

User Acceptance Testing (UAT) Template

Date	16 June 2025
Team ID	LTVIP2025TMID59319
Project Name	ResolveNow: Your Platform for Online Complaints
Maximum Marks	

Project Overview:

Project Name: ResolveNow: Your Platform for Online Complaints

Description:

An online complaint registration and management system is a software application or platform that allows individuals or organizations to submit and track complaints or issues they have encountered.

Project Version: v1.0.0

Testing Period: 2025-06-16 to 2025-06-23

Testing Scope:

- User registration and login
- Complaint Submission
- Status Tracking
- Agent Communication

Requirements to be Tested:

- As a Client of ResolveNow, I want to Post the complaints easily.
- As a user, I want secure login and Post complaints.
- As an admin, I want to manage reported users and disputes.

Testing Environment:

Testing Environment

- **URL:** <https://reslovenow.example.com>

Test Cases:

Test Case ID	Test Scenario	Test Steps	Expected Result	Actual Result	Pass/Fail
TC-001	User Registration	1. Visit site 2. Click "Sign Up" 3. Fill & submit form	[Describe the expected outcome]	Account created, redirected to dashboard	[Pass/Fail]
... TC-002	... Post a Job (Client)	... 1. Login as client 2. Go to "Post Job" 3. Submit form	...Job appears on homepage

Bug Tracking:

Sign-off:

Tester Name: Tousif

Date: 26-05-2025

Signature:Tousif

Notes:

- Ensure that all test cases cover both positive and negative scenarios.
- Encourage testers to provide detailed feedback, including any suggestions for improvement.
- Bug tracking should include details such as severity, status, and steps to reproduce.
- Obtain sign-off from both the project manager and product owner before proceeding with deployment.

Bug ID	Bug Description	Steps to reproduce	Severity	Status	Additional feedback
BG-001	Error on job posting form	1. Login as client 2. Submit empty form	Medium	Open	Form should show validation
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