

Team Members with NM ID:

SRINITHI V 582B098CE31B1FC84D540EBE74EA2A5C (Team Lead)

SNEHA PRIYAA J S 5B1747F503499E081F3479A97B1265CC

PRIJEESHA P AE475990122E9D1830449933FEBE609B

KIRUTHIKA K 956FA98B083B5F6BF6B4068FCFA481B1

Project Title: Access Control Implementation for Project Table

1. Project Overview

This project focuses on **Access Control Implementation for Project Table**, designed to address **the need for controlled data access and security within the project management system**. The goal is to deliver a comprehensive solution by leveraging **role-based access control (RBAC)**. Through this project, we aim to enhance **data security, operational efficiency, and compliance** while supporting the long-term objectives of **project management and organizational governance**.

2. Objectives

Business

Goals:

- Ensure **data security** by restricting access to sensitive information.
- Improve **role-based control mechanisms** to simplify user management.
- Enhance **auditability** through well-defined access control levels.

Specific Outcomes

- Deployment of a table with proper access controls applied.
- Creation of user roles with specific permissions.
- Validation of data security by restricting sensitive fields and actions.

3. Key Features and Concepts Utilized

- Role-Based Access Control (RBAC):** Implementing different access levels based on user roles.
- Field-Level and Table-Level ACLs:** Restricting user actions and field visibility.
- High-Security Role Elevation:** Adding elevated privileges for specific use cases.
- Impersonation Testing:** Verifying access control by simulating different user roles.

4. Detailed Steps to Solution Design

Data

Models

a. Project Table Fields:

- b. Total Expenses
- c. Project Name
- d. Budget

User Roles and Permissions

- Users Created:
 - **Product Manager**
 - **Employee Management**
- Roles Defined:
 - **u_project_user** (Product Manager)
 - **Employee Role** (Employee Management)

Access Levels Configured

- **Table-Level ACL:** Restricting read access for employees to sensitive tables.
- **Field-Level ACL:** Limiting visibility of **Budget** and **Total Expenses** fields based on roles.

Documentation with Screenshots

- Entity Relationship Diagrams (ERD) for the Project Table.
- User and role configuration pages.
- ACL creation and implementation screenshots.

5. Testing and Validation

Testing Approach

- a. **Unit Testing:** Verify that each field and table-level access control works as expected.
- b. **User Interface Testing:** Ensure proper visibility and restricted access on the front end for each user role.

6. Key Scenarios Addressed by ServiceNow in the Implementation Project

- a. **Use Case 1:** Product Managers can view and edit all fields in the Project Table.
- b. **Use Case 2:** Employees have restricted read-only access and cannot see sensitive fields like Budget and Total Expenses.

- c. **Use Case 3:** Role elevation enables administrators to validate security setups.

7. Conclusion

Summary of Achievements

- a. Successfully implemented **role-based access control** for the Project Table.
- b. Restricted sensitive data fields like **Budget** and **Total Expenses** for non-privileged users.
- c. Validated the setup through rigorous testing, ensuring compliance with organizational security policies.

Future Prospects

- d. Extend access control mechanisms to other tables and modules.
- e. Implement dynamic role assignments for scalable user management.

