016 and 2021 that we chose to analyse while I generated the descriptive statistics and correlation analysis for both years. The results indicate that in 2016, the level of job satisfaction was not influenced by any of the factors, but in 2021, environment satisfaction and relationship satisfaction had a minor impact on job satisfaction. Nevertheless, correlation is too weak and might not be precise enough to conclude that these two criteria alone have an impact on job satisfaction. Although the correlation is weak, there is still an increase in the correlation of these two factors on job satisfaction between these five years. From this result, we can conclude that additional information is needed for analysis to identify the insights that influence job satisfaction.



SIOW QI YUNG: I am responsible of doing research question 1 and 2. In research question 1, ANOVA test shows that there is no significant difference in the ratings from managers across the different departments. Since the mean for each department is above 3 the from descriptive statistics, each employee is performing equally well in different departments. This may suggest that all managers in different departments are satisfied with the performance of employees. This may show a fair workplace because every employee has equal training opportunities and other treatments. It also shows that managerial performance evaluations might be consistent of which regardless department. The company can maintain using the same evaluation practices different across departments. For research question 2, t-test shows that there is significance difference in salary, satisfaction with environment, job, workplace relationship and work-life balance between male and female employees. It means that gender-based in those disparities aspects. Since the average ratings for each performance ratings are above 3, employees are generally satisfied with their workplace, including environment relationships and they are working in a fair, inclusive workplace, and receiving fair treatment on salary, opportunities and training

resources, regardless of gender. This also shows that the company is supporting an inclusive workplace with upholds gender equality and eliminates bias on gender.



THAM YAN QI: The research question addressed is Ouestion 4. It examines the variation in training opportunities across three departments which is Human Resources, Sales, and Technology. A bar chart was generated using **PROC SGPLOT** to the visualize mean number of training opportunities each department receives. The chart highlights that the Technology department offers the highest average training opportunities, followed closely Human Resources, with Sales presenting the lowest average.

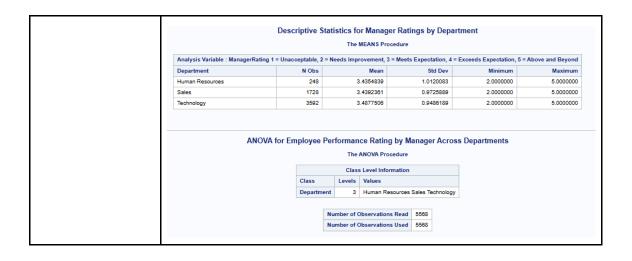
To statistically assess differences, an ANOVA was conducted using PROC ANOVA. It aimed to determine whether the variations in training opportunities among departments are significant. The results indicated that there is no statistically significant difference in training opportunities across the departments (p = 0.1031). The p-value suggest that any observed differences in means are likely due to random variation rather departmental than policies or practices. Furthermore, post-hoc comparisons using

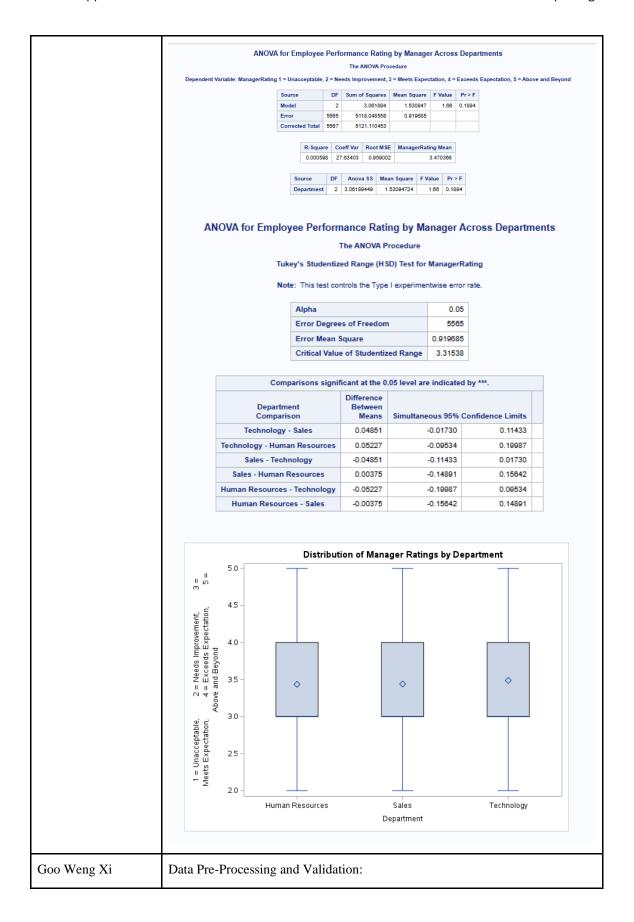
Tukey's HSD test were performed to identify specific pairs of departments with significant differences. The results confirmed that none of the pairwise comparisons reached statistical significance at the 0.05 level, reinforcing conclusion training opportunities are relatively consistent across Human Resources, Sales, and Technology departments.

