



CALL CENTRE REPORT



Total Calls

1,000

189



Total Amount

\$96,623

\$18,415



Avg Rating

3.9

3.9



Total Call Time

89,850

16,834

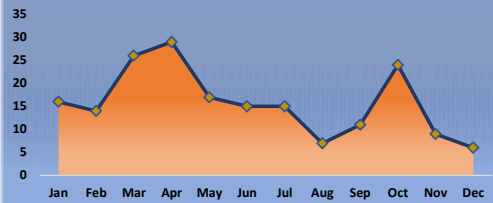


Total Happy Calls

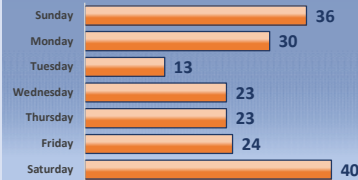
307

60

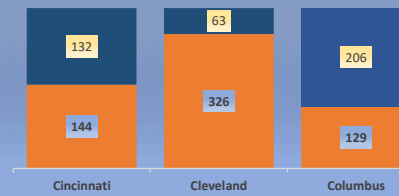
Monthly Trend



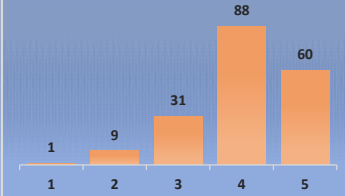
Weekly Trend



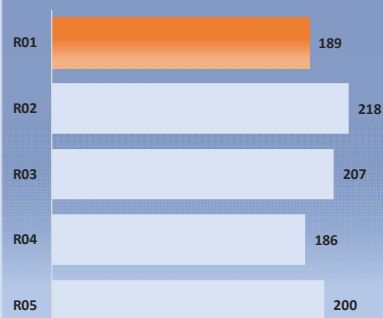
FEMALE vs MALE Callers



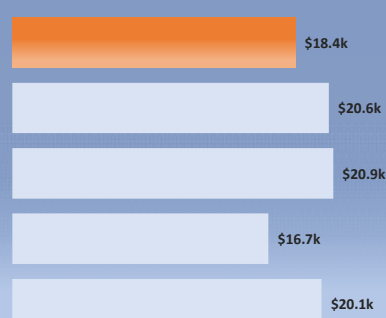
Ratings



Calls



Amount



Represent...

R01
R02
R03
R04
R05

% of calls:19%

Call Rank:4

Amount Rank:4

Cincinnati

C0003
C0004
C0011
C0012

Cleveland

C0002
C0007
C0008
C0010
C0013
C0015

Columbus

C0001
C0005
C0006
C0009
C0014

	R01	R02	R03	R04	R05	TOTAL
Cincinnati	\$891	\$1,332	\$1,282	\$739	\$560	\$4,804
C0003						
C0004	\$1,991	\$1,886	\$1,206	\$884	\$1,722	\$7,689
C0011	\$1,163	\$1,180	\$1,616	\$1,043	\$1,747	\$6,749
C0012	\$1,438	\$1,616	\$866	\$829	\$2,070	\$6,819
Cleveland						
C0002	\$1,233	\$223	\$1,680	\$990	\$1,508	\$5,634
C0007	\$1,598	\$1,907	\$869	\$1,426	\$1,416	\$7,216
C0008	\$900	\$1,016	\$960	\$940	\$1,193	\$5,009
C0010	\$900	\$1,470	\$1,617	\$1,314	\$941	\$6,242
C0013	\$1,255	\$516	\$1,874	\$1,863	\$1,722	\$7,230
C0015	\$1,138	\$1,898	\$1,482	\$846	\$1,154	\$6,518
Columbus						
C0001	\$1,655	\$805	\$2,263	\$987	\$1,075	\$6,785
C0005	\$1,104	\$2,280	\$1,445	\$1,722	\$1,196	\$7,747
C0006	\$372	\$1,818	\$1,346	\$1,156	\$1,484	\$6,176
C0009	\$1,415	\$1,271	\$1,214	\$1,135	\$1,566	\$6,601
C0014	\$1,362	\$1,363	\$1,152	\$777	\$750	\$5,404