In conclusion, visual and statistical analyses demonstrate that access to training opportunities does not significantly vary among the departments studied. This suggests a uniform approach to employee development within the organization.

APPENDIX

| Group Member Name | Code Segment |
|----------------------|--|
| Ayu Wen Li | Data Pre-Processing and Validation: |
| | /* Saving under permanent library name 'ASSGN' */ LIBNAME ASSGN '/home/u63866143/AssignmentDataset'; |
| | /* Import the Employee.csv file into SAS */ PROC IMPORT DATAFILE='/home/u63866143/AssignmentDataset/Employee.csv' OUT-ASSGN.Employee_Data DBMS=csv REPLACE; GETNAMES=yes; /* Use the first row as variable names */ RN; /* Applying the correct informat and format for the HireDate column */ DATA ASSGN.Employee_Data; SET ASSGN.Employee_Data; INFORMAT HireDate mmddyy10.; /* INFORMAT used to read the date as MM/DD/YYYY */ FORMAT HireDate DATE9.; /* FORMAT used to display the date as DDMONYYYY */ /* Adding labels to Education variable */ LABEL Education = "1 = No Formal Qualifications, |
| | Results (First 10 observations): |
| | No. |
| | Research Question 1: 218 /* Question 1: How do manager ratings vary across different departments? 219 Objective: To analyze and compare the distribution of manager ratings (employees' performance ratings given by managers) across various departments within the organization. */ 222 /*Keep only relevant columns related to performance ratings (ManagerRating) and departments (Department) */ 223 DATA ASSGN. ManagerRating_Department_Data_Q1; 224 SET ASSGN. MenagerRating_Department_Data_Q1 performance ratings (ManagerRating); 225 RUN; 226 /*Descriptive Statistics for Manager Rating by Department*/ 227 /*Descriptive Statistics for Manager Rating by Department*; 228 proc manas data=ASSGN. ManagerRating_Department_Data_Q1 mean std min max; 239 class Department; 230 var ManagerRating_Department_Data_Q1 plots=none; 231 TITLE; 232 /*Perform ANOVA to analyze Manager ratings by department */ 233 model ManagerRating_Department_Data_Q1 plots=none; 234 /*Perform ANOVA to managerRating_Department_Data_Q1 plots=none; 235 /*ITLE *ANOVA for Employee Performance Rating by Manager Across Departments*; 236 /* ManagerRating = Department; /* Analyze ManagerRating by Department */ 237 means Department; /* Classify by Department */ 238 proc anova data=ASSGN. ManagerRating_Department_Data_Q1; 239 vober ManagerRating / Catagory=Department; 240 TITLE; 241 /* Box Plot Visualisation */ 242 proc septot data=ASSGN. ManagerRating_Department_Data_Q1; 243 vbox ManagerRating / Catagory=Department; 244 /* Box Plot Visualisation */ 245 proc septot data=ASSGN. ManagerRating_Department; 246 TITLE **Distribution of Manager Ratings by Department*; 247 TITLE **Distribution of Manager Ratings by Department*; 248 Title **Distribution of Manager Ratings by Department*; 249 Title **Distribution of Manager Ratings by Department*; 240 Title **Distribution of Manager Rating by Department*; 241 Title **Distribution of Manager Ratings by Department*; 242 Title **Distribution of Manager Ratings by Department*; 243 Title **Distribution of Manager Ratings by Departmen |







| Processing Process P | | | _ | | on | efacti | cati | ationshin | ance ne | -life ha | wor | Factor | Which . | ion 3: | /* Ouest | 1 |
|--|-------------|----------------------|----------|---------------------|-----------|---|--------------------|------------------------|------------------|---|-------|----------------------|---|---------------------------------------|---|--|
| ** ** ** ** ** ** ** * | | | | on? */ | | | | | | | | | | | | 2 |
| MART SCHOOL Litered Data & year; Felter out the performance rating in year 2016 and 2021*/ | / | */ | | | | | i | oo Weng Xi | done by | below is | Code | | | | /* | 4 |
| BORTA ASSON.HILLEROG.Data_Byear() STEEL **PLOY(**section)** **Byear(**) **Filter out the performance rating in year 2016 and 2021*/ BROC PRINT DATAMASSON.Filterod_Data_Byear(085-10); /*print out first 10 observations to check* **TITLE **Filtered_Data_Byear(085-10); /* call the function to filter data in year 2016*/ BROC PRINT DATAMASSON.Filterod_Data_Byear(085-10); /*print out first 10 observations to check* **RECEDITION OF THE PRINT OF T | | | | | | | | 2021)*/ | 2016 and | c Years | ecit | | | | | 6 |
| MARKET VEAR(ReviewOute) = Byear; /*filter out the performance rating in year 2016 and 2021*/ TRUE; Market | | | | | | | | | | l data: | | ata_&y | tered_Da | GN.Fil | DATA ASS | 8 |
| PRIOR PRINT DATA—ASSGN.Filtered_Data for Year Syear*; ITILE Filtered Data for Year Syear*; ITILE Filtered Data for Year Syear*; It Sentence for Sals and Jobs. 1921 Results: Filtered_Data for Year Syear*; Skilter_year(2021); /* call the function to filter data in year 2015/ Skilter_year(2021); /* call the function to filter data in year 2015/ Skilter_year(2021); /* call the function to filter data in year 2015/ Results: Filtered_Data for Year 2015 To Sale Sentence for Sale and Jobs. 20 Book Tool Interest Data for Year 2015 To Sale Sentence for Sale and Jobs. 20 Book Tool Interest Data for Year 2015 To Sale Sentence for Sale and John Sentence for Sale and Sale Sentence for Sale Sale Sale Sale Sale Sal | 921*/ | nd 2021* | and | ar 2016 a | g in ye | ratin | nance | ne perform | ter out | | | | | | WHER | 10 |
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| Social Control Soci | | JobRole | i Jo | EducationField | Education | Ethnicity | State | anceFromHome | | | Age | Gender | LastName | FirstName | EmployeeID | Obs |
| 2 0004-0005 Juyos Coo Fernito 30 Progrand Salado Nacional Company Country State Stat | | | | | 2 | | CA | | Technology | iome Travel | 30 | Male | Ziehm | Wyatt | 00A3-2445 | 1 |
| 3 014-CaPIC Notes Blocke Ferrose 34 Reference 35 Response 14 E. Annocation 3 Bustone 3 | r 9 : | Engineer Software | Er Sc | Computer | 1 | American Black or African | CA | 44 | Technology | | 30 | Female | Goor | Joyce | 00D4-DD53 | 2 |
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| \$ 0000-7572 Tokeson Lordony Made 20 Frequency Sales Sales Company | | | | Business | 3 | American American Indian or Alaska | IL | 14 | Technology | | 32 | Female | Fernez | Francine | 022A-0219 | 4 |
| Source Control Contr | untativa | Sales | Si | Technical | 3 | | CA | 42 | Sales | requent | 29 | Male | Lackney | Tadeas | 02DA-7A72 | 5 |
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| Second Contract Fundament | 3 | Learning | Le | | 3 | Indian or Alaska | IL | 45 | Technology | ome Travel | 31 | Male | Brittain | Shepperd | 03EF-5904 | 8 |
| Telephone Principle Prin | | | | | 3 | Black or African | NY | 41 | Technology | ome Travel | 34 | Female | Fullerlove | Gerri | 041A-31B0 | 9 |
| Obs EmployeeID FirstName LastName Gender Age BusinessTravel Department DistanceFromMone (Market Composition of CA) (Market Compos | ientist | Data Scientist | Di | Computer Science | 3 | Asian or Asian | CA | 29 | Technology | iome Travel | 44 | Male | Arnke | Sollie | 05B0-755F | 10 |
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| 4 0004-0053 Joyce Goor Female 30 Frequent Traveller Technology 4 4 CA Black or Science Science Engineer 6 0224-0219 Francine Female 32 Frequent Traveller Technology 14 IL American 3 Blaufress Studies Engineer Parallel P | | Sales | 1 | Marketing | | | CA | 35 | Sales | Some Travel | 23 | Male | Jirasek | Trueman | 00B0-F199 | 3 |
| Social Computer Social Com | | | T | | | African | CA | 44 | Technology | | 30 | Female | Goor | Joyce | 00D4-DD53 | 4 |
| Francisco | | | + | | | | NY | 7 | Sales | Some Travel | 36 | Male | Charteris | Yankee | 0210-E0D8 | 5 |
| Binary Bin | | | | Business | : | Indian or Alaska | IL | 14 | Technology | | 32 | Female | Fernez | Francine | 022A-0219 | 6 |
| Boundary Computer | are seer | Software Engineer | 7 | | , | Asian | CA | 31 | Technology | Some Travel | 35 | Non- Binary | Blenkiron | Kaylil | 0240-4D29 | 7 |
| Descriptive Analysis */ Proc means data=ASSGN.New_Cleaned_Merged_Data n mean std nonobs; title "Descriptive Statistics of Training Opportunities by Department | | | + | | : | | CA | 42 | Sales | | 29 | Male | Lackney | Tadeas | 02DA-7A72 | 8 |
| Research Question 4 (half): /* Question 4: How does access to training opportunities vary across departments? */ /* Descriptive Analysis */ proc means data=ASSGN.New_Cleaned_Merged_Data n mean std nonobs; title "Descriptive Statistics of Training Opportunities by Department"; class Department; /* Group data by Department */ var TrainingOpportunitiesWithinYear; /* Analyze the Training Opportunities variable Results: Descriptive Statistics of Training Opportunities by Department The MEANS Procedure Analysis Variable: TrainingOpportunitiesWithinYear Department N Mean Std Dev Human Resources 248 2.0564516 0.8128763 | | Sales | 7 | | | African | CA | 39 | Sales | | 32 | Male | Leslie | Nikolas | 0322-D46B | 9 |
| Research Question 4 (half): 1 /* Question 4: How does access to training opportunities vary across departments? */ 2 /* | Scientist | Data Scienti | + | | : | | IL | 1 | Technology | Some Travel | 25 | Female | Banker | Maxie | 03C5-51AD | 10 |
| The MEANS Procedure Analysis Variable : TrainingOpportunitiesWithinYear Department N Mean Std Dev Human Resources 248 2.0564516 0.8128763 | | | | t"; | artmen | obs; by Dep | g Xi non ies | mean std | d_Data raining (| to train be below : ned_Mergo ics of To o data by | Clea | is */ .New_ e Sta /* | Analys a=ASSGN criptiv rtment; | ion 4: iptive ns data e "Deso s Depar | * Quest * * Descr roc meal titl clas var un; | 1 / 2 / 4 / 5 / 6 p 7 8 |
| Department N Mean Std Dev Human Resources 248 2.0564516 0.8128763 | | | | | nent | partr | / De | nities by | | • | | | Statis | ptive | | |
| Department N Mean Std Dev Human Resources 248 2.0564516 0.8128763 | | | | | | | ar | sWithinYe | pportunit | Training∩ | ble : | Varia | Analysis | 1 | | |
| Human Resources 248 2.0564516 0.8128763 | | | | | | | | | | | Jie . | | | | | |
| | | | | | | | | | | | ces | | | | | |
| 1125 1.5500271 0.0211070 | | | | | | | - | | | | | | | | | |
| Technology 3592 2.0275612 0.8189267 | | | | | | | - | | | | | gy | Technolo | 1 | | |

```
Keertana A/P
                                                               Data Pre-Processing and Validation:
                                                                                                            -Code below is done by Keertana A/P Subramaniam -----*/
Subramaniam
                                                                    /* Importing the PerformanceRating.csv file into SAS */
PROC IMPORT DATAFILE='/home/u63866143/AssignmentDataset/PerformanceRating.csv'
                                                                                         OUT=ASSGN.Performance_Data
                                                                                         DBMS=csv
                                                                           REPLACE;
GETNAMES=yes; /* Use the first row as variable names */
                                                                     /* Applying the correct informat and format for the ReviewDate column */
                                                               45 DATA ASSGN.Performance_Data;
                                                                           SET ASSGN.Performance_Data;
                                                                            INFORMAT ReviewDate mmddyy10.; /* INFORMAT used to read the date as MM/DD/YYYY */
FORMAT ReviewDate DATE9.; /* FORMAT used to display the date as DDMONYYYYY */
                                                                               /* Printing the first 10 observations to verify the data to ensure the dates are correctly formatted */
PROC PRINT DATA=ASSGN.Performance_Data (OBS=10);
                                                               87 PROC
RUN;
                                                              Results (First 10 observations):
                                                                     PR01
PR02
PR03
PR04
PR05
PR06
PR07
PR08
PR09
                                                                                    541F-3E19
F93E-8DEF
                                                                                     9E7A-1F70
                                                              Research Question 2:
                                                                   /* Saving under permanent library name 'ASSGN' */
LIBNAME ASSGN '/home/u63866143/AssignmentDataset';
                                                                         Research Question 2:
Are there significant differences in performance ratings between male and female employees?
Objective: To analyze whether there are gender-based disparities in employee performance ratings
                                                                  /* Filter data to include only Male and Female employees */
DATA ASSGN.Filtered_Data_Q2;
SET ASSGN.New_Cleaned_Merged_Data;
WHERE Gender IN ('Male', 'Female'); /* Include only Male and Female */
                                                                          eep only relevant columns related to Satisfaction Ratings and Salary */
ASSON.Satisfaction_Salary_Data_Q2;
SET ASSON.Filtered_Data_Q2(EEFPGender EnvironmentSatisfaction JobSatisfaction RelationshipSatisfaction WorkLifeBalance Salary);
                                                                   RUN;
                                                                   /* Descriptive statistics for satisfaction variables and salary by gender */
PROC MEANS DATA=ASSGN.Satisfaction_Salary_Data_Q2 N MEAN STDDEV NOLABELS;
                                                                         CLASS Genden;
VAR EnvironmentSatisfaction JobSatisfaction RelationshipSatisfaction WorkLifeBalance Salary;
TILLE "Descriptive Statistics of Satisfaction Ratings and Salary by Gender";
                                                                   /* Performing t-tests to check for differences in satisfaction ratings and salary between male and female */
PROC TTEST DATA=ASSGN.Satisfaction_Salary_Data_Q2;
CLASS Gender; /* Group data by Gender */
VAR EnvironmentSatisfaction JobSatisfaction RelationshipSatisfaction WorkLifeBalance Salary;
TITLE "T-Test for Satisfaction Ratings and Salary Between Male and Female Employees";
DIN.
                                                              Results:
```

